

HUMANA SERVES MEMBERS ACROSS SEVERAL LINES OF BUSINESS

Medicare Advantage • Medicare Supplement • Medicare PDP • Medicaid (Dual Eligibles) • TRICARE

ILLINOIS FOOTPRINT



More than **770,000**
Humana members



Humana employs more than
1,000 associates in Illinois



In 2022, Humana associates
volunteered **more than**
3,500 hours in Illinois



100% of Humana Illinois
Medicare Advantage
members are in 4-STAR
or higher plans



81.9% of our Illinois
Medicare Advantage
members are in Value
Based Contracts

OUR FOCUS & PARTNERSHIPS

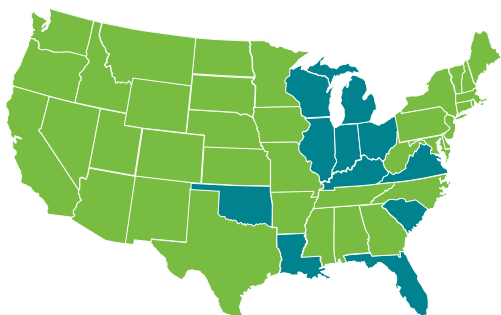
With community partners and healthcare practices, we are creating evidence-based, scalable and financially-sustainable solutions to improve population health. We are committed to addressing the needs of the whole person and impacting local communities in Illinois.



Humana has committed \$90 million to increase the capacity of affordable housing across the country. In Illinois, this includes seven affordable housing developments.

In 2023, Humana's strategies to address Social Determinants of Health improved utilization outcomes for Illinois dual eligibles:

- 14.3% reduction in Medical PMPM
- 8.8% reduction in 30 day readmission rate
- 14.8% reduction in acute inpatient admits per 1000 enrollees
- 12.2% reduction in non-emergent ED visits per 1000
- 15.5% reduction in overall avoidable hospitalizations
- 4.4% reduction in Pharmacy PMPMM



HUMANA HEALTHY HORIZONS MEDICAID MARKETS

Humana Healthy Horizons serves over **1.44 million** Medicaid members in Florida, Illinois, Indiana, Kentucky, Louisiana, Michigan, Ohio, Oklahoma, South Carolina, Virginia and Wisconsin.