

# GadellNet Thread | Windows

Expert IT Support solution designed to make communication more efficient.



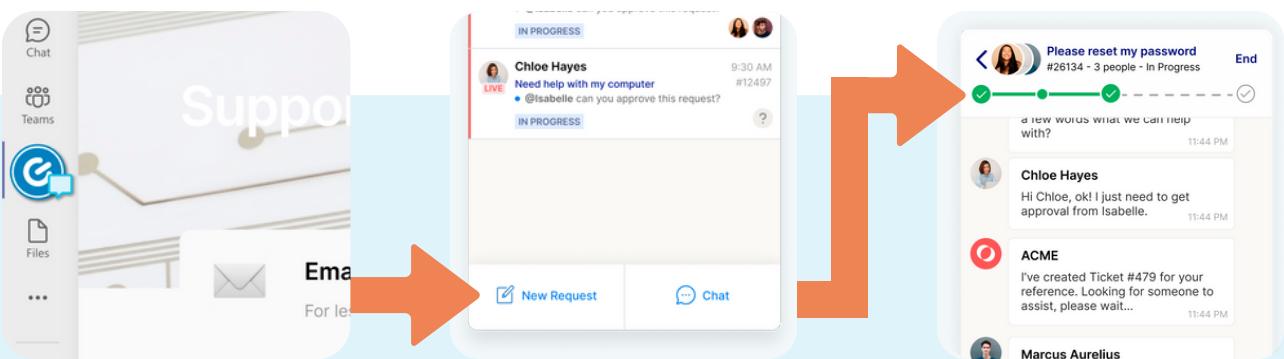
## The Benefits of GNET Thread



- Seamless Integration:** GadellNet Thread will appear in both the Microsoft Teams sidebar and the Thread desktop app—no additional software required.
- Enhanced Communication:** Team members can connect with our support team and monitor help desk request statuses all within GNET Thread.
- Minimal Disruption:** Our engineers can address support needs without the interruption of lengthy phone calls, allowing your team to stay focused on their tasks.



TEAMS



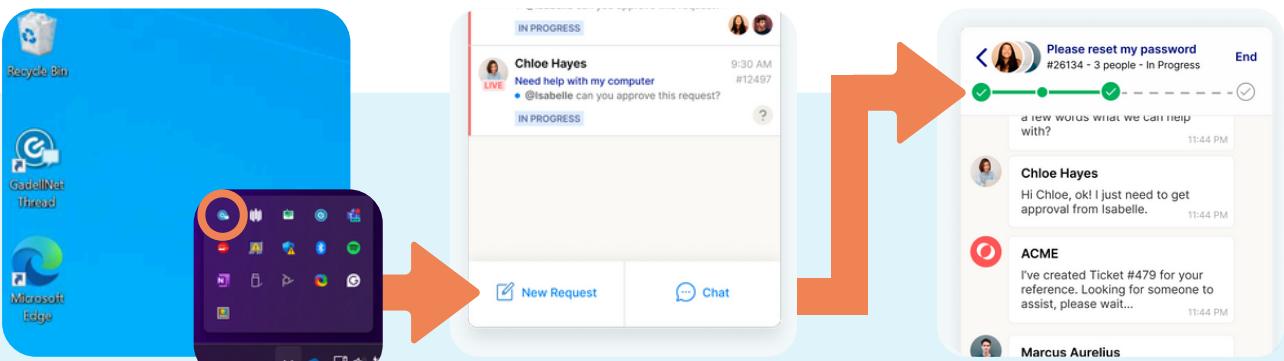
Open Microsoft Teams and click the GadellNet icon.

Click “New Request” to get support quickly.

Track responses through the Teams app.



DESKTOP



Open the Messenger app from your desktop/taskbar.

Click “New Request” to get support quickly.

Track responses through the Desktop app.

# GadellNet Thread | Mac

Expert IT support solution designed to make communication more efficient.



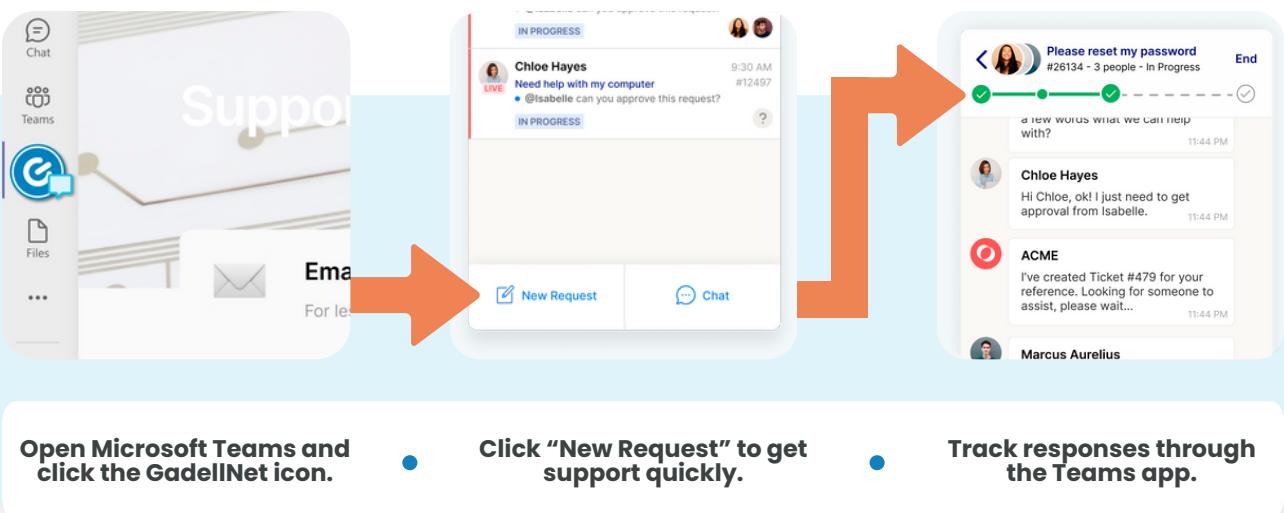
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TEAMS



DESKTOP

