By providing your cell phone number to The New York State Department of Corrections and Community Supervision (NYSDOCCS), you agree (or “opt-in”) to receive automated Short Message Service (“SMS” or text) or Multimedia Messaging Service (“MMS”) (collectively “text messages” or the “Service”) from or on behalf of NYSDOCCS at this number and affirm that this number belongs to you.  Opting-in to receive texts is not a requirement for coverage.

Your ability to receive text messages from us may depend on your wireless telephone carrier or mobile device. Neither NY State of Health nor the wireless carrier will be liable for any delays or failure to deliver text messages. The text message Service is provided on an “AS IS” basis.  Message and data rates may apply.  Contact your wireless provider with questions about your plan.

***Nature and Frequency of Messages***

When you opt-in to receive texts, we will send you a text message to confirm, and you will confirm by replying “YES”.   Text "HELP" for help.

***Cancellation***

You can cancel texting at any time by texting “STOP”.  We will send you a reply text message to confirm that you have been unsubscribed.   You can opt in again by texting START.

If your phone number changes you must update your account.

***Changes to the Terms of Service***

We may change the Terms of Service at any time without prior notice.  We will post the revised Terms with the updated effective date.  By continuing to use the Service after updated Terms have been posted, you have been notified of and agree to be bound by the changes.