



CARES Rental and Mortgage Assistance for Individuals and Families

Have you been directly or indirectly affected by the COVID-19 pandemic? We can help! We can provide financial assistance from the CARES act funds to cover the following:

- Overdue rent or mortgage to avoid eviction or foreclosure
- Utility costs to prevent shutoff
- Undocumented families may qualify for rental, mortgage, and utility assistance through a private funding source. Information will be kept strictly confidential.

Applications are currently being accepted for CARES housing assistance!

Applications can be submitted in two ways:

1. Agency staff working with families can submit an application on behalf of the family with their consent. Forms can be found by following [this link](#). Supporting documents/forms for CARES housing assistance are to be submitted directly to cares@douglascountycr.org.
2. Individuals can complete and submit the CR/CYI Participant Information Form directly through the [Douglas County Community Response website](#).

What happens after an intake application is submitted?

DCCR CARES Specialists will:

1. Review the intake application to determine eligibility.
2. Contact the individual/family and landlord to verify the information and collect supporting documents.
3. Notify the applicant of approval/non-approval.
4. Process the application for payment that will be paid directly to the landlord, management company, mortgage company, or utility companies.

For any other questions about CARES housing assistance, please call 402-212-7518 (bilingual English/Spanish).

