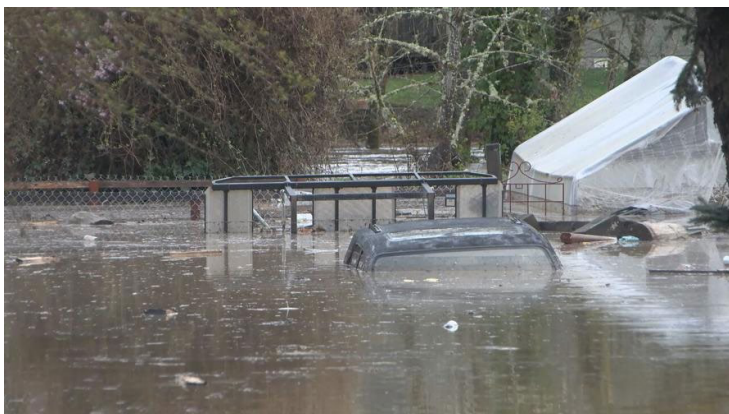




DISASTER CASE MANAGEMENT TRAINING

October 19-23

[Register here!](#)

Registration will close on October 5.

From despair to hope, case managers transform lives

Disaster case management training from UMCOR equips individuals to effectively assist communities affected by disasters. This training focuses on the principles and processes necessary for managing disaster recovery efforts, ensuring that volunteers and professionals can provide the best support possible.

Training Schedule:

October 19	8:30am-12:30pm PT/9:30am-1:30pm MT DCM: Foundations
October 20	8:30am-12:30pm PT/9:30am-1:30pm MT DCM: Resourcing (FEMA and SBA)
October 21	8:30am-12:30pm PT/9:30am-1:30pm MT DCM: Forms and Tools , Client Tracker
October 22	8:30am-12:30pm PT/9:30am-1:30pm MT DCM: Recovery Planning
October 23	8:30am-11:30pm PT/9:30am-12:30pm MT DCM: Case Presentation
October 23	12:30pm-2:30 PT/1:30pm-3:30 MT DCM: Wrap Up, Self-Care, Q&A



UNITED METHODIST CHURCH
DISASTER MINISTRIES
OREGON-IDAHO CONFERENCE



UMCOR

UMCOR DCM Training Description

Foundations

This baseline training provides in-depth understanding of the foundations, principles, and processes of disaster case management. Relational emphasis is on communicating in a manner that promotes mutually trusting and respectful partnerships with survivors to impart practical information, to bridge potential cultural barriers, to develop achievable recovery plans, and to advocate effectively for resources in order to address verified recovery needs. Participants will gain an understanding of the sequence of delivery, the importance of unduplicated resources and effort, and appropriate information sharing as well as protection of client confidential information. Attendees will be able to anticipate recovery goal achievement and case closure. This training is intended primarily for disaster case managers, supervisors, and coordinators.

Navigating Disaster Resources

This session provides disaster case managers with foundational knowledge regarding disaster recovery funding through FEMA. Participants will explore the various programs under the Individuals and Households Program so that they can help survivors navigate a path for recovery. This course is designed to provide an overview and is not intended to replace any FEMA courses.

Forms, Tools, Client Tracker

This session provides disaster case managers important tools to support navigating client recovery effectively. DCM will learn the necessary information needed to utilize forms/tools in building a case file with integrity, the importance of maintaining well-organized and complete case files, the DCM process that guides how to glean client information and how to use that information to help move clients forward in recovery.

Recovery Planning

This session will instill foundational information necessary for disaster case managers to be successful and effective when partnering with clients to create realistic and achievable recovery plans. The information imparted during this session will provide participants with an understanding of how to distinguish needs from wants, the challenges with prioritizing needs and the various tools and forms necessary to inform the development of recovery plans.

Case Presentation:

This training provides disaster case managers and disaster case management supervisors information about long-term recovery groups, case presentations to funders and resource providers, as well as an opportunity to practice case presentation.

Wrap up, Self-care, ...

This session provides disaster case managers the opportunity to explore self-care by completing a risk assessment and learning the importance of caring for the caregiver. This inspirational session will provide tips on self-care. In addition, DCM will be able to wrap up their training with a Q&A session with a trainer to provide additional support.