Release Notes

MyBridgePay v1.7

Release Features

Gift Boarding Services

MyBridgePay v1.7 now provides access to Gift Boarding Services. The Gift Card Processors - SVS and SparkBase are available in this release, with more to come in the future.

Please Note: *Only one Gift Card Processor at a time can be setup on any given merchant account. Gift Boarding Services provides access to the processing of gift card transactions such as sales, refunds, and balance inquiries, depending upon the capabilities of the provider selected.*

EPIC Gateway Emulation

MyBridgePay v1.7 now provides the ability to enable the EPIC Gateway Emulator in BridgeComm for a given merchant account. If you are interested in using this emulation, please contact gateway support for more information.

Enhancements

The following enhancements have been made to MyBridgePay in v1.7.

Hierarchy Picker

The hierarchy picker found in the upper left-hand corner of MyBridgePay will now display your current top level in addition to any sub-levels (merchant or merchant account) that you are able to access.

Terminology Clarification

The following transaction type labels in MyBridgePay have been changed, based on user feedback.

- *The term "Credit" used when indicating refunding money to a client, has been changed to "Refund."*
- *The term "Auth" has been changed to "Auth Only."*

Visual Enhancements

Several minor visual enhancements have been made to provide a more pleasant user experience.

- *Role Descriptions for Users – Added descriptions to available roles to help determine the best role for the user being created.*
- *Transaction Type, Entry Method, Purchase Order Number, Customer ID and Invoice Number have been added to receipts generated by MyBridgePay's Virtual Terminal.*
- *Repeat Sale Restrictions – The Repeat Sale feature has been restricted to Credit Card transactions only.*
- *Hierarchy Apply Button – The Apply button on the hierarchy picker has been moved to the right-hand side for easier recognition of the button.*

Fixes

The following defects were logged and fixed in v1.7 of MyBridgePay

- *Transaction Details popup window does not display transaction status (9754)*
- *User e-mail address validation not handling capital letters or trailing spaces (9663)*
- *Batch Detail Report dropdown sorts by oldest batch first (9749)*
- *Voice Auth Code feature exists for Refunds and Repeat Sales (9737)*
- *AVS fields are not editable for repeat sales (9755)*
- *Decline receipts are not showing the card brand (9809)*
- *Roles dropdown list has limitation to the number of roles displayed (9649)*
- *Transaction searches on amount ranges not accurate with negative amounts (9653)*
- *Searching on last name in Find Payments returns unexpected results (9576)*
- *Refunds for changed authorization displays original auth amount, not settled amount (9752)*
- *Refunds and repeat sales are not showing cents when amount is even dollar amount (9643)*
- *Refunds made from Find Payment window not displaying correctly on receipt (9823)*
- *Column rearrangement in Find Payment window does not retain from page to page (9571)*
- *Unable to use single day as date range in search criteria (9574)*
- *Settlement Process dialog freezes in Batch Management (9593)*
- *User Roles for a new user are not listed until after cancelling and re-creating user (9645)*
- *Tabs are not clickable when using Firefox (9693)*
- *Results for "last four" of card number search also returns matching check transactions (9723)*
- *Export from reporting intermittently displaying incorrect data (9747)*
- *Unable to void a refund transaction (8620, 9824)*
- *Batch List filter in Batch Detail Report not fully populating (10244)*
- *Clicking Vault on receipt causes screen to lock up (10235)*
- *Authorized and Settlement Amounts not displaying in Transaction Details or Find Payment (10268)*