



Homelessness, Public Space Management, and Quality of Life Initiatives

City Council Workshop — July 27, 2026

Workshop Purpose



Current conditions



Actions completed and in progress



Staff recommendations



Council discussion

Direction Needed From Council



Approve 4 additional CRA officers to enhance Downtown patrol coverage.



Approve a Community Resource Coordinator position under the Police Department.



Establish a Quality-of-Life Working Group.

Regional Network: Palm Beach County



POLICY & OVERSIGHT

Board of County Commissioners

Sets county homelessness policy & funding.

Homeless Advisory Board (HAB)

14-member board created by BCC; recommends policy, funding, and legislative priorities.



COUNTYWIDE COORDINATION

Division of Human Services & Community Action (HSCA)

County department that runs daily operations.

Homeless & Housing Alliance (HHA)

The County's Continuum of Care; coordinates providers, funding, and strategy across the network.



DIRECT SERVICE & ACCESS

HOT Team (Homeless Outreach Team)

Street-level outreach takes referrals from PBSO patrol duties and supports cities.

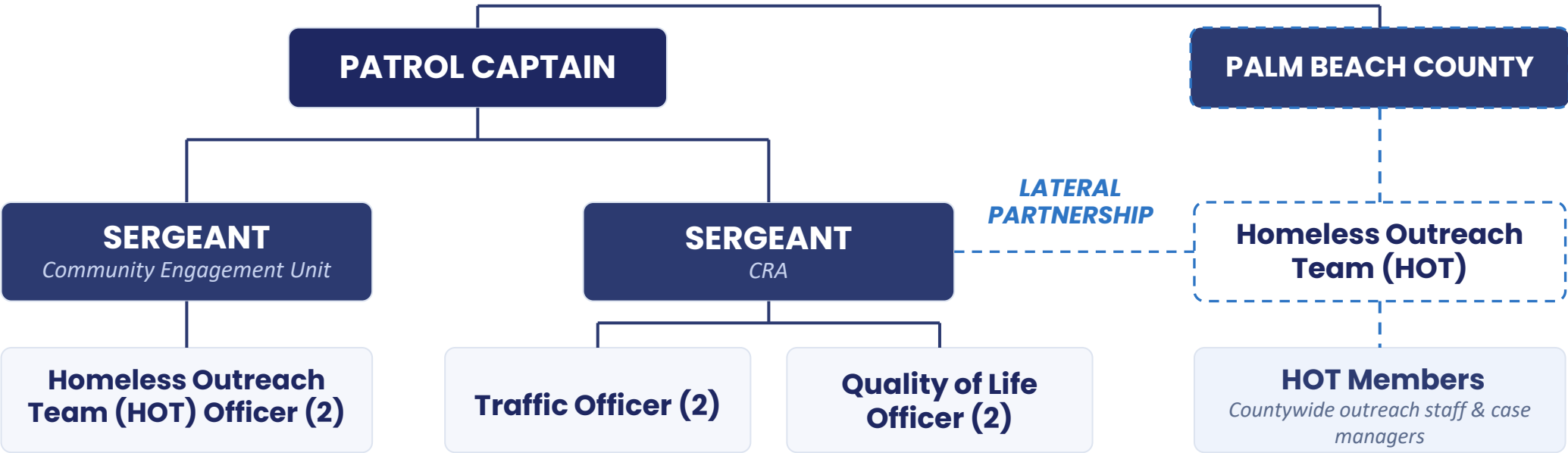
Philip D. Lewis Center (Homeless Resource Center)

County-wide shelter intake point; 24/7/365 referrals, assessment and case management.

Program REACH

19-apartment emergency resource center and motel/hotel partnerships for interim housing.

How We're Currently Structured



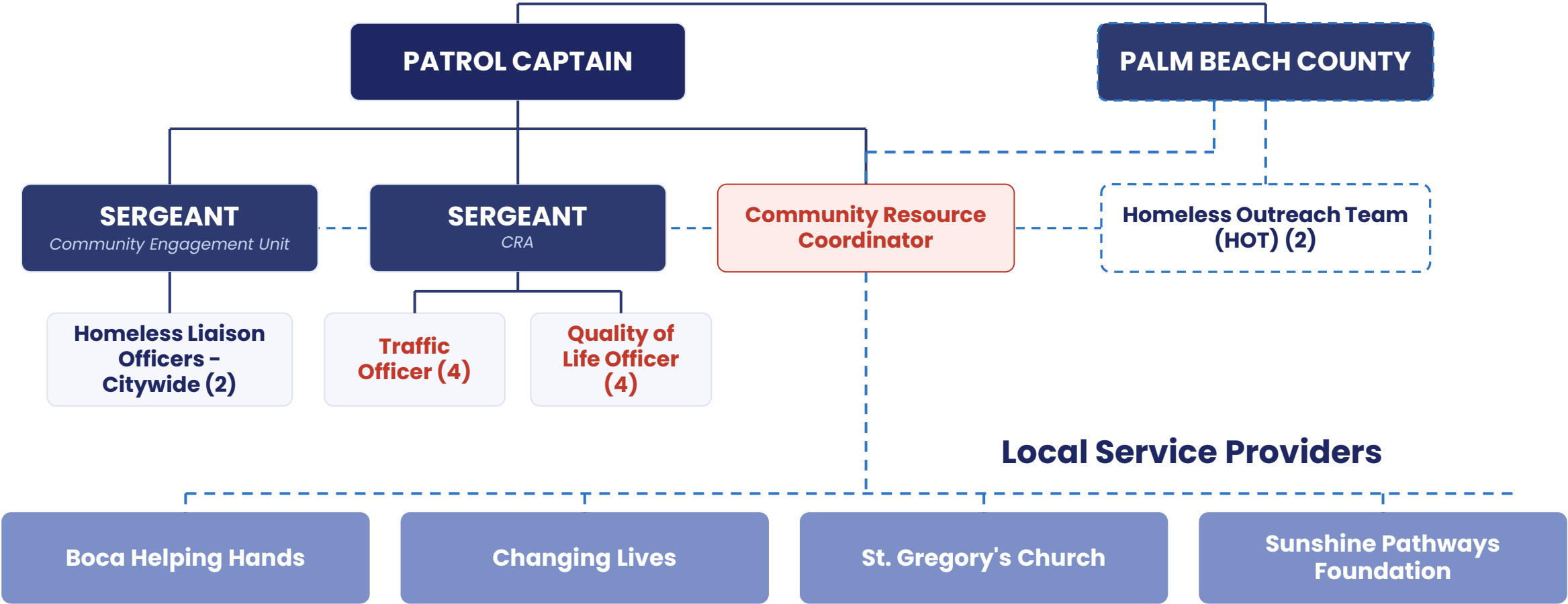
Local Service Providers



— Direct report (chain of command)

- - - Lateral partnership/coordination (not a reporting line)

What We're Requesting



— Direct report (chain of command)

- - - Lateral partnership / coordination (not a reporting line)

● Requested / new

Current City Initiatives



Homeless Outreach Officers

Dedicated BRPD officers building relationships and connecting individuals to services.



Proactive Patrols

Parks, beaches, downtown areas, and other recurring-concern locations.



HOT Team Coordination

Ongoing coordination with Palm Beach County HOT Team personnel.



Service Referrals

Response to quality-of-life complaints paired with resource referrals.



Park Ranger Transition

Park Rangers transition from Recreation Services to the Police Department.

IN PROGRESS...

Park Ranger Implementation

Rewriting of job descriptions, training, coordination with Police Department.

Trespass Ordinance

Installation of signage, admin procedures, staff training, documentation and tracking systems, interdepartmental coordination.

Current Activity Snapshot

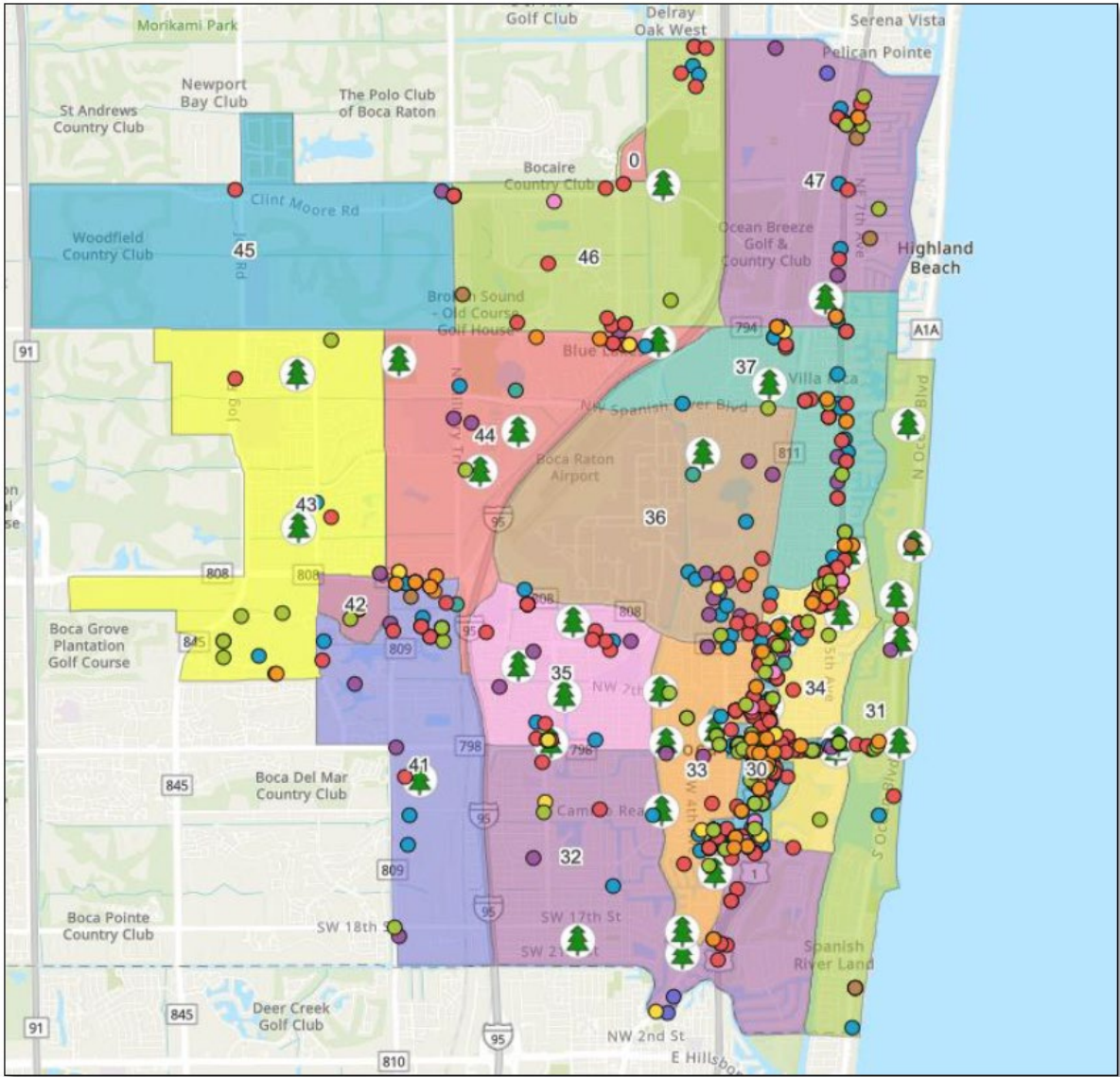
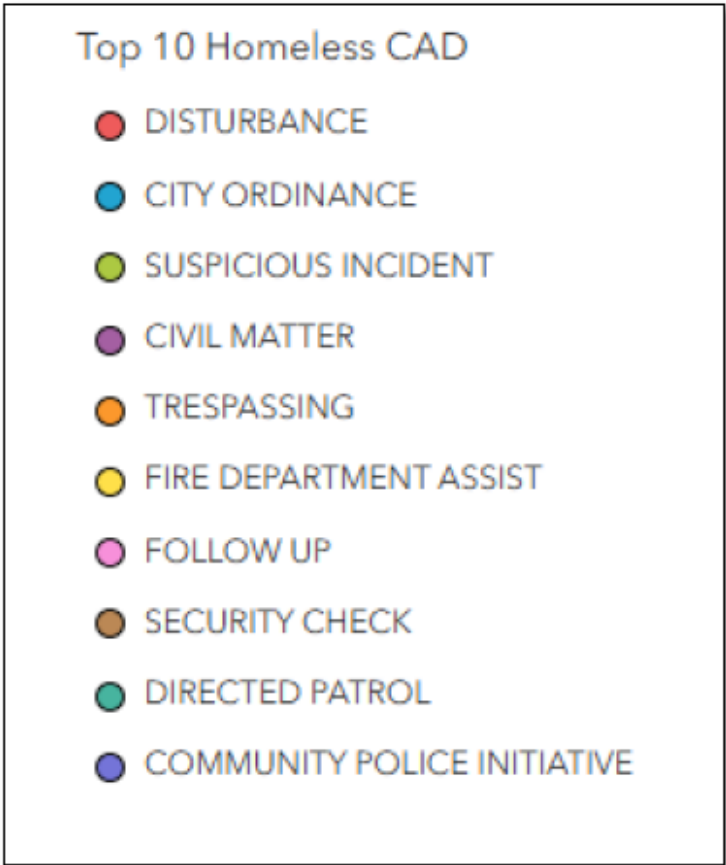
*HOT Team Statistics
January 2026 – June 30, 2026*

Issues/Concerns

- Safety and comfort in public spaces
- Impacts on downtown businesses, customers, and employees
- Misuse of public facilities and amenities
- Cleanliness and maintenance concerns
- Requests for greater visibility of enforcement and follow-up
- Concerns regarding recurring activity in specific locations



Police Calls for Service: *City-Wide*



Council Discussion & Consideration



Addition of Four CRA Officers

- **Focused coverage** of Downtown/CRA
- Two designated **homeless liaisons** specific to Downtown
- Two officers for **traffic enforcement**
- **Total of 8 Downtown designated officers**

Cost: \$280K per officer



Community Resource Coordinator

- Coordinate **homelessness outreach efforts** City-wide
- **Strengthen partnerships** with service providers
- Track **service outcomes** and coordinate **case management**
- Provide **dedicated follow-up** for individuals with repeated contacts
- Serve as City's **primary point of coordination**

Cost: \$110-\$140K



Quality of Life Working Group

- Ongoing, **structured forum** comprised of residents, businesses, service providers, law enforcement, city staff
- Improve **communication** and **collaboration** across stakeholders
- Identify **emerging concerns** early
- Review **quality-of-life trends** and **public-space management** issues
- Provide **feedback** on outreach efforts



Homelessness, Public Space Management, and Quality of Life Initiatives

City Council Workshop — July 27, 2026
