



2026 MCCA Summer Conference Frequently Asked Questions

What is the hotel room reservation process?

Hotel reservations can be made after registering for this event in order to utilize the MCCA booking rate. After registering for the conference, please allow 24-hours for our systems to update and then contact Mission Point Resort at 800-833-7711 and provide the registered attendee's first and last name to make a hotel reservation.

When is the hotel room reservation deadline?

Hotel room reservations at Mission Point must be made by Tuesday, June 23, 2026 or until the room block is full. We recommend making your reservations as soon as possible after registering for the conference.

How do I request an accessible hotel room or mobility assistance?

You can request an accessible hotel room when making your reservation. Please contact MCCA Executive Assistant to the President and Manager of Operations Michelle Taylor if you have any issues reserving an accessible hotel room at michelle@mcca.org or 517-755-6301. For additional mobility assistance, including scooter and wheelchair rentals, please visit [Mackinac Island Accessibility](#) for rental options. Attendees are encouraged to make their own scooter or wheelchair reservations at least one week prior to arrival.

What is the dress code for the conference?

Island, casual or college gear attire is recommended for the conference. Attendees typically wear business casual to semi-formal for the awards dinner.

What are the island transportation options?

Except for emergency vehicles, Mackinac Island does not allow motorized transportation. Horsedrawn carriages, walking and bicycles are the main form of transportation on the island.

How do I get from the mainland to Mackinac Island?

You will take a ferry from Mackinaw City or St. Ignace to Mackinac Island. We will be using Shepler's Ferry Line for the MCCA Summer Conference. The ferry ride will take approximately 25 to 30 minutes. Once you dock on the island, a horse drawn taxi to Mission Point Resort takes approximately 15 to 20 minutes.

Do I need to purchase ferry or horse taxi tickets?

The MCCA will purchase ferry and horse taxi tickets for all registered attendees. Provide your name to the ticket agent at Shepler's Ferry Line in Mackinac City to receive your pre-paid



roundtrip ferry ticket and one taxi ticket. We will also have MCCA staff available at Shepler's Ferry on Tuesday, July 28 to assist with any questions. You will receive your return taxi ticket when you check-in for the conference. Please remember to keep your return ferry ticket.

Do I need to purchase ferry or horse taxi tickets for my guest(s)?

If your guests are joining you for the guest events and have registered as a guest attendee, you do not need to purchase ferry or horse taxi tickets for them. If you have guests joining you on Mackinac Island that are not registered for any conference events, you will need to purchase tickets for those individuals. We encourage you to speak with the MCCA staff at Shepler's Ferry prior to making any purchases.

Do I need to pay for parking?

Yes. When you pick up your tickets you will self-pay for your parking. There are a variety of parking options available to you when you arrive at Shepler's Ferry Line.

Can I bring my own bike?

Yes, you can bring your own bike. There is a nominal fee for transport of the bike to the island. Please also bring a bike lock. Please visit [rent a bike or bring your own](#) for additional information.

How does my luggage get from the ferry service to the hotel?

Shepler's Ferry will ask you which hotel you are staying at while on the island. Shepler's Ferry porters will tag your luggage, provide you with a copy of the tag and have your luggage transferred to your hotel. When you check-in to your hotel, present your luggage tags to the front desk to have your luggage transported to your hotel room.

Is there a deposit required for reserving a hotel room?

An advanced deposit of one night's room and tax is required to confirm your reservation. Mission Point Resort accepts Visa, Mastercard, American Express & Discover. Credit cards will be charged for the deposit at the time of booking.

What time is check-in and check-out of our hotel room?

Mission Point Resort check-in for hotel rooms is 4:00pm and check-out time is 11:00am. Requests for early arrivals or late departures can be discussed by calling Mission Point Resort.

Does Mission Point Resort allow pets?

Yes, there are pet-friendly rooms available in the Straits Lodge. Please mention if you would like a pet friendly room when making your reservation. Mission Point Resort requires that pet





arrangements are made in advance by calling 800-833-7711. A one-time, non-refundable fee is charged for pets and the amount depends on the size of your pet.

How do I arrange for my luggage to be transported back to the mainland?

Mission Point Resort staff will tag your luggage and ensure it is transferred back to the correct ferry line. Your luggage will be held in a secure location to be picked up when you get off the ferry on the mainland. Please request a two-hour window for the transfer. If you are staying at a different hotel please check with their concierge desk for their luggage transportation process.

How do I get my car when I arrive back in Mackinaw City?

If you use the vehicle drop off service at Shepler's Ferry you will call the number on the back of your parking ticket when you board the ferry to return. When you arrive back on the mainland your car will be waiting for you.

What is registration cancellation/no-show/refund policy?

We understand that situations arise in which you must cancel your registration. It is therefore requested that you use the following guidelines by **Monday, July 6 at 12:00pm:**

We offer a full refund for this event if you cancel your registration 21 days prior to the event. If we are invoicing you, we will void the invoice up to 21 days prior to the event. This refund only applies to registration costs for the MCCA sponsored event. We are not responsible for the costs affiliated with hotel reservations or travel arrangements.

If you cancel your registration after the 21-day deadline we will not be able to issue a refund or void the invoice. If you have already paid and cancel your registration within the 21-day deadline, please allow thirty (30) days to receive your refund. If you do not cancel your registration and you do not attend the event you will be charged the full amount of the event.

We know that unexpected situations sometimes arise. In the case of emergencies, we may waive the registration fees on a case-by-case basis at the management's sole discretion. Please contact MCCA Director of Finance and Operations Kathy Taskey at kathy@mcca.org with any cancellation, no-show or refund questions.