ATTENTION
Medi-Cal Members



TAKE ACTION to Keep Your Medi-Cal

CalOptima Health's Medi-Cal plan covers vital health care services for you and your family, including doctor visits, prescriptions, vaccinations, mental health care and more. Make sure you renew it when it's time.

Update your contact information

Report any new changes to your name, mailing address, email address and phone number, so the County of Orange Social Services Agency (SSA) can contact you. **Call 1-800-281-9799.**

Create or check your online account

You can sign up to receive alerts about your Medi-Cal. Create or log into your account to get these alerts. You may submit renewals or requested information online. Go to **BenefitsCal.com.**

Check your mail

SSA will mail you a letter about your Medi-Cal eligibility. You may need to complete a renewal form. If you are sent a renewal form in a yellow envelope, submit your information online, by phone, in person or by mail to avoid a gap in your coverage.

Complete your renewal form (if you get one)

If you receive a renewal form, submit your information within 60 days online, by phone, in person or by mail to avoid a gap in your coverage.

OC Social Services Agency

CalOptima Health

CalOptima Health, A Public Agency