



UnitedHealthcare Community Plan of Texas Enhanced Services Program

PROGRAM INFORMATION

The UnitedHealthcare Community Plan of Texas Enhanced Services Program is designed to improve and maintain medication adherence for impacted patients and address gaps in care by measuring and rewarding high performing pharmacies for interventions and patient performance.

The program will evaluate the following core adherence measures:

- **Diabetes PDC**
- **RASA PDC**

Patient adherence scores will be updated weekly in the Enhanced Services section of the EQUIPP® dashboard (under the UnitedHealthcare Community Plan of Texas) to ensure you can track your patient's adherence closely throughout the year.

The final program analysis will examine the year-to-date measurement period from January 1 - December 31, 2024.

PATIENT ELIGIBILITY



To qualify as a part of this bonus program, your UnitedHealthcare Community Plan of Texas patients must meet the following criteria:

1. Patient must be attributed to your pharmacy based upon filling more than 50% of their target drug medications at your pharmacy throughout the measurement period.
2. Patient must be historically nonadherent, $\leq 85\%$ PDC rate,
3. Patient must continue to be enrolled in the UnitedHealthcare Community Plan of Texas health plan during the current performance period.
4. To qualify for year end payout, patient must be enrolled in the UnitedHealthcare Community Plan of Texas health plan for at least 6 months in the 2024 calendar year.

PAYMENT



Payment in this program will be based upon completing encounters with targeted patients via EQUIPP.

- Pharmacies will receive payment of \$35 per documented intervention.
 - o Interventions can be performed once per calendar month, up to four times per year per member, per measure.
- If the patient has at least two documented interventions for a given measure and is adherent to that measure at the end of the year, the pharmacy will earn an additional \$150.
- **The total reimbursement per patient opportunity is \$290.**

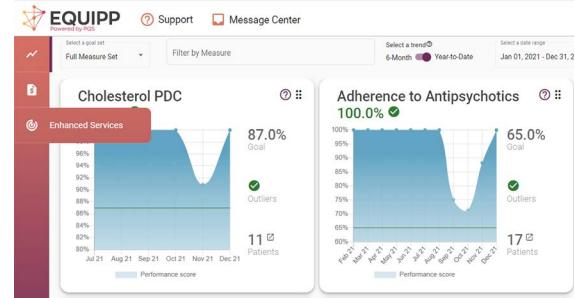
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PROGRAM STEPS



Step #1: Navigate to the Enhanced Services Page WEEKLY!

- Targeted patients for the UnitedHealthcare Community Plan will be displayed in the Enhanced Services section of EQUIPP®.
- After logging into EQUIPP, navigate to the bullseye on the left-hand side. Select “UnitedHealthcare Community Plan” to view your eligible patients.
- Patient PDC scores will be updated weekly starting March 2024 to provide more up-to-date information to allow you to track your patient’s adherence closely throughout the measurement year.



Step #2: Document!

- At the far right of the patient’s row is the “Documentation Status.” Click the pencil next to the status to access the patient documentation popup.
- Pharmacies are eligible to receive \$35 per intervention for up to four documented interventions per member within EQUIPP through the conclusion of the program on December 31, 2024.

Documentation Status

Not Started



Step #3: Keep Your Patients Adherent!

- Documentation is reset monthly to allow interventions to be documented again. Each green check mark in the “Documentation Opportunities” column represents previously documented interventions.
- Patients may be listed for more than one performance measure for the Enhanced Services Program and are eligible for four documentations per measure.
- After four documentations are completed for each eligible patient per measure, continue to monitor the patient’s adherence via the PDC Score column to ensure the patient remains adherent through the plan year and is eligible for the \$150 end of year bonus.



If you have questions regarding EQUIPP or your performance, please contact Pharmacy Quality Solutions (PQS) at support@pharmacyquality.com.

Thank you for your continued efforts to improve the health and well-being of your patients.