



## PHASE TWO: BISTRO 950 RE-OPENING

The following rules/protocols, in addition to Hollyburn Country Club's House Rules and Club By-Laws, will be strictly enforced. Members who do not follow outlined rules/protocols will not be permitted access to the Club and/or will be asked to leave the Club immediately. Member and staff safety is paramount during these re-opening plans; your cooperation is necessary and appreciated.

**Hours of Operation:** Monday – Friday 11am – 7pm

### **Member Entry/Exit Procedure:**

- Members required to check-in with Security upon arrival at gate. Members required to answer a series of health-related questions prior to receiving access to the Club.
- Members required to show Club ID or personal ID; windshield decal will not suffice.
- Members required to access Bistro through the sliding glass doors from the Bistro Patio. To exit the Bistro, members will use the secondary Bistro patio doors.

### **Bistro Protocol:**

- Once in the bistro, please be aware of all signage indicating flow of traffic. It is mandatory for Members to follow COVID signage throughout the Bistro.
- Social/physical distancing will be strictly enforced.
- Hand sanitizer and disinfectant wipes will be provided to all guests upon arrival.
- There will be very limited seating in the Bistro – 12ppl maximum. The maximum amount of people at one table will be 6 and tables will be 6ft apart.
- Children under the age of 16 years old MUST be accompanied by a parent.
- Dining time is limited to a 30-minute maximum.
- Bistro patio will be available for seating (weather dependent) while adhering to the social distancing rules and Bistro protocol.
- Tables have been spaced apart to allow for proper social distancing, therefore Members are prohibited from moving tables.
- Members will line up to order at the counter only (no app ordering during this time) follow floor decals and directional arrows and be handed their order from a Bistro attendant near the kitchen pass.
- Members are not permitted to get their own items from the beverage fridge, a Bistro attendant will get any items a member would like to purchase.
- Members will bring any items from their table to the discard area. Garbage, compost, recycle and dish receptacles will be available.

**Washroom/Shower Facilities:**

- Washrooms located inside the Sports Entrance are open from 11am – 7pm; only ONE member will be allowed in each bathroom at a time. Members are encouraged to use washroom facilities prior to coming to the Club.
- Washrooms will be sanitized every 15 minutes.
- No access to showering facilities or change rooms.

**Employee Protocol:**

- Masks will be worn by employees at all times within the Bistro and all employees will follow strict hygiene protocol at all times
- All employees will undergo health checks before entering the Bistro. If they present signs of illness they will not enter the building.
- Stringent Hygiene Protocol training has been implemented for all employees.
- All surfaces within the restaurant will be sanitized thoroughly between each use.