SEPTEMBER 2026

PATIENCE MAKES PROGRESS



MEET RAFAEL

For nearly 12 years, Rafael Flores has brought patience, dedication, and a helping hand to Vocational Visions. Today, he leads a crew of three participants responsible for cleaning and maintaining restrooms at 11 parks throughout Mission Viejo. Whether it's 100 degrees outside or 50, Rafael shows up with a positive attitude, ready to work alongside his crew and help them succeed.

For Rafael, being a DSP means showing up, leading by example, and having **"a lot of patience."** Rather than doing the work for his participants, he takes the time to demonstrate each task and gives them the opportunity to learn, take responsibility, and succeed on their own.

After five years together, Rafael has watched his crew become happier, more confident, and better at communicating and working together.

What makes Rafael a great DSP is simple: **when he sees someone who needs help, he's always ready to lend a hand**



This DSP Recognition Week, we celebrate Rafael for the patience he gives, the independence he helps build, and the important work he and his team do everyday for our community.

VOCATIONAL VISIONS