



TLP Leader to Watch – Paying It Forward Every Day!

The T2 Center made a great decision when we assigned a member of our team, who was also a Transportation Leadership Program (TLP) Alumni, to be the lead coordinator for the TLP.

This program takes a considerable amount of time and attention. I am sure each of you know how seriously Regina Hackett takes this responsibility and how much care she gives to each member of the TLP cohorts. Some have named her the “TLP Mom.”

Regina never misses an opportunity to check in with our cohort members to make sure they feel supported in their leadership journey. She even checks on members’ transcripts (something that is the participant’s responsibility) and provides them with reminders when she sees a class they might need to graduate. This is a level of customer service that we strive for at the T2 Center and that comes from having a genuine caring about this program and all of you. Regina goes above and beyond in this support. She also works very closely with our TLP instructors to ensure you have the best learning experience in each module and that our content includes very timely leadership topics.



You will always be greeted by a smiling face when you arrive at class, and Regina will give you a pep talk when you feel overwhelmed by work and program responsibilities. It has been such a value-added benefit to you and the TLP to have Regina. She understands exactly how you might be feeling during various stages of your journey, because she has gone through it herself.

Regina is a role model for anyone who wants to *Pay It Forward* daily in their lives. We are enormously proud of her, and the next time you see her, make sure to let her know how much you appreciate her efforts for you and the program.

Regina is most certainly a Leader to Watch!



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