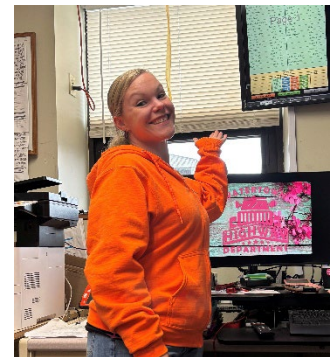




## Leaders to Watch: Danielle Greenier, Town of Watertown

Danielle Greenier stands out as a vital asset to the Town of Watertown's Department of Public Works, where she currently serves as Clerk for the Highway Division. Danielle began her tenure with the Town of Watertown three years ago as an Administrative Assistant in the Engineering Division of Public Works. In this role, she quickly demonstrated strong technical aptitude and an eagerness to take on additional responsibilities. Her scope of work grew to include computer programming, grant writing, and supporting operations at the Highway Division during a vacancy in the Clerk position.

In January 2024, Danielle was appointed to the full-time role of Clerk for the Highway Division. Since assuming this position, she has played a transformative role in modernizing the division's operations. She has brought the 21<sup>st</sup> century to a facility that had remained largely unchanged since the 1950s by updating and organizing filing systems, computer infrastructure, and procedures. Among her notable contributions is the implementation of an innovative storm dispatching system. She developed a computer program and integrated a wall-mounted monitor to track vehicles, equipment, and personnel during storms and emergency events.



Danielle regularly supports the Highway Division's Superintendent, Foremen, Chief Mechanic, and other staff with administrative tasks, and continues to assist the Engineering Division on an as-needed basis. She holds a Class B commercial driver's license (CDL), a requirement for the position, allowing her to step in as a truck driver or snowplow operator in the event of a staffing shortage. She has also worked with nearly every crew, performing a wide range of maintenance tasks across Watertown's 140 miles of roadway. This field experience has proven invaluable in her public relations role within the division. Whether interacting with residents by phone or in person, she offers informed and accurate responses that reflect her first-hand knowledge of the department's operations.

Beyond everything she's accomplished at work, Danielle is a mother to three children. If there is one hire at the Highway Garage who has made the greatest impact and most positive influence on operations, it is Danielle Greenier.



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