March 13, 2019

Dear Community Leader,

Maricopa Integrated Health System (MIHS) will soon be re-opening the Emergency Department at its newly acquired Maryvale campus beginning April 2. This will be the first project completed within MIHS’s Care Reimagined initiative designed to transform our community’s public teaching hospital and safety net system of care to better serve the community.

To provide context, the purpose of our acquisition of the Maryvale Hospital was two-fold:

1. To repurpose the Maryvale Hospital (thus eliminating the cost to build new facilities) to increase our capacity to serve individuals who have been through a psychiatric screening agency and are now in the Court Ordered Evaluation (COE) and Court Ordered Treatment (COT) process.

2. To re-open the Emergency Department to improve access to emergency services to a large predominately Medicaid and underserved population.

The behavioral health hospital will open in April with 48 staffed beds. The remodeled facility will have capacity for up to 192 beds which we intend to phase in over time.

With respect to the ED, at the time of its closure in December of 2017, the ED was handling approximately 40,000 patient visits annually with the majority being Medicaid. There was no other emergency center available within a 5-mile radius of the Maryvale Campus and MIHS received significant community support and encouragement to re-open the facility. The newly remodeled ED will provide the local community access to board-certified adult and pediatric Emergency Medicine physicians 24 hours a day, 7 days a week. It will feature 30 treatment bays, and a 16-bed Clinical Decision Unit. While there won’t be any acute inpatient beds located there, our Maryvale campus will offer general radiology, ultrasound, computerized tomography (CT), full laboratory services, and a retail pharmacy to support the emergency services which will be provided.

Stephen A. Purves
President & CEO
We have heard reports that it is being communicated that our ED will be a psychiatric screening or urgent psychiatric care facility. **I want to clarify that MIHS’s Maryvale campus emergency department is not and was never intended to be a psychiatric urgent care center or a psychiatric screening agency.** We will be providing the Maryvale community information about the scope of our services very soon, but I would appreciate you distributing this to your key staff as well. If you have any questions about the new Maryvale campus, please feel free to reach out to MIHS Chief Operating Officer, Kris Gaw, at 602-344-1230 or to MIHS Chief Nursing Officer, Sherry Stotler, at 602-344-1215. As always, you are welcome to reach out to me at 602-344-5522.

Sincerely,

Stephen A. Purves  
President & CEO