

# *Adventure Resource Solutions*

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◆ Letter to SMI Community ◆

Thursday, 12/6/2018

To whom it may concern,

We are creating a group that will come together to talk about any concerns/issues and suggest change for those supports and individuals within the our SMI Community.

Are you living with SMI Diagnosis?

Do you experience issues with connecting with your clinic or support team?

Do you want to be a leading example of what it takes to improve our systems?

If you are saying “ Yes “ to all of these questions please read below and action will be required.

If you ever experienced or are experiencing issues with being in contact with your case manager or anyone else on your support team with them calling you back after leaving many voicemails, they aren't following up as they say they would, if you have requested to have a task completed on your behalf which never happens or if you have experienced issues with transportation showing up on time or even at all. If you feel hopeless, confused on what to do or lost.

If you are someone trying to be a support or be of assistance for someone part of the SMI Community and unable to because there's all types of barriers/red tape or the impossible. It's easier to figure out how to do things on your own instead of connecting to available assistance, resources or support within our SMI Community.

It's our mission to make sure that we can find methods relating to our SMI Community where we can find possible ways to suggest change. Your concerns are important and need to be addressed. Let's address those concerns you have.

If you want to join our group or have any questions/concerns please feel free to contact us and let us know.

Thank you,

Joshua Bangle