

Adventure Resource Solutions

◆ SMI Community ◆

Thursday, 12/6/2018

To whom it may concern,

We as a group will come together to talk about any concerns/issues and suggest change for those supports and individuals within the SMI Community.

Are you living with SMI Diagnosis?

Do you experience issues with connecting with your clinic or support team?

Do you want to be a leading example of what it takes to improve our systems?

If you are saying “ Yes “ to all of these questions please read below and action will be required.

If you ever experienced or are experiencing with contacting your case manager and they aren't calling you back even after leaving many voicemails, they aren't following up as they say they would or if you have requested to have a task completed which never happens or if you have experienced with transportation being an issues of them not calling you when arriving as scheduled or showing up on time. If you feel hopeless, confused what to do and lost.

If you're a supporter trying to be available for assistance and given the red tape or the impossible. When you try to find out more information or what steps to take but unable to due reasons that makes no sense and end up being stuck and have to do things on your own instead of connecting individuals to available assistance, resources or support.

Your concerns are important and need to be addressed. Let's address those concerns you have. It's our mission to make sure that we find methods to relating to SMI Community are know and we can find possible ways to suggest change.

If you want to be a voice and an example to make your concerns relating to SMI system known and want to suggest change please feel free to contact us and find out more information.

If you have any other questions or concerns please feel free to contact me and I'll be available.

Thank you,
Joshua Bangle