



### How NHP is putting money behind its service

Neighborhood Health Plan (NHP) is committed to providing its customers, employers, brokers, and members alike, with best-in-class service. To demonstrate this commitment, NHP is offering proactive performance guarantees to new employer clients with at least 100 eligible full-time employees.\* They recognize that switching health plans can be stressful, and they want to assure new customers that they can trust NHP for quality coverage that also comes with best-in-class service standards. Learn more about this innovative service guarantee program at [nhp.org](http://nhp.org).

NHP is also implementing more ways to serve Massachusetts employers better. Their already strong provider network is growing, adding more than 500 new doctors in the past year. They now offer telemedicine for all commercial members, a convenient way to get quality care anytime, anywhere. To learn more about NHP's story of service, quality, and value for local businesses, visit [www.nhp.org/rewrite](http://www.nhp.org/rewrite).

*\*Accounts must have at least 80 subscribers enrolled to qualify.*