


# Memorandum

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**To:** All Employees

**From:** Debra A. Johnson, General Manager and CEO 

**Date:** July 24, 2025

**Re:** **Deputy Chief Operations Officer, Bus Operations Announcement**

It is my distinct pleasure to announce the promotion of Greg Smith to RTD's Leadership Team as Deputy Chief Operations Officer, Bus Operations. Throughout his lengthy career with the agency, Greg has established a reputation as a trusted, respected, and passionate leader, dedicated to public service. He is focused on shepherding the agency into an exciting, inspirational, and sustainable OneRTD future. I look forward to working alongside Greg in his new role.



Over a career in public transportation that exceeds two decades, Greg has managed fixed route bus, paratransit, and demand response services. He has extensive experience in transit service delivery, maintenance, safety, quality assurance, regulatory compliance, and financial management and oversight. Greg joined RTD in 2006 as a service planner and scheduler and has served in progressive management positions within Special Services, Contracted Services, and Bus Operations.

Upon his promotion in 2020 to Deputy Assistant General Manager of Bus Operations, Greg oversaw RTD's contracted and directly operated bus service delivery and compliance during the COVID-19 pandemic. During that time, he led the renegotiation of complex service delivery contracts and service modifications that significantly improved the agency's financial position.

As Acting Assistant General Manager of Bus Operations, a role to which he was named in March 2025, Greg has provided steadfast leadership to ensure the continuity of Bus Operations, which encompasses approximately 1,800 personnel and an annual budget of \$450 million.

Greg began his career in transit in 2004 as a service planner for the Metropolitan Transit System (MTS) in San Diego, California. He earned a Bachelor of Science in Business Administration from San Diego State University. Greg is an active participant with the American Public Transportation Association (APTA) and a collaborator with global industry partners through the International Association of Public Transport.

I look forward to bringing Greg's insights to bear as the agency continues its laser-like focus on the Strategic Priorities of Customer Excellence and Financial Success. Please join me in congratulating Greg and officially welcoming him into this leadership role.

Thank you.