

Transit Employee Appreciation Day

March 18, 2025



Key statistics

Bus Transportation and Maintenance

In-service miles per week*

*Per week refers to miles served on all routes Monday through Friday

244,894

15,914

In-service hours per week*

*Per week refers to hours served on all routes Monday through Friday

Average parts per day installed on buses

2,700

Light Rail Transportation, Maintenance and Maintenance of Way

468 hours 59 minutes

In-service hours of all trains per day

Average daily mileage of all trains

10,642

9,805

Total distance (in feet) of rail replaced to date*

*from March 12, 2024 to March 12, 2025

Total distance (in feet) of overhead catenary wire replaced to date

18,000

*from March 12, 2024 to March 12, 2025

N Line Commuter Rail

33

In-service hours of
all trains per day

Average daily
mileage of all trains

990

RTD Transit Police

Current* active duty
officers on the
police force

*as of March 13, 2025

86

219

Average calls to
dispatch per day

Customer Care

3 minutes
16 seconds

Average call
handled time

Average speed of
calls answered

24 seconds

46,123

Total inbound messages*
received in 2024

*Including email and replies, direct messages and
comments from Facebook, X/Twitter and Instagram

