


# Memorandum

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**To:** All Employees

**From:** Debra A. Johnson, General Manager and CEO 

**Date:** July 22, 2025

**Re:** **Chief Information and Technology Officer Announcement**

I am pleased to announce the promotion of Brett Feddersen to Chief Information and Technology Officer, an important new role on RTD's Leadership Team – and one for which he is uniquely suited. Brett brings more than 20 years of experience in IT strategy and operational management, including substantial achievements benefiting customers and employees as a leader within RTD over the last decade. Brett has started to transition from serving in an acting leadership role at the agency to the full-time CITO position.



Brett has led all facets of IT, including project management, enterprise architecture, infrastructure, digital products, cybersecurity, business intelligence and analytics, service delivery, and intelligent transportation systems. He is a consummate public servant, guiding others with thoughtfulness, collaboration, and vision.

Throughout his tenure at RTD, Brett has made substantial contributions to organizational design, infrastructure management, and long-term strategic planning. While serving as Acting Senior Manager of IT, he led the TransIT ARCHITECTED initiative, an enterprise-architecture-driven project that improved operational effectiveness and resulted in a 35-point increase in customer satisfaction of the technology division. During the COVID-19 pandemic, Brett orchestrated a swift digital transformation for more than 900 colleagues who were qualified to work remotely, enabling them to make this shift within 96 hours. He joined RTD in 2015 as Manager of Shared Technical Services, implementing device standards that reduced user wait times. After LEAN principles and process automation were applied, the average age of open IT incidents at RTD dropped from 192 to under 20 days.

Brett's commitment to excellence and innovation in public sector technology were known and respected at the City of Boulder, for which he served as Assistant Director of Application Services. He helped the IT department develop a service-oriented culture focused on performance excellence, and his achievements earned the city recognition from the Center for Digital Government for best practices in citizen engagement and digital solutions.

Brett earned a bachelor's degree in Business Administration, Computer Information Systems, from Colorado Mesa University. His broad IT background is supported by a graduate degree in Leadership and Organizations from the University of Denver, with an emphasis in Strategic Innovation. He graduated from the Eno Center for Transportation's MAX (Eno/MAX) Program in 2022 and RTD's Leadership Academy in 2019.

Brett has shown himself to be a collaborative partner to stakeholders at all levels; an innovative strategist driving measurable gains in service and efficiency; and a detail-oriented leader cultivating high-performing technology and cybersecurity teams. Please join me in congratulating Brett and welcoming him into his new role. Thank you.