



Release Announcement

Philips SpeechLive Web Dictation and Transcription Solution
Deployment

Xonas DIKME

SPS-T-2300/20002

Head of Product Management & Senior Product Owner

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Abbreviations

API	Application Programming Interface
DAA	Dealer Activated Account
DS2	Digital Speech Standard Pro
HEIF	High Efficiency Image File
HW	Hardware
PDC	Philips Device Connector
PVR	Philips Voice Recorder App
SEP	SpeechExec Professional
SEE	Speech Exec Enterprise
SL	SpeechLive
SLAPP	SpeechLive Mobile App
SM	SpeechMike
SO	SpeechOne
SPS	Speech Processing Solutions
SR	Speech Recognition
SSA	Self Service Account
SSI	Stay Signed In
STT	Speech-To-Text
SW	Software
UI	User Interface
UX	User Experience
WTS	Windows Terminal Server

Dear SpeechLive User,

A while ago we have decided to conduct some adaptations in our way of working and team structure. This change allows us to react on your requests faster and as a consequence deploy the enhancement more frequently than before. We are implementing enhancements on the SpeechLive system on a daily basis. This document describes all the enhancements that have been provided to you.

Please go through the document to get some more detailed information on the improvements.

If you should have any further questions on these products or on this document, please feel free to contact your local Speech Processing Solutions organization.

With best regards,

Xonas DIKME
Head of Product Management & Senior Product Owner



To protect the environment this document is optimized for online reading.

If it is required to print out this document, please use the double-sided printing option.

The document format is optimized to be printed in DIN A4 format.

2021.04.03

Brand-new Android app for authors



For our Android users, we have now launched a brand-new app to access Philips SpeechLive Web Dictation Solution. The app provides various functions boosting your productivity. We have designed the app together with our users to provide stunning user experience.

Some of the highlights are:



Record and playback dictations. Includes different recording modes: Append, insert, overwrite.



Save dictations as drafts and pick up from any other client such as web



Automatic sync of dictations with SpeechLive



Access your whole SpeechLive worklist - even dictations that you have created on other devices



Enrich your dictations by attaching pictures to your dictations.



Send dictations to automated speech to text or transcription service to save time



Preview of transcribed documents



Scan barcodes to ensure right processing in your workflow



Mark dictations with higher priority



Add comments to your dictations, define worktypes or change other properties to ensure the right processing in your workflow.



Easy and intuitive user interface



Dictations are automatically paused and saved on an incoming call



Background recording: Open other apps during an active recording



Automatic saving - Never lose your dictation



You can download the app by searching for “Philips SpeechLive” in the App Store or by scanning the following barcode:



2021.02.25

Philips SpeechLive Mobile App v1.2.0 (iOS)

Automatic pausing and saving on an incoming call

When dictating on a smartphone, it can happen that you are interrupted by a call. The app couldn't handle this case before. With the new version of the app, the recording is paused and automatically saved. After ending the call, you can simply return to the SpeechLive Mobile app and resume the dictation from the paused location.

Background recording - Open other apps during an active recording

Sometimes you need more information during an active recording of a dictation. Among other things, this can be some client details or an important email that your colleague sent you. With the new version of our SpeechLive mobile app, you no longer need to pause your recording. You can simply start the any 3rd party app, and the SpeechLive Mobile App will actively continue recording in the background. Once you are done, you simply return to your dictation.

Automatic saving - Never lose your dictation

In the past, a dictation would not be saved if the app crashed while you were in the recorder. This has now been solved. Even if the app crashes your work will be saved as a draft and you can resume it at any time.

Furthermore, in certain situations dictations were brought to a state where editing was no longer possible, e.g., if you opened a dictation in the recorder screen and closed the app without saving your recording. Unfortunately, you had to restore the dictation in a roundabout way. We have now solved this bug. The app now saves your changes in all cases and asks if you want to keep or discard them when you reopen the dictation.

Same file names in all clients

Previously each new dictation you created in the app got a unique file name. Admittedly, it was not easy to read. That is why we decided to generate the file names according to your email address including a sequential number to distinguish them - Just like you're used to in the SpeechLive Web App.

Unsupported file formats

The SpeechLive Mobile app displays all dictations that you have uploaded to SpeechLive from different clients in the worklist. And now it informs you if you try to playback a file that cannot be played back in the app.

Fixed bug caused by locking your mobile's screen

If you were in the recorder but had to lock the device's display, the app would hang after unlocking. We have now solved this bug with the latest version.

Stability

We use Kotlin, a cross-platform programming language to develop our SpeechLive mobile apps. We have updated the Kotlin version to ensure more stability.

2020.12.14

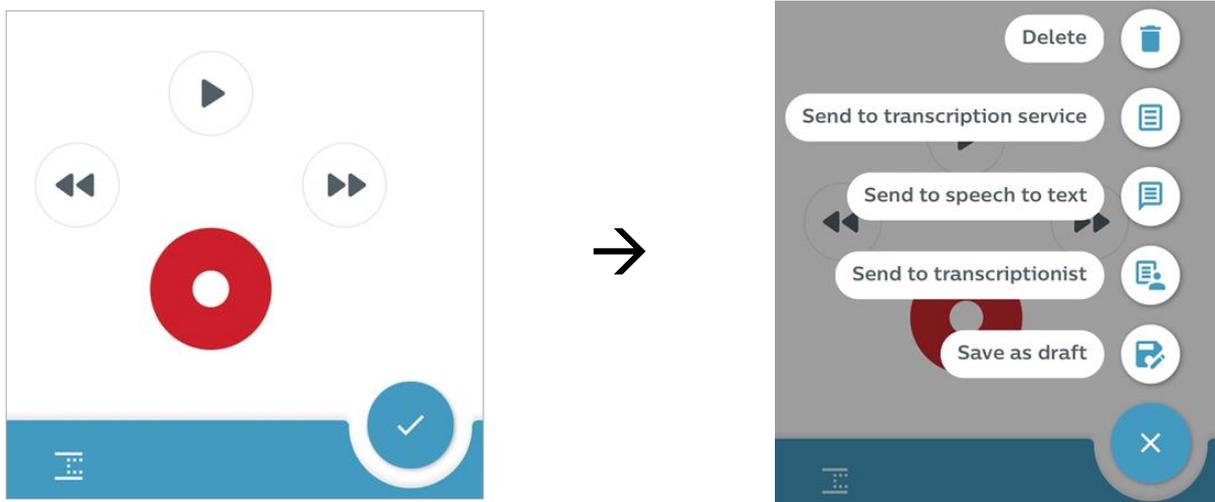
Philips SpeechLive Mobile App v1.1.0

New sending options

We have enabled new options to send your finished dictations to, that will allow you to be more efficient by saving time on transcribing recordings. You can now send your finished dictations for further processing to one of the two speech to text services:

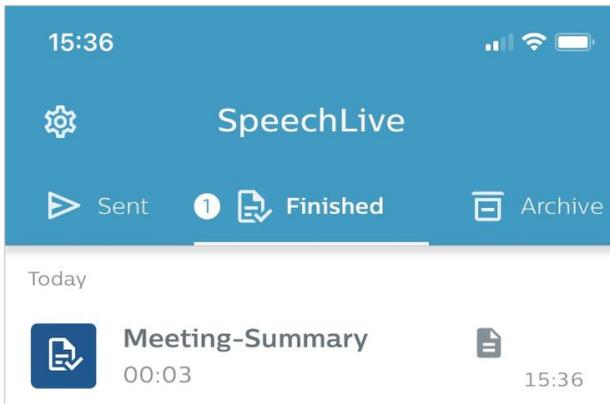
- SpeechLive automated Speech to text service
- SpeechLive Transcription service

Once you have finished the recording you can tap the finishing icon (checkmark) on the right bottom corner of the screen to see the new sending options:

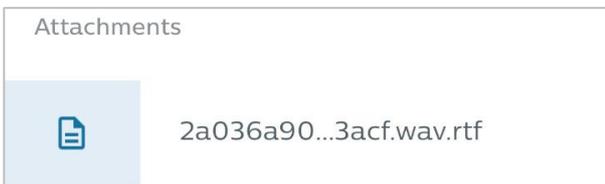


Transcription preview

No matter how your dictations are transcribed, manually, automated or by our transcription service, the available transcription can now be previewed in the app directly. You can preview transcriptions in .RTF, .DOCX and .PDF file formats. Dictations with available transcriptions are listed in the main screen under the “Finished” tab, and the transcription is indicated by a document icon.

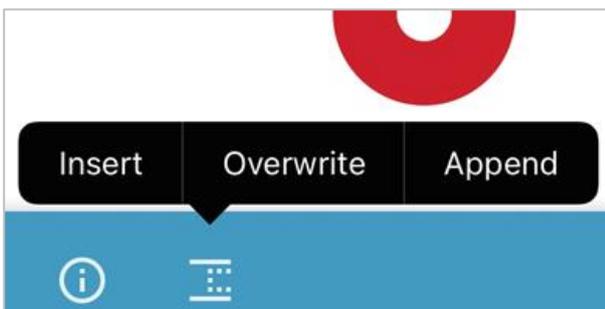


To access the transcription, open the dictation properties of the respective dictation and scroll to “Attachments” section. Tap on the file and it will open in the preview mode that also allows you to share the document with 3rd party apps.

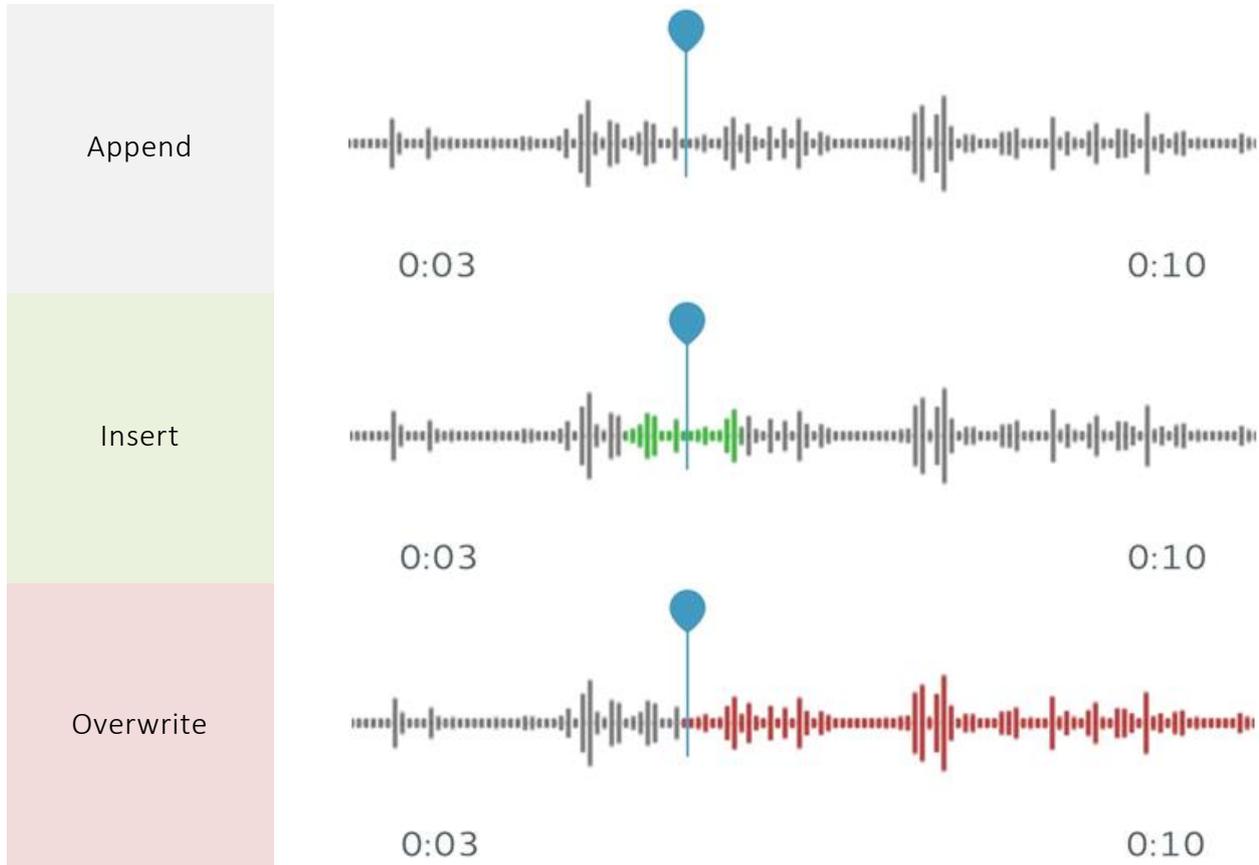


New recording modes

It is essential for professional users who create dictations on daily basis to have various recording functions. Appending is the most basic form of it, which means that every time you pause and start recording the new recorded part will be appended at the end of the dictation. However, sometimes you need to make changes in the file as well, e.g., you want to correct a mistakenly dictated sentence or add additional information in between. For these kind of use cases, you can now use the new recording modes insert and overwrite. In the recorder just tap the recording mode icon to switch between the modes:

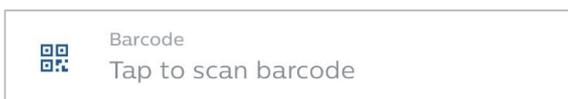


To ensure that you have selected the right recording mode, we have implemented a visual indication that shows you whether you will append, insert, or overwrite. If you enabled insert as your recording mode, the area of the wave form where the cursor is located will be highlighted in green. The wave form turns red when overwrite is selected.

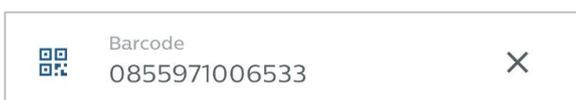


Scanning barcodes

For each dictation you create with SpeechLive web or mobile app, you can define additional information such as work type, category, department and much more to ensure the right processing in your workflow. You can also add information by scanning a barcode – There is a dedicated field for that. In the mobile app just open the dictation properties and tap on the Barcode field.



When the camera opens, hold the camera at the barcode that you want to scan. You can use the x button on the right side to delete the barcode and eventually scan a new one.

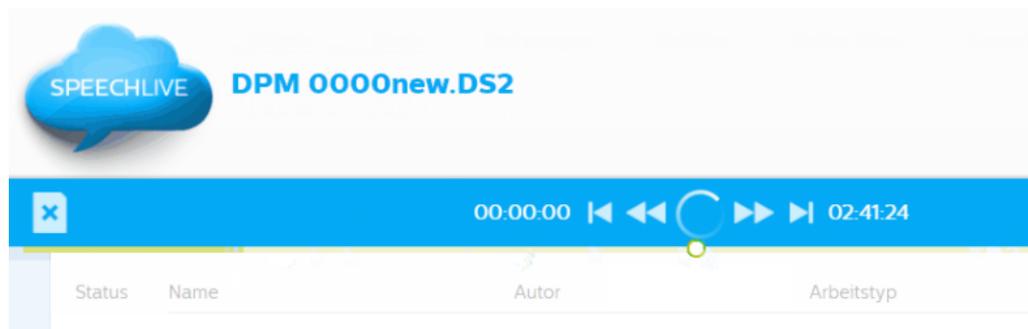


2020.11.21 – 2020.12.01

Improved playback

SL1414, SL-1488, SL-1560, SL-1572

We have changed the behavior of our player in the SpeechLive web access. Open a dictation in the player and you can see the green progress bar that turns from bright to dark green the more of the dictation is downloaded. The dark green color represents the part that has been buffered and ready for playback. The bright green however is the remaining part of the file that is being downloaded. Within the dark green area you can jump wherever you want and hit the playback button to listen to what is buffered and available.



Furthermore, we fixed two issues:

- The issue of muted sections at the end of long dictations.
- Ds2 files that could not be played back due to some issues in the header.

HEIC and HEIF support for photo attachment

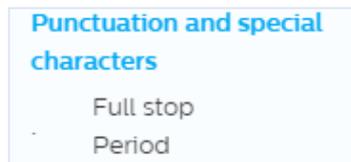
SL1177

SpeechLive supports now the attachment of pictures in the High Efficiency Image File Format (.heif and .heic) to your dictations. There will be no conversion or compression of those pictures when attached to a recording and synced with SpeechLive. The pictures will remain in their original format and quality, and will be available to download to your computer using the SpeechLive web access.

Some minor changes

SL-1517

We have added two ways of dictating a dot “.” in the real-time Speech to text window of the SpeechLive web access – You can use the voice command “Full stop” as well as “Period” to have a “.” recognized.



SL-1526. SL-1571

The error regarding missing workflow IDs and the issue during purchasing have been fixed.

2020.11.09

Pay less for deferred speech to text

The Philips SpeechLive Deferred Speech to text service enables you to get your pre-recorded voice automatically transcribed in next to no time. This service can handle recordings that you have created in the SpeechLive web access, with your Philips Voice Recorder app or existing recordings that you have uploaded to SpeechLive.

We know that our service can improve your workflow greatly and will make you spend less time typing and spend more time on things that matter. To offer you a better access to speech to text we have reduced the prices considerably - **This saves you more than 70%:**

Philips SpeechLive Deferred Speech to text price / minute excl. taxes										
	USD	EUR	CAD	GBP	AUD	NZD	ZAR	SEK	CHF	DKK
From										
09. Nov 2020	0,06	0,05	0,08	0,05	0,09	0,09	1,00	0,60	0,06	0,40
Until										
08. Nov 2020	0,29	0,29	0,39	0,19	0,39	0,39	5,39	2,95	0,35	2,30

The SpeechLive Deferred Speech to text service is available in following languages: Czech, Danish, Dutch, English (Australia), English (GB), English (India), English (US), Finnish, French (Canada), French (France), German, Hindi, Hungarian, Italian, Japanese, Mandarin (China/Simplified), Norwegian, Polish, Portuguese (Portugal), Russian, Slovak, Spanish (LaTam), Spanish (Spain), Swedish, Thai, Turkish.

2020.09.30

Brand-new mobile app for authors



Recently we have launched a brand-new app for mobile users to offer a SpeechLive dedicated user experience. We have created the new app for authors based on users' feedback especially from authors using the current PVR App (Philips Voice Recorder). The app provides various functions to make your daily work easier:



Record and playback dictations with an intuitive new user interface



Save dictations as drafts and pick up your dictation from any other SL access such as web



Sync your dictations created on your mobile phone with SpeechLive automatically



Access your whole SpeechLive worklist - even dictations that you have created on other devices



Enrich your dictations by attaching pictures to your dictations available on your phone or take new ones.



Mark dictations with higher priority



Add comments to your dictations or change other properties

We will continue and maintain the well-known PVR App. The new SL app will be available in parallel to PVR and continuously improved with further functions. The new app is available for iPhones only and will be provided for the Android operating system early next year. You can download the app by searching for “Philips SpeechLive” in the Apple App Store or by scanning the following barcode with your iPhone:



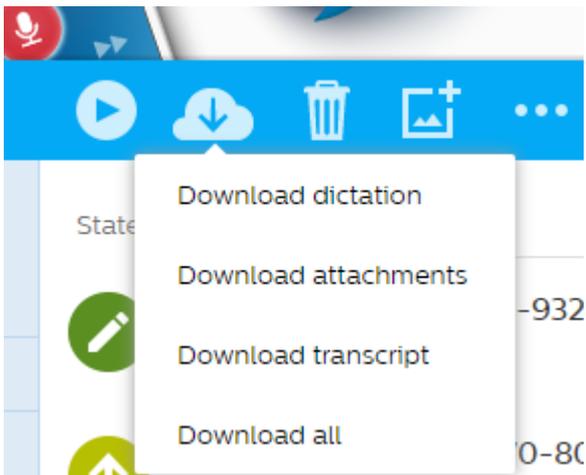
2020.09.23

Seek faster in long dictations

Some customers create dictations longer than 1 hours – sometimes even longer ones. Opening those big files in the player can sometimes impact the overall performance of the playback, e.g. some users were not able to seek within these recordings as fast as they could within shorter dictations. To relieve that we have implemented a new seeking method that improves the playback greatly. You can seek much faster and furthermore, the green progress bar of the player shows you how much of the dictation has been downloaded and available for playback.

Download the transcript directly

To make typists life easier the downloading option has been modified slightly. Selecting “Download transcript” will download the attached documentation in it’s original file format. Basically we have eliminated the extra step of unzipping the compressed file.



2020.07.28

React faster on important dictations

When authors finish dictations and send them for transcription, Philips SpeechLive notifies the respective typists by email. This notification can be enabled for each typist in the Workflow settings:

Email notification for typists on incoming dictations ?

Enable email notification

These emails did not contain much information other than that there are dictations in one's queue. So, the typist had to log in to SpeechLive to check whether the dictations need to be transcribed immediately.

To avoid these multiple interruptions we have now included the respective author names in the notification emails. The typist can now decide on the author names whether they want to transcribe immediately or log in later on. Here is an example excerpt how the email will look like:

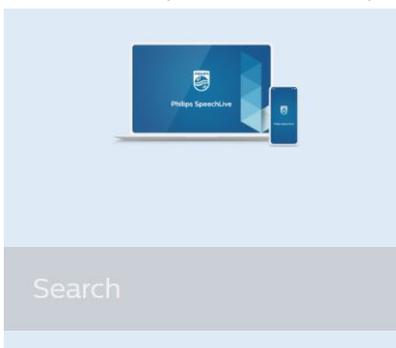
Hi John Doe,

You have new dictations in your SpeechLive in-tray from: Dr. Peter Jackson, Lee Guo, Sue Karen

Account: Speech.12345

You can now search in the SpeechLive help

We have improved our help section by adding a search function. Click the help icon to check out.



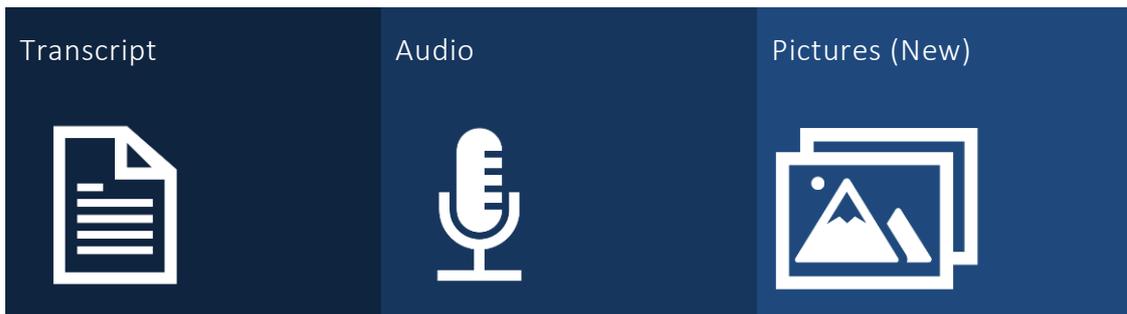
2020.07.22

Enrich your recordings with pictures

SpeechLive offers now a new way to enrich your workflow. We have enabled a new functionality to add pictures to your dictations. Currently you can add pictures in the web only but we are working hard to provide this function also in the upcoming new SpeechLive mobile app. Please also not that this function is not available for Philips SpeechExec workflow software.

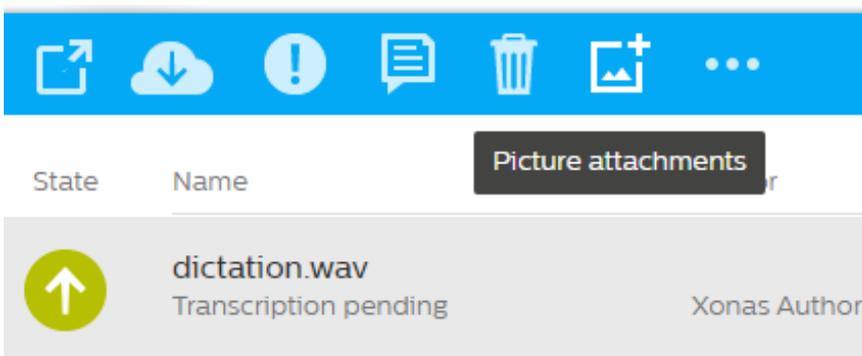
Adding pictures to your dictation helps you creating documentation with more accurate information for further processing. There are several use cases for documenting audio combined with pictures such as:

- - Documenting defects at construction site
 - Summarizing car damage
 - Record construction progress

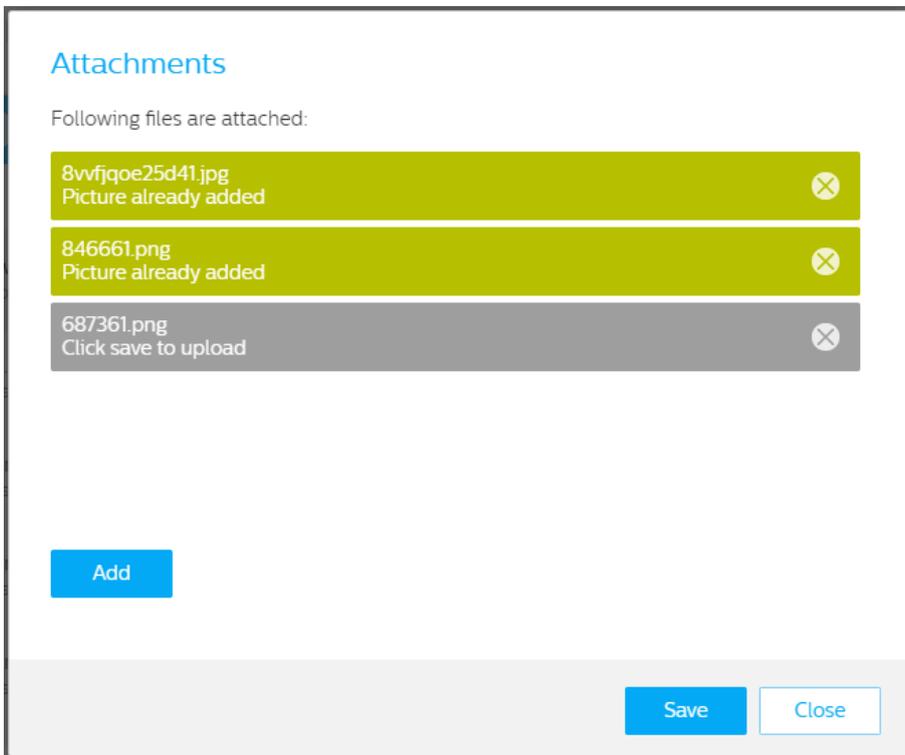


Add pictures

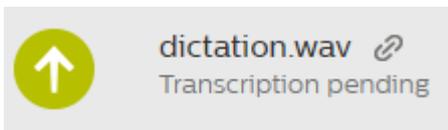
Select a dictation in your worklist that you want to add pictures to and hit the new picture icon in the blue toolbar:



A window will pop up that allows you to modify the list of picture attachments by adding new pictures and removing already added ones.

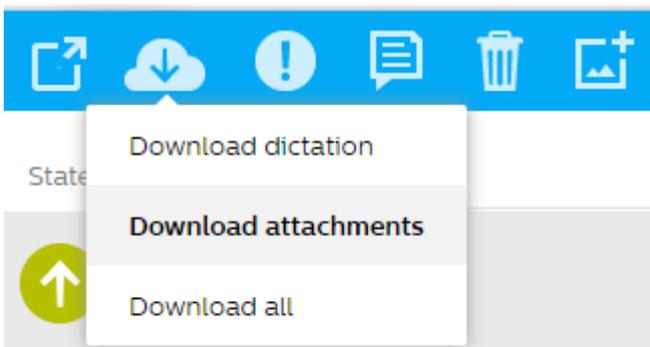


A paperclip icon will indicate attached photos:



Download already attached pictures

Select a dictation in your worklist and hit the download button in the blue toolbar. You'll see three different downloading options: You can download the audio file, just attachments or altogether.



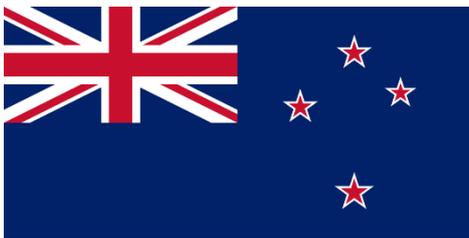
Architectural changes

In the course of this development cycle we have also implemented various things to make SpeechLive quicker, more stable and future-proof.

- We have implemented a new **state-of-the-art API** (application programming interface). This dictation API provides various functions such as: create new dictations, upload dictations to and download them from SpeechLive, change states and add attachments.
-
- With the dictation API we have laid the foundation for the new SpeechLive mobile app. The API provides e.g. the **full-sync** functionality that we are currently integrating in new SpeechLive mobile app. The full-sync function will automatically upload your dictations to SpeechLive so that you can access them wherever and whenever you want – like your emails.
-
- Furthermore, a **new login** has been added for the new dictation API to improve its security.
-
- We have created **new services** have for the dictation API and added extra zone redundancy to prevent service outages.
-
- For the new and existing services, we have also developed some **test automatization** that allows us to drive test quicker and prevent manual errors during testing.

2020.07.14

SpeechLive goes New Zealand



Today we have introduced Philips SpeechLive in New Zealand. We will only offer the Advanced Business Package for dealer activated accounts. Our speech-to-text options such as transcription service, real-time and deferred speech recognition services are available for our New Zealand customers as well. Including New Zealand we're providing SpeechLive now in 19 countries:

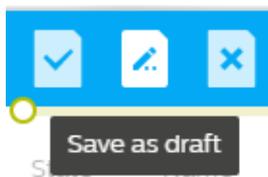
Region	Country	Self service	Dealer activated
Africa	South Africa		x
Asia Pacific	Australia	x	x
	New Zealand		x
Europe	Austria	x	x
	Belgium	x	x
	Denmark	x	x
	Finland		x
	France	x	x
	Germany	x	x
	Ireland		x
	Italy		x
	Luxemburg	x	x
	Netherland	x	x
	Spain		x
	Sweden		x
	Switzerland		x
United Kingdom	x	x	
North America	Canada	x	x

	USA	x	x
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2020.06.03

Draft dictations

Sometimes you need to suspend your ongoing recording because an important appointment has come in between, or you want to continue later from home or even the next day. Philips SpeechLive allows you now to save your dictations as a draft to pick them up later, whenever you want. To do that just click the new “Draft” icon in the recorder:



Together with the new “Save as draft” button you have now three options in the recorder to finish a dictation:



Finish: Sets the dictation to *Transcription pending* state so that the transcriptionist can start working on it.



Save as draft: Sets the dictation to *Recording suspended* state. This recording can be picked up later.

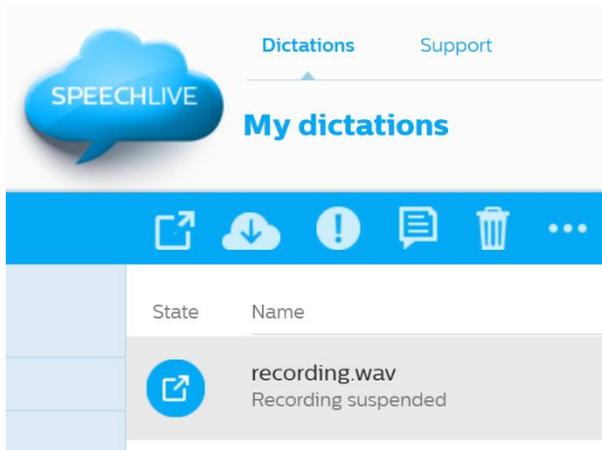


Close: Discards the changes.

You can pick up a dictation that is in *Recording suspended* state by hitting the open icon.



The open icon is available in-line in the worklist and in the toolbar when a dictation is selected. The player is now smarter. Depending on the dictation state SpeechLive offers you a recording option (red recording button) in the player.



Sub-Dealer Access

We have implemented a dedicated view on SpeechLive for sub-dealers. This access allows our sub-dealers to support their own customers: you can conduct purchases, modify the workflow, add users, edit account settings and much more. To gain access please make sure you have registered as a Philips partner here: <https://www.dictation.philips.com/pp-login/login/> Once you have registered inform your local Speech Processing Solutions organization to get your access enabled.

2020.05.26

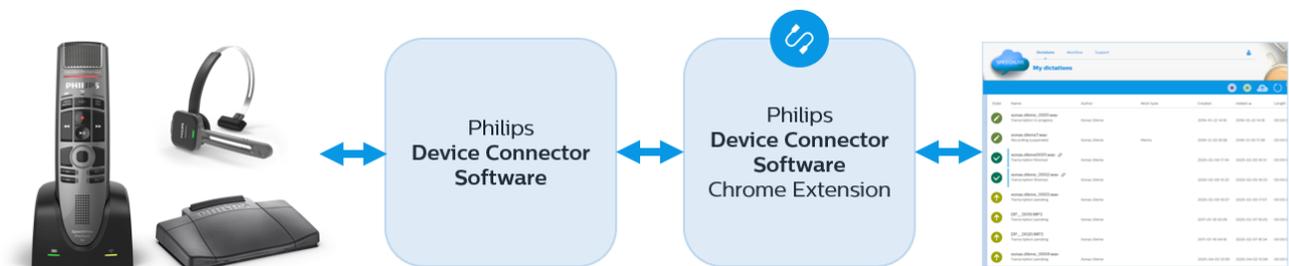
Philips Dictation and Transcription Devices

Philips provides various dictation and transcription hardware products, such as Philips SpeechMike and SpeechOne microphones or the Foot controls. Until now those devices were not able to interact with SpeechLive properly which led to some issues such as: the user had to enable a specific button mode on the devices to interact with SpeechLive, and you couldn't use the devices in terminal sessions (virtual environments).

We know that the Philips dictation devices can enrich your daily work with SpeechLive greatly. Therefore, we have built a software called *Philips Device Connector* that allows you a perfect interaction of SpeechLive and Philips dictation devices and resolves all the issues that may have experienced in the past.

How does that work?

Simply put, your Philips dictation device sends events (e.g. when you push a button or use the slide switch) to the Philips Device Connector Software, which communicates with a Google Chrome extension also called Philips Device Connector in the Extension shop. The Chrome extension is a plugin for the Chrome browser that acts as the communication channel to SpeechLive.



Using the Philips Device Connector solves several issues that you might have encountered while using Philips devices in SpeechLive before:

- You can use Philips dictation and transcription devices in **virtual environments** such as Citrix or Windows Terminal Server.
- The Philips devices work **plug and play** without switching them to „browser mode“.
- The SpeechLive **browser tab does not have to be in focus** (visible) while using Philips dictation and transcription devices.
- The **LEDs on the Philips devices work perfectly** showing you the exact status of your recording.

Online manual

We have created an online manual that describes which platforms are supported and how you can setup the Philips Device Connector software. Check it out here:

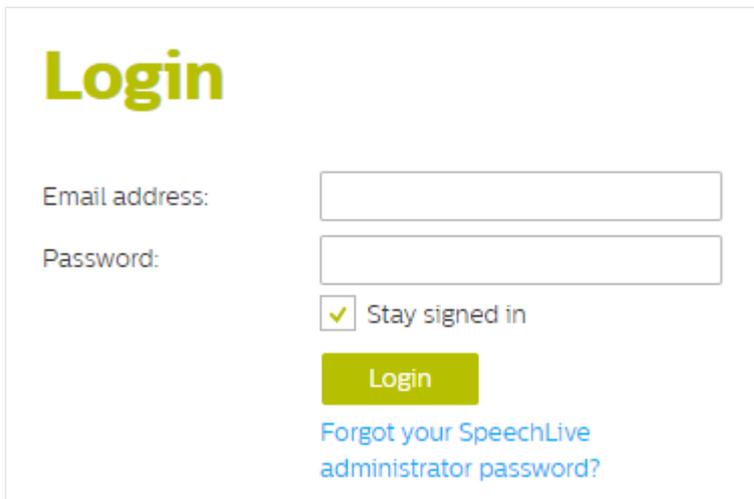
<https://www.dictation.philips.com/fileadmin/Products/pcl8000/ifu/admin/en/index-en.html>

2020.05.05

Stay Signed In

Philips SpeechLive allows you to log in to your account from wherever you are. This gives you the freedom of continuing work without any limitation of time and device. However, working from different browsers and computers bears a security risk, e.g. you could forget logging out and someone else could access your data. To protect your data from unauthorized access and manipulation we have built in a function that automatically logs you out if you have been idle for a specific time.

If you are using SpeechLive always on the same computer, the automatic logout might get cumbersome as it requires you to login daily. To give you even more freedom we have built in a function called *Stay Signed In* that you can enable during login. Once enabled it keeps you signed in to SpeechLive on that very same computer and browser for 90 days. Note that you can logout anytime you want by using the logout button or just delete your browser cookies.



The screenshot shows a login form with the following elements:

- Login** (Large green heading)
- Email address: [input field]
- Password: [input field]
- Stay signed in
- Login (Green button)
- [Forgot your SpeechLive administrator password?](#) (Blue link)

2020.03.20

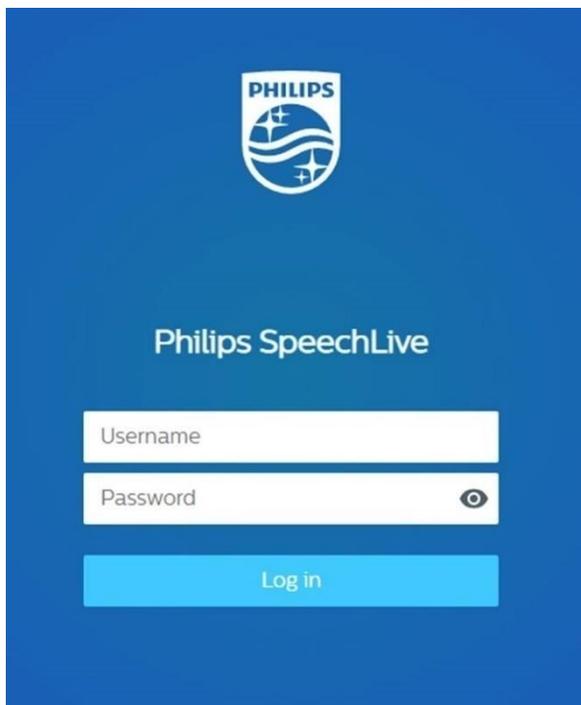
Alternative Login Page

The number of SpeechLive users is growing day by day, which makes it even more important to take precautions to guarantee a stable 24/7 service. We are committed to analyze all possible risks and take measures to prevent them occurring before they affect the service. Even though we're giving our utmost to avoid down times, it is hard to rule them out completely.

Even during down times we want to make sure that you can continue working with SpeechLive. That is why I'm happy to inform you that we have recently launched an **alternative login page** to access SpeechLive. Please note that:

- This alternative login page is just a **workaround** for you to continue working with SpeechLive when the web-shop is offline.
- It allows you to create new dictations, access your existing dictations, and playback them – So basically it is **meant to be used by authors and transcriptionists**.
- You will not be able to conduct any further purchases such as buying additional user licenses or transcription service minutes.
- You will also not be able to change the workflow such as modifying the author-transcriptionist relations.

Check out the alternative login page here: <https://auth-login.speechlive.com>



2020.03.03

1 active web-session

SpeechLive allows you to access your dictations from wherever you are. We have modified our policy regarding parallel sessions. From now on, whenever you login to SpeechLive while having an ongoing active session in another browser, SpeechLive will give you the choice of remaining with the active session or taking over the session in the new browser. Choosing the latter one will terminate your active session and login you in the new browser.

This change is valid for the web access only. We did not change any policy in terms of Philips Voice Recorder and Philips SpeechExec connections to SpeechLive.

Updated email notification

We have adapted the SpeechLive email notifications. From now on sub-dealers will not be notified after a purchase has been conducted. Only the respective dealers will receive an email on that purchase.

Extended Dictation history

In the previous deployment we have introduced the function to download a csv files that contains data of dictations uploaded or created in SpeechLive. We have renamed the function from Uploaded dictations to Dictation history which suits better to what it really is. With the latest deployment we have improved the functionality. From now on it also provides data further from the past:

OLD

You've been able to download a CSV file that listed all the dictations that you've uploaded or created in SpeechLive in the last 30 days.

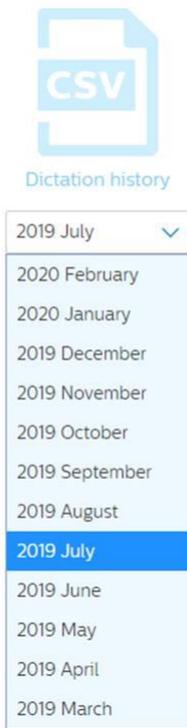


Uploaded dictations in the last 30 days.

[Download now >](#)

NEW

We've decided to make available data of the past 12 months as well. To do that simply select the month and click the Download now button.



Fixed bugs

Furthermore, we have also fixed some bugs related to the Uploader client (SL-476, SL-534) and JAVA certificate (SL-535).

2020.02.12

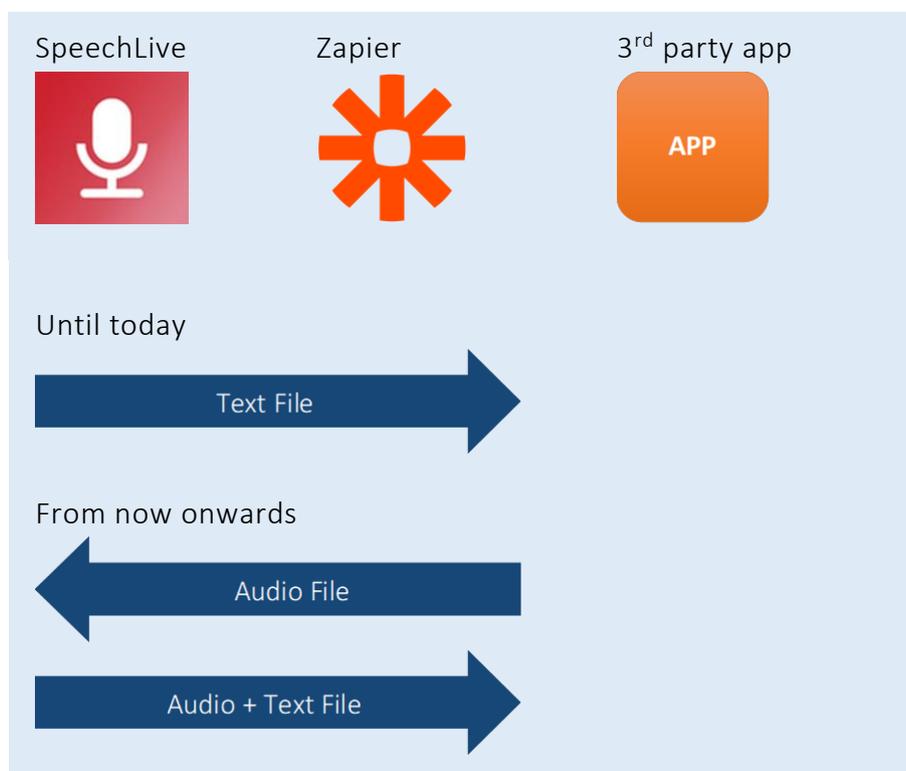
We have improved our Zapier app to provide a solution for customers, who want to

- send audio files to SpeechLive,
- get them transcribed and
- send both audio and transcribed document back to a 3rd party app for further processing or archiving.

Until now you've been able to send text files from SpeechLive to a 3rd party app. With the newest Zapier enhancement you can send audio files to SpeechLive and vice versa.

To create your Zapp now visit following page:

<https://zapier.com/apps/philips-speechlive/integrations>



2020.02.05

We have increased the no. of SpeechLive users for SSA (self-service accounts) advanced business package from 80 to 120.

That means the **maximum no. of users** (authors and transcriptionists) that can be purchased for each SpeechLive account are as follows:

SSA self-service account	
Small 10	Advanced 120 ^{new}

DAA dealer-activated account	
Small 10	Advanced 500

2020.02.04

Speech to text



Philips SpeechLive offers various ways of getting your dictation transcribed. You can get your recordings transcribed by your own transcriptionist or from one of our transcription services.

Transcribed by your own transcriptionist

As a transcriptionist, you can log into your SpeechLive account from any computer, without having to download any additional software. Once logged in, you see all the recordings which have been assigned to you by the author. These recordings can then be listened to for transcription and the finished text file can be sent back to the author.

Philips Transcription Service

You can also send your recordings to Philips' professional transcriptionists and receive your finished document.

Philips Speech Recognition Service

Send your recordings to this service to get them transcribed automatically by the powerful speech recognition engine.

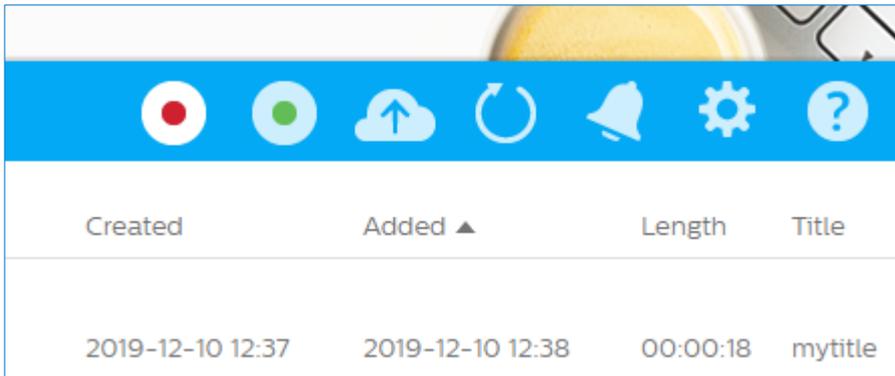
Speech to text

SpeechLive provides a further option to get your dictations transcribed. Use our new Speech to text functionality to get your voice instantly recognized while you are dictating directly in SpeechLive. No additional software has to be installed. You can achieve the best speech recognition results by using professional Philips dictation microphones like:

- Philips SpeechMike Dictation Microphone
- Philips SpeechOne Wireless Dictation Headset

Important: We will launch the functionality in a beta state so that we can gather user feedback to decide what features to implement next.

Here's a description how you can use SpeechLive Speech to text: Once you are logged in to SpeechLive you will encounter a new **green button** that starts Speech to text functionality – it's located next to the red recording button that records audio only.



Note: There are now two different buttons to start a recording:

New

Start Speech to text (beta)



Click to start recording your voice which will be recognized and shown instantly.

Existing

Start new recording

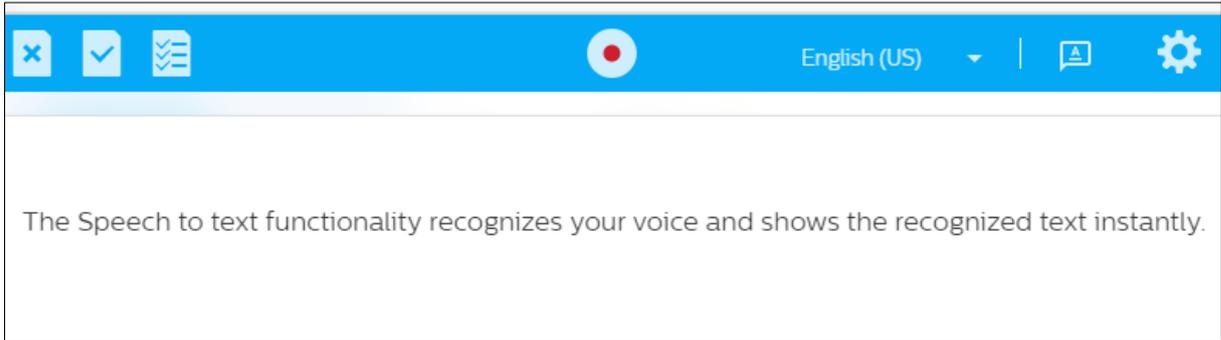


Click to start recording your voice. Once you've finished you can let your dictation transcribed by sending it either to your own transcriptionist, to SpeechLive Transcription Service or Speech Recognition Service.

- Your data is safe: Whenever your browser or computer crashes and your ongoing recognition is not finished we will make sure that your dictation is saved in the background. In this case the green recording button will turn in to recovery mode. Click the button to recover your last unfinished dictation.



- Once you have started the Speech to text window you'll see following interface:



-
- You can start and pause your Speech to text recognition anytime you want by clicking the red button in the action menu. The recognized text will be inserted wherever the cursor is.
- **Note:** Inserting text by using the Speech to text functionality will insert the text at the desired position where the cursor is. The voice however will be appended to the end of the recording.

-
- When in stop mode, you can use your keyboard to insert, delete or correct the text recognized
-
- We provide Speech to text currently in **14 languages**. Use the drop-down menu to select your desired language. You can use multiple languages within one dictation. Following languages are currently supported: English, German, French, Spanish, Italian, Dutch, Portuguese, Norwegian, Danish, Finnish, Swedish, Hebrew, Greek and Catalan



-
-
- Furthermore, you can use your voice to add lines, spaces and special characters. For a complete list of voice commands click the **Voice commands** icon as shown below. A panel with all the available commands will be displayed in your selected language. This panel remains until you click the Voice commands button again.



-
-
-
-
- The Speech to text engine allows you to add expressions and names that are not common at all to your own vocabulary. This will help you to get them recognized better. To add a word, click the settings icon (cogwheel) and type in your vocabulary into the appearing text window. Don't forget to separate the words by a comma.

- **Note:** You can define up to 4500 phrases for your vocabulary. A single phrase is limited to 100 characters. The total number of characters for your vocabulary is limited to 9 500 characters.



- You can edit the dictation properties of your Speech to text dictation by clicking the properties icon.



- To finish your dictation simply click the finish icon. The dictation will be saved and listed in the dictation list in the status Transcription finished. Your dictation includes an audio file and the recognized text in RTF format. You can listen to the audio in SpeechLive or download both the audio and the recognized text to your computer.

Note: Once the dictation is finished you cannot open it in SpeechLive to do further modifications e.g. inserting text.



- In case you would like to discard your dictation just click the discard button. That deletes both the audio and text file.



Beta phase

The Speech to text functionality will be provided in a beta state. In this phase, you may use the feature free of charge. We aim to gather feedback from our users and enhance Speech to text with functionalities our users ask for. For any questions, you can contact your local Speech Processing Support Partner.

Note: The functionality will be available under fair use principles. In case the fair use principles are breached we may disable the Speech to text functionality.

Performance increase



You may have noticed that sometimes SpeechLive needs longer to load the pages. This can be annoying for all using SpeechLive on a daily basis. To improve the performance, we have started a project to analyse and identify the root cause for such negative impacts on the system. We have already identified some causes and implemented two major enhancements that will improve your SpeechLive experience:

- Website loading performance: You will notice that switching between the subsites of www.speechlive.com is now faster than before
- Order page: Opening the Order page will show you the list of orders much faster.

New subscription options for SpeechExec



Philips SpeechExec Dictation and Transcription Software 11.5 comes with two new subscription options:

- SpeechProfile activation with product key
- Activation through SpeechLive account

With this licensing method, customers can enable the additional SpeechLive options like mobile dictation, web access to dictations, central user configuration, centralized workflow administration, SpeechLive transcription services, or the SpeechLive speech recognition service. From February 4th 2020 onwards, dealers can purchase and activate SpeechExec Pro subscriptions for additional costs on top of the SpeechLive user license. Once the SpeechExec Pro subscription is assigned to specific users in the workflow, they can use SpeechExec on any PC where the SpeechExec 11.x software is installed.

To avoid misuse of this new option it is only allowed to use an assigned SpeechExec Pro subscription on **one computer at-a-time**. Using a SpeechLive activated SpeechExec Pro subscription on a different computer is only possible if SpeechExec has been closed on the other computer.

The new SpeechLive-activated subscription for SpeechExec Pro is automatically renewed at the next payment date of the account.

We introduced these new subscriptions based licensing for Austria and Australia last year. From February on this will also be available for all other countries. With the two new licensing options customers acquire the right to receiving the latest updates for the SpeechExec software as well as to get software support during the license runtime. For more information please refer to the Release Announcement of SpeechExec 11.5.



SpeechExec 11.5 will be commercially released on 4th February 2020 CET.

Promotion based extensions in SpeechLive

Until now all Speech Processing Solution global and regional administrators have been able to extend the account validity due to promotions. To harmonize our processes we have decided to limit this permission to SPS global administrators only. Please send your related requests to support@speech.com

2019.10.09

Upload history

You can download an csv file that lists all dictations that have been uploaded or created in SpeechLive in the past 30 days. This functionality is available for the SpeechLive administrators and dealers only.

Name	Email address	User role
dfhfd	dfh@sdfg.com	Author
sdftgsdf	dgh@fgj.com	Transcriptionist

- General settings
- Users
- Workflow relationships
- Activities
- Uploaded dictations
- Speech recognition
- Archive settings
- Restart tutorial

XL accounts with up to 500 users

As SpeechLive is a scalable online service we are able to provide SpeechLive also to big customer sites. To do so, we have increased the maximum number of users per account to 500. This will be valid for DAA (Dealer Activated Accounts) only. For the sake of usability, you will be able to add not more than 35 transcriptionists to such an account. All others can be defined as authors.

Products

Business package:*

Number of users:* (max. 500)

Discover the comprehensive range of professional dictation products from Philips www.philips.com/dictation and <http://www.speechlive.com/>

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