



Whitinsville WIOA Youth Career Pathways Program Students Enjoy Customer Service Workshop

“It was very educational – I learned a lot about different perspectives, how to care for customers, and how to make sure everyone ends on good terms. It got me thinking about what it’s like to be in a customer service position. It’s important I learn about this now because I’ll most likely get a job in customer service, and I want to succeed and do well.” (Amberlyn, right)

Milford WIOA Youth Career Pathways: Active Classroom Despite Pandemic

While classes look a little different, as students maintain social distancing and wear masks, the pandemic hasn’t deterred them from pursuing and achieving their goals.



“I just enrolled and am working through the material quickly. It’s helpful and nice to talk with students who’ve gone through the process already.” (Lauren Lopez)

“I like that I can still come in and work on my goals in person.” (Skye Dasilva)

“I earned my HiSET and come in regularly to apply for jobs and work on occupational skills development.” (Jess Gibbs)

A recent graduate of the Milford WIOA Youth Career Pathways Program, Jeremy Robinson currently works for Instacart and enjoys the flexibility. *“The pandemic has made this a livable job. I create my own schedule: I can work all day or take a day off, it’s up to me. When I need extra cash, I pick up more orders; when I need time off, I take it. Longer term, I hope to work in construction this year.”*