



## Fact Sheet

### When to call 9-1-1:

- When a person, animal or property has been harmed or is at risk of being harmed
- For a medical emergency
- If you see or suspect a fire that could harm someone or cause property damage
- Anytime there is a crime in progress
- Injury or unknown injury accidents

### When to call the non-emergency dispatch numbers:

- To report a crime no longer in progress
- Any non-emergency needing an officer to respond to take a report
- Non-injury accidents
- To get a control burn permit in the county
- Animal control calls

### When to call the Police Department or Sheriff's Office phone numbers:

- To speak with anyone from the department administration, Police Chief, Captain, etc.
- To request a copy of a report
- To speak to someone about events being hosted by the department
- Questions regarding employment at that department
- To schedule deliveries to police department or Sheriff's Office employees



Callers can also contact 9-1-1 during emergencies through text messaging. In situations that a voice call would put a caller in danger or for hard of hearing callers a text message can be sent to dispatch by typing "911" into the recipient field. Type your message just like any other text and hit send. Dispatch will receive the text, may request additional information, and dispatch the appropriate emergency services to assist you.