

WE ARE YOUR DOL



Department
of Labor

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PANDEMIC UNEMPLOYMENT ASSISTANCE

WHAT IS PUA?

Pandemic Unemployment Assistance (PUA) is a new Federal program that is part of the Coronavirus Aid, Relief, and Economic Security (CARES) Act. PUA provides financial assistance for Americans who are unable to work due to the coronavirus pandemic but do not qualify for traditional unemployment insurance (UI).

WHO SHOULD APPLY?

You should apply if you are unable to work as a result of the coronavirus pandemic and any of the following apply to you:

- Self-employed New Yorkers;
- Independent contractors;
- New Yorkers who worked for an app-based company (i.e. “gig workers”)
- Farmers;
- Those diagnosed with COVID-19 or who have COVID-19 symptoms and are seeking a diagnosis;
- Those living with a household member who has been diagnosed with COVID-19;
- Those providing care for a family or household member diagnosed with COVID-19;
- A primary caregiver for a child unable to attend school or another facility due to COVID-19;
- Those unable to reach their place of employment due to an imposed quarantine or because they have been advised by a medical provider to self-quarantine due to COVID-19;
- Those scheduled to commence new employment that cannot reach their workplace as a direct result of COVID-19;
- Those who became a major breadwinner because the head of their household died from COVID-19;
- Those who quit their job as a direct result of COVID-19;
- Those whose place of employment closed as a direct result of COVID-19;
- Those with insufficient work history and affected by COVID-19; and
- New Yorkers otherwise not qualified for regular or extended UI benefits and affected by COVID-19. For more information on eligibility, click [here](#).

WHAT WILL I RECEIVE?

If you qualify for PUA, your benefit rate will be based on your recent earnings. You will also receive an additional \$600 per week until 7/31/2020.

HOW DO I APPLY?

DOL has launched an updated, streamlined online application that allows New Yorkers to apply for either traditional UI or PUA, depending on their eligibility. You do **not** have to complete a separate application for PUA.

THE BEST WAY TO APPLY IS ONLINE:

- Visit unemployment.labor.ny.gov
- The application will determine which program — UI or PUA — you should be applying for and then prompt you to answer program-specific questions
- DOL will process your application and contact you if any additional information is needed

IF YOU CANNOT APPLY ONLINE, YOU CAN APPLY ON THE PHONE:

- Call **1-888-209-8124**
- Use the automated phone system to apply
- DOL will process your application and contact you if any additional information is needed

WHAT IF I'VE ALREADY APPLIED FOR PUA?

- If you've already applied for PUA, you do not need to take any action
- If DOL needs additional information, a representative will contact you

WHAT SHOULD I DO IF I SUBMITTED AN APPLICATION BUT AM UNSURE OF ITS STATUS?

You can check the status of your claim online by logging into your NY.Gov account on the DOL website. If you see it is still pending, no action is required; we have added thousands of DOL representatives who are working seven days a week to process your claim as quickly as possible. If you see it has been denied, fill out the PUA application link that is in your account mailbox; if there is no link in your mailbox, fill out a new PUA application.