



MANUFACTURING  
SKILL STANDARDS  
COUNCIL

# ProctorU Technical Requirements

After reviewing the requirements below, log into your ProctorU account and Test Your Equipment

| TYPE                    | MINIMUM                            | RECOMMENDED                        |
|-------------------------|------------------------------------|------------------------------------|
| Webcam                  | 640x480 resolution                 | 1280x720 resolution                |
| PC Users                | Windows Vista                      | Windows 10 (10 S not supported)    |
| Mac Users               | Mac OS X 10.5 or higher            | Mac OS x 10.13 High Sierra         |
| Internet Download Speed | .768 Mbps                          | 1.5 Mbps                           |
| Internet Upload Speed   | .384 Mbps                          | 1 Mbps                             |
| RAM                     | 1024 MB                            | 2 GB                               |
| Connectivity Ports      | 1935, 843, 80, 443, 61613, UDP/TCP | 1935, 843, 80, 443, 61613, UDP/TCP |

## Important Notice for MacOS X Catalina Users

Apple increased security features with the release of OS X Catalina. To avoid technical issues during your exam session, you must enable screen recordings. Read more through the following link.

<https://support.proctoru.com/hc/en-us/articles/360036574592-MacOS-X-Catalina-Users-Important-Before-Your-Exam>

## Other Requirements



A functioning microphone  
(sometimes web cameras have  
built-in microphones)



One of the following compatible  
web browsers (click to  
download)  
[Google Chrome \(preferred\)](#)  
[Mozilla Firefox](#)



The ProctorU Extension  
(click the download):  
[Chrome Extension](#)  
[Firefox Extension](#)

# Not Supported

At this time, we do not support the following.

1. Google Chromebooks
2. Android Tablets (Nexus 7, etc.)
3. iOS tablets (iPad, iPad mini, etc.)
4. Linux operating systems
5. Microsoft Windows 10 in S mode
6. Microsoft Surface RT

**Note:** We do not Proctor computers running within virtual machines. If you are running within a virtual machine when you connect with us, you will be asked to exit your virtual machine and reconnect using your host operating system to take your test.

**Note:** We do not support development previews, beta builds, or release candidates of any operating system unless specified.