



# ProctorU Technical Requirements

After reviewing the requirements below, log into your ProctorU account and Test Your Equipment

TYPE	MINIMUM	RECOMMENDED
Webcam	640x480 resolution	1280x720 resolution
PC Users	Windows Vista	Windows 10 (10 S not supported)
Mac Users	Mac OS X 10.5 or higher	Mac OS x 10.13 High Sierra
Internet Download Speed	.768 Mbps	1.5 Mbps
Internet Upload Speed	.384 Mbps	1 Mbps
RAM	1024 MB	2 GB
Connectivity Ports	1935, 843, 80, 443, 61613, UDP/TCP	1935, 843, 80, 443, 61613, UDP/TCP

## Important Notice for MacOS X Catalina Users

Apple increased security features with the release of OS X Catalina. To avoid technical issues during your exam session, you must enable screen recordings. Read more through the following link.

<https://support.proctoru.com/hc/en-us/articles/360036574592-MacOS-X-Catalina-Users-Important-Before-Your-Exam>

## Other Requirements



A functioning microphone (sometimes web cameras have built-in microphones)



One of the following compatible web browsers (click to download)  
[Google Chrome \(preferred\)](#)  
[Mozilla Firefox](#)



The ProctorU Extension (click the download):  
[Chrome Extension](#)  
[Firefox Extension](#)

# Not Supported

At this time, we do not support the following.

1. Google Chromebooks
2. Android Tablets (Nexus 7, etc.)
3. iOS tablets (iPad, iPad mini, etc.)
4. Linux operating systems
5. Microsoft Windows 10 in S mode
6. Microsoft Surface RT

**Note:** We do not Proctor computers running within virtual machines. If you are running within a virtual machine when you connect with us, you will be asked to exit your virtual machine and reconnect using your host operating system to take your test.

**Note:** We do not support development previews, beta builds, or release candidates of any operating system unless specified.