

# MSSC-Certified Logistics Associate CLA 4.0: Foundational

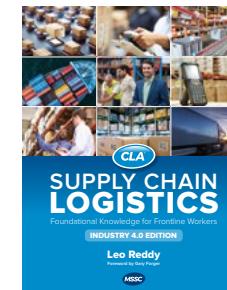
Written for individuals preparing for **MSSC CLA 4.0 certification assessment** – and for others seeking the latest description of the foundational knowledge needed by incoming front-line workers in today's sophisticated E-Commerce facilities.

## Covers following key areas:

- The World of Logistics and the Global Supply Chain
- The Logistics Environment
- Material Handling Equipment
- Information Systems
- The 4.0 Technologies
- Safety Principles
- Safe Material Handling and Equipment Operation
- Quality Control Principles
- Work Communication
- Teamwork and Good Workplace Conduct to Solve Problems

## Includes key “Industry 4.0” digital technologies:

- Artificial Intelligence
- Augmented Reality
- Autonomous Robots
- Biometrics
- Cybersecurity
- Data Analytics
- 5G
- Industrial Internet of Things
- Remote Learning

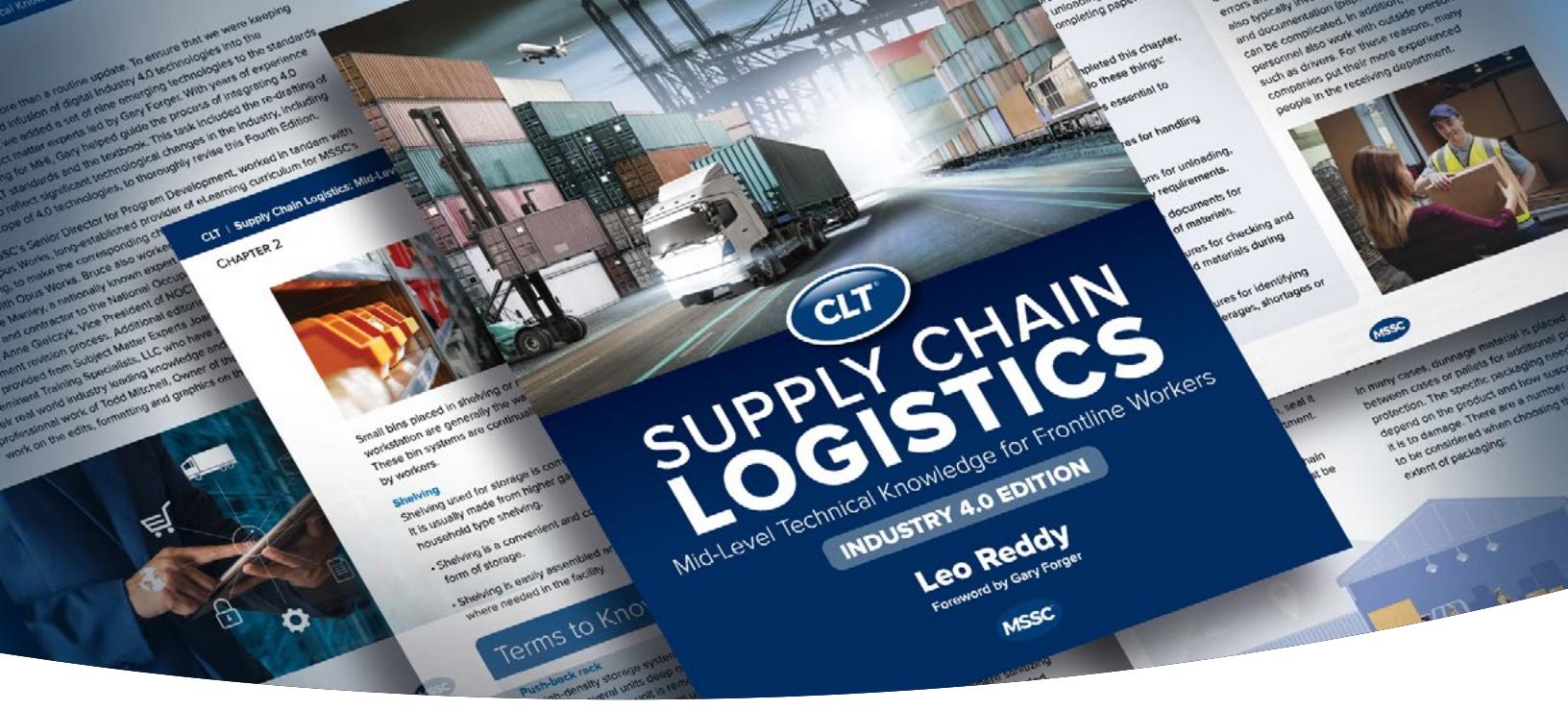


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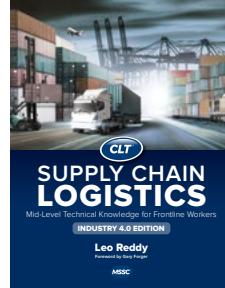


# MSSC-Certified Logistics Associate CLT 4.0: Mid-Level Technical

Written for individuals preparing for **MSSC CLT 4.0 certification assessment** – and for others seeking the latest description of the mid-level knowledge needed by more advanced front-line technicians in today's sophisticated E-Commerce facilities.

## Covers following key areas:

- Product Receiving
- Product Storage
- Order Processing
- Packaging and Shipment
- Inventory Control
- Safe Handling of Hazardous Materials
- Evaluation of Transportation Modes (Truck, Air, Rail, Water)
- Dispatch and Tracking Operations
- Measuring Weight & Volume



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