

WiAcademy Course: Wilo Water Management Service School

Location

Wilo USA | W66N1253 Forward Way | Cedarburg, WI

Dates & Times

Thursday, September 24, 2026

Factory Training | 8:30 am to 5:00 pm CDT

Group Dinner 6:30 pm CDT

Friday, September 25, 2026 | 8:30 am to 3:00 pm CDT

Course Overview

In-factory, hands-on training designed to provide a thorough understanding of monitoring, servicing, and repairing of the Wilo Water Management Pump portfolio (submersible pumps and mixers).

Target Audience

Service providers and technicians

Learning Objectives

- Understand basic principles and components of the Wilo FA submersible pump and submersible mixers.
- Conduct voltage and seal changes and cable replacements on the Wilo FA and mixers.
- Understand field monitoring and data collection.
- Conduct field commissioning and start-up of Wilo FA and mixers.
- Troubleshoot common issues and implement corrective actions.

Presentation Type

- Interactive lectures & hands-on demonstrations
- Practical exercises and problem-solving sessions
- Q&A sessions with industry experts

Presenters

- Darren McGuire | Director of Quality, Warranty & Service | Wilo
- Tom Porter | Warranty & Service Coordinator | Wilo & Scot Pumps
- Reed Scola | Field Service Technician | Wilo & American Marsh
- Alex Lopacinski | Service Technician | Wilo
- Jeff Morgan | Director of Operations | Wilo

Course Materials

- Comprehensive course handouts and reference materials
- Access to online resources and tools

Additional Information

Terms

- Training is limited to 16 individuals, on a first-come-first serve basis.
- Includes group meals, breaks, training, and materials.
- Travel and lodging costs are responsible of attendee.

Travel & Lodging Details

- Please **do not make travel arrangements until confirmed** for training via email.
- Training ends at 2:00 pm on Friday. Please do not book return flights before 5:30 pm.
- Recommended airports:
 - Milwaukee (MKE), 45 minutes away.
 - Chicago O'Hare (ORD), 1 hour 45 minutes away.
- Group lodging
 - [TownePlace Suites by Marriott Grafton](#)

Certificate

A certificate of completion will be awarded to participants at conclusion of training.

Registration link

[Online Registration form](#)

Questions

training.us@wilo.com