



**March 24, 2020**

To Whom it May Concern:

The bearer of this letter is providing NEMT (Non-Emergency Medical Transportation) services and/or support services. Such services are provided during and in response to:

**COVID-19 Declaration of National Emergency**

NEMT provides medical transportation to individuals that have no other means of transportation to and/or from a covered medical service. In the course of providing this support, the bearer must be able to travel to and access various locations, including; medical facilities, passenger residences, and transportation office facilities, during curfews and restricted travel periods.

These services are deemed "critical infrastructure" as defined by USA Patriot Act of 2001 (42 U.S.C. 5195c(e)), critical infrastructure are any "systems and assets, whether physical or virtual, so vital to the United States that the incapacity or destruction of such systems and assets would have a debilitating impact on security, national economic security, national public health or safety, or any combination of those matters." This definition is appropriately broad to include a wide range of stakeholders who either directly or indirectly enable the functionality of infrastructure systems.

Southeastrans Inc. coordinates a wide range of healthcare-related transportation programs, including Medicaid non-emergency medical transportation, human service center transportation, and managed-care organization transportation services. The bearer of this letter delivers services in support of one or more of these transportation programs. As such, Southeastrans Inc. requests any courtesy that may be extended or offered to the bearer of this letter during the following date range:

**From: March 23, 2020 To: May 31, 2020**

Thank you for your consideration of this important request.

DocuSigned by:  
  
B226709ACCF404...  
Ray Blanco

VP of Provider Relations

Southeastrans, Inc.