

TOUR DETAILS

Online Registration

Must be completed by Tuesday, July 21st. Janell will provide the link.

Accessibility

Amazon Fulfillment Centers are accessible facilities. Please speak to Janell and she can help arrange what you need.

Attire

To ensure the safety, comfort, and security of all guests, guests must wear **flat, closed-toed, and closed-heeled shoes** (no sandals, clogs, Crocs, or high heels). We recommend comfortable shoes or sneakers.

Visitor badges must be worn at all times for security and identification purposes (Amazon will issue breakaway-type lanyards upon check-in). **Long hair** must be pulled at or above shoulder length. **Loose-fitting clothing and accessories** (such as long-hanging jewelry, scarves, or ties) are not permitted. Headscarves worn for religious reasons are permitted but must be tucked in securely. Other attire or head coverings worn for religious reasons are permitted, provided they do not create a safety hazard.

Not Permitted: Sandals, clogs, Crocs, high heels, or other unstable footwear. Offensive or revealing clothing.

Our warehouse is an active work environment with moving equipment, shelving, and uneven surfaces. Appropriate attire, identification, and footwear help reduce the risk of injury and ensure security.

Visitors who do not meet these requirements will not be permitted to join the tour.

Identification

Upon your arrival, your tour leader will ask for a **government issued photo ID**. Please ensure that guest information submitted during sign-up matches the guest ID. Guests under the age of 18 are not required to provide any form of identification.

Children

We welcome young visitors to experience our warehouse tours; however, for safety and security reasons, the following rules apply to all minors (under age 18).

The minimum age for tour participation is 6 years old. Children younger than 6 years old will not be permitted on tours. All minors must be accompanied by a responsible adult (age 18 or older) who presents a valid government-issued photo ID at check-in. Children must be able to walk the tour route without assistance and wear required safety attire (see Attire). Guests who do not meet these requirements will not be permitted to join the tour.

Photography

All filming or photography of any kind is strictly prohibited, including the use of mobile phones, smart devices, wearable technology, or augmented-reality glasses (such as Meta Glasses).

Items Allowed on Tour

You may bring **your wallet, keys, and transparent water bottle** on the tour. We ask that you keep all purses, bags, and backpacks at home or in a vehicle, unless medically necessary. If you cannot leave these behind, our team will provide a safe location for you to leave these items for the duration of your visit. While we encourage guests to bring a clear water bottle to stay hydrated throughout the tour, other outside food and drink will not be permitted.