



CCSC 2016 YEAR IN REVIEW

About CCSC

The Christian Community Service Center (CCSC) is a coalition of churches working to reduce the effects of poverty in the local community. Our Christ-centered ministry accomplishes this through various resources: volunteerism, in-kind donations, operating a resale shop, and cash donations from the private, nongovernmental sector to include church, individual, foundation and corporate support.

The ministry's focus is to apply core business principles to the accomplishment of its mission so the agency is returning value to the community in an efficient and effective manner.

How We Help

Basic Needs **10,816** unduplicated persons served

CCSC provides community members in crisis immediate relief with every day necessities. **Emergency Services-Central** and **Emergency Services-Southwest** offer food, clothing, hygiene items and financial assistance, helping our neighbors avoid homelessness and substandard living conditions.

Employment **804** unduplicated clients served

Our organization invests in individuals interested in reaching self-sufficiency through hard work. **JobNet** helps unemployed and underemployed persons access job search tools and provides skill-building training. **Martha's Way** cultivates talented entrepreneurs through hands-on vocational training and job leads.

Youth Services **11,417** children served

CCSC supports children and teens, one of our most vulnerable populations. **Back To School** promotes academic preparedness; **Jingle Bell Express** addresses play, literacy and hunger; and the **Louise J. Moran Vision Care Program** provides vision-related services to underprivileged students.

A Client Story

At first glance, Clara is not someone you might expect to be a CCSC client. She is college educated, professionally experienced, and her family has maintained their southwest Houston home for two generations. She is the 51-year-old single mother of four, ranging from adulthood to age 10, with her oldest son currently serving in the military. Life threw her a curve ball, however: Clara's 26-year-old daughter was born with special needs and requires round-the-clock care.

For some time, Clara maintained her career and afforded professional medical attention for her daughter, but recently needed to become full-time caretaker. When living on a fixed income, any small, unexpected expense can create a financial crisis. As a result, she has visited Emergency Services-Central on varied occasions for help with groceries, hygiene items and gently-used clothing. This helps stretch her own resources. On one occasion, Clara requested CCSC help paying a high electricity bill.

Clara knows that someday she will return to work, hopefully in her chosen field of communications. To prepare for that, she has accessed CCSC's JobNet program and is diligently searching for low-cost medical services for her daughter. More than anything, she wants to be self-sufficient. "It is a humbling experience to ask for help. You feel inadequate. But the team at CCSC has always worked in a way that allows me to keep my dignity, emotions and spirit intact." In our ministry, she has found her temporary safety net.

Help in uncertain times.
Hope for the future.
Encouragement along the way.
This is how CCSC makes a difference.



Christian Community Service Center

**Contact us at 713-961-3993
or at ccschouston.org**

Why CCSC Matters



In 2016, CCSC touched lives in the following ways:

- 30,278** Clients were supplied with nutritious food packages *
- 841** Households received electricity, water, natural gas or rent assistance
- 285** Persons received medical assistance for eyeglasses, dental services or prescription medication
- 7,886** Persons were provided with gently-used clothing *
- 3,156** Pounds of produce was harvested for clients at the CCSC Garden
- 532** Job-seekers attended workshops, computer training and coaching sessions, with 26% gaining employment; 216 clients created personalized development strategies with the Client Services Connector
- 369** Motivated entrepreneurs participated in a 42-hour unique vocational training program; 47 job leads were shared with graduates
- 6,603** Students started the academic year with new school supplies and school attire
- 2,776** Children received new toys, books and family food packages for Christmas
- 2,038** Students received vision screening; 497 were provided professional eye exams with 455 receiving new prescription glasses

*Includes duplication



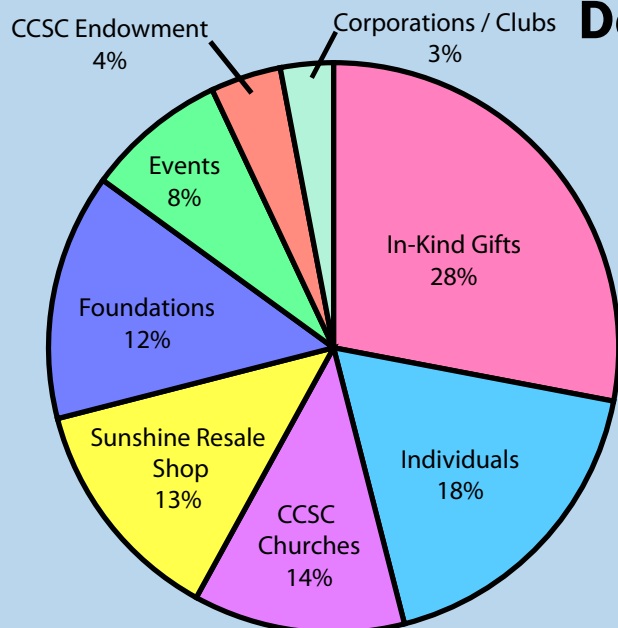
Volunteer Impact

Volunteers are vital to the success of all CCSC endeavors. Whether interviewing and assessing the needs of clients, giving eye exams, enhancing resumes, distributing school supplies or serving on a fundraising committee, each volunteer makes a great impact on the community.

In 2016, 2,783 persons contributed 43,458 volunteer hours across the organization. Of those, 333 individuals were involved in on-going roles. In the state of Texas, the estimated value of these donated hours is \$1,091,242, yet their impact is priceless.



Development



(unaudited)

Funds generated by sales at the Sunshine Resale Shop help propel the mission of CCSC. The high quality, donated merchandise available for purchase includes furniture, jewelry, clothes and household goods. In 2016, sales of donated items netted \$34,369, allowing more clients to be served through CCSC programs.

CCSC held two events this year to raise funds and increase community relationships: The *Azalea Dinner* in the spring and *Grow, Gather & Give!* in the fall.

Our organization intentionally maintains diverse funding streams, as noted in the adjacent chart.