



**YOUR CHILD’S RIGHTS TO SPECIAL EDUCATION SERVICES
DURING COVID-19
ACCESS TO TECHNOLOGY OR ALTERNATE EDUCATION**

As schools in Delaware push educational services into the home, parents and students with disabilities are adjusting to a new routine. The following information is being provided to assist families as they plan for and transition their child’s special education needs and related supports into the home.

WHAT SHOULD I DO IF I DON’T HAVE ACCESS TO TECHNOLOGY?

If your child requires technology that you do not have available at home, such as a tablet or computer to access their educational services, you should contact your child’s school to make sure they are aware of your needs as soon as possible. If you have previously completed a survey/questionnaire regarding your child’s needs and have not heard back from the school, you should contact the educational diagnostician and/or school administrator for further guidance. If the school is unable to provide your child with a tablet or computer, they are still required to provide your child access to the learning materials in a comparable and accessible format.

WHAT IF I DON’T HAVE ACCESS TO THE INTERNET?

The following is a list of vendors providing free or discounted Internet.

Comcast is offering “Internet Essentials,” for low-income families free to new customers.

Atlantic Broad Band is offering “Internet Assist” for new customers free for 60 days.

Verizon is offering two free months of service for existing Lifeline customers and a new, more affordable option for low-income families.

Verizon Wireless is offering an additional 15GB of data free for existing customers until April 30, 2020 which can be used for Mobile Hotspot.

AT&T is offering an additional 15GB/mo through May 13 for existing customers. In addition, they are offering two months of free service for new customers who order “Access from AT&T,” an affordable option for low-income families.

T-Mobile is offering free LTE data up to 5GB/mo for the next two months for Lifeline customers and free unlimited smartphone data for existing customers through May 13, 2020.

If the Internet or necessary technology is not available to your household, you should contact the educational diagnostician and/or administrator at your child’s school for further guidance. If the school is unable to provide you with access to the Internet or usable technology, they are still required to provide your child with access to the learning materials in a comparable and accessible format.

IF YOU HAVE ANY QUESTIONS ABOUT THE ABOVE INFORMATION OR YOUR CHILD’S RIGHTS TO SPECIAL EDUCATION SERVICES DURING COVID-19, YOU CAN CONTACT THE DLP OF CLASI OR THE PIC OF DELAWARE.



DISABILITIES LAW PROGRAM (DLP) OF COMMUNITY LEGAL AID SOCIETY INC. (CLASI)

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** Offices are closed to the public during COVID-19 closures; staff continue to work remotely.*



PARENT INFORMATION CENTER OF DELAWARE (PIC)

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