

For Immediate Release

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San José Clean Energy Customers Can Learn How to Calculate their Savings, Understand New Bill at 12 Community Events

San José's new power service is cleaner and cheaper than PG&E

Event:	San José Clean Energy Bill Clinics Various dates, times and locations in March through May 2019.
Where:	<ul style="list-style-type: none"> • Tuesday, March 19 5:30 p.m.-8:00 p.m. Cambrian Branch Library 1780 Hillsdale Ave • Thursday, March 28 10:45 a.m.-1:15 p.m. Cypress Community Center, multi-purpose room 403 Cypress Ave • Saturday, March 30 11:00 a.m.-1:30 p.m. Willow Glen Branch Library 1157 Minnesota Ave • Thursday, April 4 5:00 p.m.-7:30 p.m. Bascom Community Center 1000 S Bascom Ave • Friday, April 5 11:30 a.m.-2:00 p.m. Berryessa Community Center 3050 Berryessa Rd

	<ul style="list-style-type: none"> • Saturday, April 6 12:30 p.m.-3:00 p.m. Almaden Branch Library 6445 Camden Ave • Wednesday, April 10 10:00 a.m.-12:00 p.m. Southside Community Center 5585 Cottle Rd • Wednesday, April 10 4:00 p.m.-6:00 p.m. Vietnamese American Community Center 2072 Lucretia Ave (Vietnamese speakers available) • Thursday, April 11 11:45 a.m.-2:00 p.m. Roosevelt Community Center 901 E Santa Clara St (Spanish speakers available) • Wednesday, April 24 11:30 a.m.-2:00 p.m. Evergreen Community Center 4860 San Felipe Rd • Tuesday, May 14 11:30 a.m.-1:30 p.m. Mayfair Community Center 2039 Kammerer Ave (Spanish speakers available) • Wednesday, May 15 11:15 a.m.-2:00 p.m. Almaden Community Center 6445 Camden Ave
Visuals:	City staff speaking with customers and looking together at their bills
Background:	<p>In February 2019 SJCE became the city’s official electricity generation provider, bringing residents and businesses cleaner energy at lower rates.</p> <p>SJCE customers will still receive one bill for their power service, sent by PG&E. Starting March, electricity bill will look a little different.</p> <p>To help customers understand the changes and calculate their savings with SJCE, staff are hosting 12 bill clinics around San José. Each bill clinic will begin with a short presentation followed by open “office hours.”</p> <p>To receive help, customers can call 833-432-2454 or email customerservice@sanjosecleanenergy.org. SJCE’s call center is open Monday through Friday between 8 a.m. and 5 p.m.</p>