

FLASH REPORT #6 – PG&E Power Shutoff

SOURCE:

City of San Jose
Emergency Operations Center

Contacts:

Trevor Gould, Senior Public Information Representative/EPIO; 408-938-2086
Jennifer Schembri, Senior Public Information Representative/EPIO; 408-938-2086

Emails:

Trevor.Gould@sanjoseca.gov
Jennifer.Schembri@sanjoseca.gov

DATE/TIME OF REPORT: *October 10, 2019, 4:30 A.M.*

- According to PG&E and confirmed by City of San Jose EOC, PG&E power shutoffs have occurred in Alum Rock, Evergreen, and Almaden. Approximately 20,000 accounts have been affected.
- City personnel are conducting field verifications to further identify affected areas and allocate resources.
- City of San Jose has implemented its Power Vulnerability Plan and our EOC remains fully activated.
- The City has rolled out an app that can be used to report outages: arcg.is/5eiPu
- The City of San Jose will continue to provide flash report updates at 10 a.m. and 2 p.m. throughout the duration of the blackout.
- A press briefing will occur at 7:00 a.m. on October 10, 2019 at the San Jose Police Department.
- To stay up to date with City of San Jose information, sign up for City e-mailing lists and emergency alerts at <http://sanjoseca.gov/index.aspx?NID=218>.
- If you are unable to load [PG&E's online map depicting affected areas](#), the City has an [unofficial](#) map of the affected areas located at <https://gis.sanjoseca.gov/maps/pspsviewer/?view=desktop>. For precise address information, please refer to the [PG&E map and](#) address finder.
- On social media, follow @CityofSanJose, the County @SCC_OES, and PG&E @PGE4Me on Twitter, Facebook and Nextdoor or visit www.sanjoseca.gov and www.pge.com/psps.

General Tips

- Residents and businesses should prepare for up to 7 days without power. For tips on how to prepare, visit www.sanjoseca.gov/index.aspx?NID=6380 or www.pge.com/psps.
- During the PG&E Power Shutoff, avoid leaving your home unless necessary.

- Residents and businesses in the affected areas are asked to conserve water and halt outdoor irrigation.
- PG&E workers are conducting direct outreach to residents in the community. Residents are asked to let the workers do their jobs to contact vulnerable residents and ensure public safety.
- If you rely on electricity for your medical needs, please be aware of the following:
 - Please contact your family, medical providers, friends, or neighbors for assistance during this time.
 - If you experience a medical emergency, please call 911.
 - There are four resource centers where you can get your medical device charged (see below).

Transportation

The City of San Jose has modified some streets to increase safety during this time. The City has closed off one or more left turn pockets at the following six intersections. The closures will reduce dual left turn lanes to single left turns, making the intersections simpler to use without functioning signals.

- San Felipe/White & Aborn
- Eastridge Bl & Quimby Rd
- San Felipe & Yerba Buena
- Hellyer & Silver Creek Valley Rd
- San Felipe & Villages Parkway
- Alum Rock Av & N Capitol Av

There are signs to warn drivers of crosswalks in the following areas:

- EB Quimby, east of Rigoletto
- EB Tully, east of Glen Angus
- EB Aborn, near Pomeroy
- EB, Yerba Buena, east of Silver Creek Valley Road

Please be cautious while driving and stop at dark signals.

Community Resources

- PG&E opened a Community Resource Center at Avaya Stadium (1145 Coleman Ave) today at 8:00 a.m. Their Community Resource Center will be open from 8:00 a.m. to 6:00 p.m. for the duration of the event. Residents will have access to information, water, charging stations for phones and medical devices, and air conditioning. Sheltering and medical care will not be provided.
- The City of San Jose's Resource Centers are open today from 8 a.m. until 8 p.m. Residents will have access to information, charging stations for phones and plug-in

medical devices, water, and light snacks. Spanish and Vietnamese interpretation will be available. Sheltering and medical care will not be provided.

- Camden Community Center, 3369 Union Ave
 - Mayfair Community Center, 2039 Kammerer Ave
 - Southside Community Center, 5585 Cottle Rd
- For medical emergencies, residents should contact 911. For non-emergency issues, contact 311 or the San Jose Customer Service line 408-535-3500.

FOR OFFICIAL USE ONLY. NOT FOR PRIVATE USE OR DISTRIBUTION IF THE RECIPIENT OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT OR AGENCY RESPONSIBLE FOR DELIVERING THE MESSAGE TO THE INTENDED RECIPIENT. YOU ARE HEREBY NOTIFIED THAT THIS MESSAGE IS NOT TO BE DISSEMINATED WITHOUT WRITTEN APPROVAL OF THE CITY OF SAN JOSE OFFICE OF EMERGENCY MANAGEMENT. IF YOU HAVE RECEIVED THIS TRANSMISSION IN ERROR, PLEASE DELETE IT FROM YOUR SYSTEM WITHOUT COPYING IT, AND NOTIFY THE SENDER BY REPLY EMAIL.