

When Should You Call 911?

Only call 911 for the following reasons:

- To stop an in-progress crime
- To report a fire
- To save a life

You can also text “911” and communicate with a 9-1-1 call-taker. Call us if you can, text if you can’t.

For all other public safety needs, dial our non-emergency line: 720-913-2000

What's the non-emergency line?

Call this number to report non-emergencies such as:

- Any crime to a person that is ***not in progress or life-threatening***
- Burglary to a home that is ***not in progress***
- Auto theft that is ***not in progress***
- Parking complaints
- Loud music complaints

What to expect when you call 911.

- Even if you hear our hold recording, don’t hang up! Hanging up will put you at the back of the queue and cause longer delays.
- Know your location and be prepared to provide it.
- Even with the use of technology, we don’t always know exactly where you are.
- State your emergency and the number of people involved as best you can.
 - Are there any weapons?
 - Are there any injuries?
 - When did the incident occur?
 - Do you have any information about a suspect?
- Follow instructions from the emergency dispatcher.
- First responders are being sent while you give additional information to the operator.
- You may be instructed to administer first aid to those in need.
- Stay on the line until instructed to hang up.