



WELCOME TO GANDRE

YOUR ALL-IN-ONE SOLUTION FOR OPERATIONAL EXCELLENCE

GANDRE is designed to streamline operations, ensure compliance, and standardize best practices across your properties. Our platform features customizable corporate, portfolio, and property-level standard practices, along with emergency and safety manuals. With over 200 customizable policies covering essential topics - from tenant relations and expense management to workplace safety and compliance - the GANDRE Operations Manual Suite offers you a robust foundation for consistent and compliant property management.

At a Glance

- **Comprehensive SOPs** tailored to real estate industry standards
- **Customizable templates** to meet your unique needs
- **Cloud-based access** so your team can access procedures anytime, anywhere
- **Ongoing training and support** to ensure you get the most value from your investment

The Operations Manual Suite can be hosted on your preferred platform, such as Microsoft SharePoint®, Yardi Aspire®, Box Hubs®, and many others.

Our Operations Manual Suite is ideal for:

- **Commercial Property Managers**
- **Multifamily Property Managers**
- **Asset Managers**
- **Property Owners & Investors**

GANDRE's Operational Manual Suite

Our comprehensive Operations Manual Suite includes more than 200 standard practice templates that are ready for us to customize to your company's unique requirements, including:

- **Corporate Standard Practices** – Governance and corporate procedures
- **Portfolio- & Property-Level Standard Practices** – Day-to-day operations guidance
- **Emergency Manual** – Clear action plans for property teams
- **Safety Manual** – OSHA compliance & workplace safety policies
- **Tenant/Resident Manual** – Guidelines for tenant expectations & interactions

Pre-Written Standard Practices: Customized to Meet Your Needs

At GANDRE, we understand that every organization is unique, and having clear, consistent operational practices is key to achieving success. That's why we offer an extensive library of pre-written Standard Practices, covering a wide range of operational, administrative, and industry-specific topics.

Regardless of the types of properties you manage, our suite of Standard Practices ensures a strong foundation for your organizational needs.

Comprehensive Coverage Across Categories

Our pre-written Standard Practices are meticulously crafted by industry experts, adhering to regulatory requirements and best practices to streamline your operations and mitigate risks.

From high-level strategies to day-to-day operational details, we have you covered.

Customizable for Your Business

While our pre-written practices provide a robust starting point, we recognize that no two companies are alike. That's where GANDRE's true value comes in. Our team works closely with you to modify these standards, ensuring they align perfectly with your company's culture, operational goals, and compliance needs.

Whether it's tailoring terminology, adjusting workflows, or incorporating company-specific policies, GANDRE's platform delivers customized solutions that fit seamlessly into your business.

Our Operations Manual Suite is not just about policies - it's about transforming your operations to ensure long-term success.

Schedule a Consultation Today

The Story Behind GANDRE

The town of Gander, Newfoundland plays a pivotal role in telling one of the most inspiring stories of community and kindness in the aftermath of the September 11, 2001 attacks.

On that fateful day, as U.S. airspace was suddenly closed, 38 planes carrying nearly 7,000 passengers were rerouted and forced to land at Gander International Airport. For a small town with a population of just under 10,000, this sudden influx of stranded travelers was overwhelming. Yet, instead of being burdened, the people of Gander responded with remarkable generosity, opening their homes, schools, and hearts to these “plane people,” as they were affectionately called.

For five days, the townspeople provided food, shelter, clothing, and emotional support to passengers from all over the world. Strangers quickly became friends, and in many cases, lifelong bonds were formed. The story of Gander stands as a testament to the power of human kindness, showing how a small community can come together in extraordinary ways during times of crisis.

Our Commitment to Make the World a Better Place

Our company, GANDRE (pronounced “gander”), is named in homage to this incredible community and its extraordinary people. From streamlining processes to fostering collaboration across teams, the GANDRE team reflects the values of reliability, adaptability, and care that the people of Gander demonstrated during an unprecedented moment in history.

Every year on September 11, we close our office and dedicate our time to making the world a better place.

Just as Gander transformed an unexpected crisis into an opportunity for connection and support, we use this day to give back, fostering hope, unity, and positive change in our own way. It’s our way of turning remembrance into action and ensuring that the legacy of resilience and compassion lives on.



GANDRE

gandresop.com