



IMPORTANT INFORMATION ABOUT UPGRADES TO OUR CREDIT CARD PORTAL

Beginning February 22, 2021, when you log into the PA Central Credit Card portal, you will see a new and updated interface. Also, on this date, the credit card portal URL (web address) **WILL CHANGE**. If you currently access this site through a “favorites folder” setting on your computer, you will need to update the URL setting or you will receive an error message.

The system upgrade will take place from February 18 until February 22, 2021. Our credit card portal will **NOT BE OPERATIONAL** from February 17th at midnight until approximately noon on February 22nd.

Here are some things you should know:

Will I be able to use my PA Central credit card during this time? Yes, you can make purchases and use your credit card as usual.

Will I need to update my user information? No, your username, password, and security questions will remain the same. There will be no change made to this information as part of the upgrade. If you have any questions regarding your account during this time frame, credit card customer service is available 24/7 by calling 866-891-6008.

Will my payment due date change? No, your payment due date will not change.

What happens if I mail in a payment during this time? Mailed in payments will be posted to your account after February 22nd. Please include your payment coupon with your check. If you use a Bill Pay service, verify that your Bill Pay set-up includes your current PA Central FCU account number.

If I have payments scheduled through the old credit card portal, will the payments continue to post? Yes, all previously scheduled payments will be applied to your account.

AFTER THE NEW SYSTEM IS LIVE

You should:

- Access the new credit card portal through the credit card portal link on our home page. Use your current login name and password to access the new portal.
- Review the list of supported Internet Browsers. To avoid login problems, you must use one of these versions to make sure the new credit card portal will display properly.

Browser name/type	Version	Supported
Google Chrome	49 (release: 2016/3/2) or higher	Yes
Mozilla Firefox	50 (release: 2016/11/15) or higher	Yes
Apple Safari	10 (release: 2016/9/20) or higher	Yes
Microsoft Edge	14 (release: 2016/2/18) or higher	Yes
Microsoft IE 11		Not Supported