

## Product Information Bulletin

Number 232

**Products:** Service: McPropeller, Water Specialties

**Documents Affected:** Price Lists, IOM, Spec Sheet, and Part Price Configuration Tool

### Introducing the New & Improved FlowCom Digital Register

Dear Colleagues,

McCrometer is excited to share with you the new and improved design of our FlowCom Digital Register for our propeller meters, **available now**.

This project has been years in the making! We've thoroughly field tested the new FlowCom to enhance performance, increase product features, and improve quality in order to meet and exceed the needs of customers.



#### What is new about the redesigned FlowCom?

- **Improved Durability** – Protected in Harsh Environments.  
Now with IP67 enclosure, reducing water intrusion into the electronics enhancing uptime. Gain peace of mind from field proven housing which has stood the test of time.
- **Now with Data Logging** – Makes Reporting Water Usage Easy.  
No need to manually log data points which reduces labor costs and enables faster decision-making. Allows you to easily generate water usage reports to meet compliance and guarantee proper water right allocations.

- **Built-In Telemetry** – *Coming soon!* SmartTrax with ExactRead Technology Integrated. Save time, money, and resources with accurate data automatically sent to you, rather than visiting the field. Eliminate impact and damage; and reduce points of failure with telemetry incorporated directly into your flow meter.
- **Improved Overcurrent Protection** – Both for input and outputs, we've increased protection to improve performance.
- **Futureproof Capabilities**- The new FlowCom allows users to activate or deactivate features post-purchase. Features such as pulse-output, 4-20mA and more can be enabled in the field using our configuration tool.

### **When I can expect my newly designed FlowCom register?**

The official launch of the new and improved FlowCom is Tuesday, September 3<sup>rd</sup>, 2024. Customers wishing to order the new register right away may do so. Lead times for the new FlowCom will be temporarily extended from the standard five business days to 10-15 business days. After this transition phase from old FlowCom design to new, all propeller meters with FlowCom digital registers will be come with the new FlowCom design beginning September 16<sup>th</sup>, 2024. At this time, the lead time will go back to our standard of 5 business days.

### **When will the new FlowCom have telemetry Integrated?**

We are currently in the testing phase of this development and extremely excited for this future feature. One of the multiple benefits of the new housing for FlowCom is that it allows room for features to be built into the electronics, futureproofing the new FlowCom to expand and grow for more connectivity and system integration. Keep an eye out for FlowCom's upcoming feature announcements, such as SmartTrax integration!