



# State Milestones

*Update by Nicole White, Harris Govern PACS Product Owner*

## PACS-TX

### Online Services

We continue to focus on the API to safely exchange information with our partner BIS. This will affect our Texas clients currently using the joint online service and for client transitioning for 2025.

- Online Appeals
- Online Applications (HS, Agent Authority, BPP renditions)
- Property Search website
- ARB Database support
- Property Truth in Taxation (PTT) website
- Tax Rate Calculation (TNT) website

Based on the usage of the online services in 2024, we are adding features to enhance the client and taxpayer experience.

#### *Expected Enhancements*

- Making protest viewing available for multiple years
- Making appraisal notices from prior years available
- Meeting electronic communication expectations
  - Applications, reports and letters generated for a property can be viewed online.
    - Exemption Applications
    - Comparable grids
    - Client reports
  - Letters generated for owners and agents can be viewed online.
  - Electronic agreement can be managed for the owner and property

The PACS application will also be affected to meet the needs of our clients with the changing legislative and industry landscape.

#### *Application Updates*

- Fields from the Comptroller Notice of Protest will be available to manage in PACS.
- Features will be added to manage Electronic Communication agreements through PACS.

## New Features for Processing with Efficiency

In addition to the work coordinated with BIS, we maintain a commitment to clients wanting to fund specific features. The first release of 2025 will see numerous enhancements to accommodate large processing efforts from valuing income properties to managing protests and online appeals in PACS. This helps clients use PACS effectively and increase efficiency.

- Mass Close Protests for Properties in an Active Supplement
- Create Multiple Protests at once for different Owner and Agent IDs
- Add Ability to Search for Protests from a Property ID list

- Apply Schedule Updates to Properties for Multiple Schedules at once
- Load Schedule Data into Direct Cap option for multiple schedules at once
- Allow Mass Update of AG land type

## PACS-WA

### Marshall & Swift

The latest Marshall & Swift online valuation platform (MSVPO) has been integrated with PACS-WA.

\*\*Service may require additional license and configuration. For more information, please contact Richard Beaini [rbeaini@harriscomputer.com](mailto:rbeaini@harriscomputer.com)

This service is web-based to provide cost calculation for real property valuation. MSVPO uses the same algorithms and methodologies as the Marshall & Swift Valuation Service and Residential Cost Handbook. Through API access, PACS M&S users can gain efficiency and ensure accuracy for M&S calculation models.

## PACS-FL

We are maintaining a focus on legislative compliance and hoping to complete work on valuation for exemptions in FL. A large project to update the capping procedure in PACS is underway and coordinated through direct client feedback and approval.

## Release News

We are on track for the scheduled client releases.

- TX: R50 target February 2025 release
- WA: R59 target March 2025 release
- FL: R10.3 target April 2025 release