

<b>SUNDAY, December 5, 2021</b>																	
6:30 - 8:00 PM		Early Registration															
<b>MONDAY, December 6, 2021</b>																	
8:00 - 9:00 AM		Registration & Breakfast Buffet															
<b>Session I</b>																	
	Prairie D																
9:00 - 10:15	OPENING SESSION - Prairie D																
<b>10:15 - 10:45 Break</b>																	
<b>Session II</b>																	
10:45 - 12:00	TRACK I	TRACK II	TRACK III	Track IV	Track V	Track VI											
ROOM	PACS Mobile/Misc/GIS/Systems	PACS Appraisal	PACS Collections	PACS.Net	IT Track	Learning Lab											
CLASS NAME	BPP IN HG Mobile	Freeze/Refreeze Process	Appraisal Data Import	Excel Generator	Cyber Security	Learning Lab											
DESCRIPTION	This session will be an in-depth review of the PACS Mobile BPP functionality and how effective it can be when used in the field.	This session will go over the Freeze / Refreeze Processes. The instructor will explain how to run the different options and what exactly you, the client, are performing when you run this procedure.	This session will cover the best way to handle both your certified imports and supplement imports coming from the Appraisal Districts.	This session will guide you through the steps to setup and run Custom Excel Reporting.	This session will identify ways to keep your office data safe and secure. The basics of internet security and identifying & reporting threats and attacks.	Meet with Harris Govern staff and have the opportunity to ask questions in a one-on-one forum.											
<b>12:00 - 1:30 Lunch Break - Hosted by Harris Govern - Prairie D Ballroom</b>																	
<b>SESSION III</b>																	
1:30 - 2:45	TRACK I	TRACK II	TRACK III	Track IV	Track V	Track VI											
ROOM	PACS Mobile/Misc/GIS/Systems	PACS Appraisal	PACS Collections	PACS.Net	IT Track	Learning Lab											
CLASS NAME	HG Mobile New features and Functionality	UDI Processing	What works for us Might work for you.	Online Applications	Website Training	Learning Lab											
DESCRIPTION	This session will be an overview of the new features added to the PACS Mobile application over the past year, as well as a roadmap of new functionality to come.	This session will cover the basics of setting up a UDI account, and changing ownership on children accounts. We will also be discussing how to supplement and remove the UDI status.	In this session Comal Tax will share their best practices for handling every day processes in an office that is on a shared server.	This session will cover how to setup and process On-line Applications.	In this session the instructor will show how to make a "Post", how to add media and create/change links, how to add or edit a "Page", and how to add or remove a page from the main menu.	Meet with Harris Govern staff and have the opportunity to ask questions in a one-on-one forum.											
<b>2:45 - 3:00 Break</b>																	
<b>SESSION IV</b>																	
3:00 - 4:30	TRACK I	TRACK II	TRACK III	Track IV	Track V	Track VI											
ROOM	PACS Mobile/Misc/GIS/Systems	PACS Appraisal	PACS Collections	PACS.Net	IT Track	Learning Lab											
CLASS NAME	HG Mobile Overview for New Hires	Matrices	SIT processing	New Deeds Processing	Appraisal Data Solutions using Microsoft Excel	Learning Lab											
DESCRIPTION	This session will be focused on the basic functions and processes for using the PACS Mobile application. This course would be appropriate for new(er) staff with little to no knowledge of using the application.	This session will show you everything you wanted to know about Matrices and more! This session will show you the benefits of using Matrix schedules and how to build and apply them to your properties.	This session will review the best practices for posting your SIT Sales and Escrow Payments.	This session will review the new Deeds Processing functionality added to the Florida product. This functionality allows the client to import deed records and then process those deeds using one view to access the deed and process the ownership transfer.	In this session you will learn how to take your existing data and view it in a whole new way using tools built into Microsoft Excel. Learn the basics of sorting data, filtering data, building charts and pivot tables.	Meet with Harris Govern staff and have the opportunity to ask questions in a one-on-one forum.											

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TUESDAY, December 7, 2021						
7:30 - 8:30	Breakfast Buffet - Prairie D					
SESSION V						
8:30 - 10:00	TRACK I	TRACK II	TRACK III	Track IV	Track V	Track VI
ROOM	PACS Mobile/Misc/GIS/Systems	PACS Appraisal	PACS Collections	PACS.Net	IT Track	Learning Lab
CLASS NAME	The Power of Matix	Profiling / Sales Analysis	Distribution Processing	New Features (Florida ) and whats new in .NET	Appraisal Office IT Basics	Learning Lab
DESCRIPTION	Matix is our 3rd generation GIS platform. This session will give the user an overview of today's Matix functionality and what's planned for the future. The instructor will demonstrate how to leverage Matix to bring your CAMA and GIS data alive.	This session will show how to profile and use NBHD Analysis/Calibration. The instructor will demonstrate how you can affect market value quickly and accurately.	This session will review setting up chart of accounts, setting up your entities to do distribution through the system and the best way to manage your reports.	This session will review new features for 2021. This session will review what is new in the .NET product line.	Local government offices must do their best to stay safe from cyber threats. HB3834 mandates cyber training and this session will go hand in hand to learn best practices for Appraisal Districts and tax offices to maintain a standard of cyber safety.	Meet with Harris Govern staff and have the opportunity to ask questions in a one-on-one forum.
10:00 - 10:15	Break					
SESSION VI						
10:15 - 11:30	TRACK I	TRACK II	TRACK III	Track IV	Track V	Track VI
ROOM	PACS Mobile/Misc/GIS/Systems	PACS Appraisal	PACS Collections	PACS.Net	IT Track	Learning Lab
CLASS NAME	HivelO Virtual Servers	Using GIS Matix in Appraisal	Property Tax Bills and Delinquencies	Special Assesment	Maps Review Best Practices	Learning Lab
DESCRIPTION	In this session the instructor will review how virtual servers worked in Denton CAD and how this can work in your office!	In this session our experts will demonstrate different ways you can use the Matix tool to review your appraisal data in PACS.	In this session the instructor will lead an open discussion on best practices used to manage due dates, payment types and refunds based on the legislative requirements.	This session will review the Special Assessment setup and process within PACS.	Preparing for your MAPS Review? This session will give you the basics - who, what, when, where, why and how.	Meet with Harris Govern staff and have the opportunity to ask questions in a one-on-one forum.
11:30 - 1:00	Lunch - On Your Own					
SESSION VII						
1:00 - 2:15	TRACK I	TRACK II	TRACK III	Track IV	Track V	Track VI
ROOM	PACS Mobile/Misc/GIS/Systems	PACS Appraisal	PACS Collections	PACS.Net	IT Track	Learning Lab
CLASS NAME	PACS Evolution	How to defend Commercial Equity	Installment Agreements	Chief Executive Session	Exemptions RoundTable	Learning Lab
DESCRIPTION	PACS Evolution is in production! Are you using it yet? The product team will review the Client Deployment program while our product experts will show you how you can use the new features in Evolution to track progress of various events as well as pull data out of the system easily.	In this session the instructor will show clients ways to defend commercial equity using the tools within PACS.	In this session the instructor will review setting up both Non HS Installment Agreements and HS Installment Agreements.	The Chief Executive session allows for the Florida, Washington and Missouri Assessor and Treasurer Executives to meet with the Harris Govern Executives.	In this session the instructor will be discussing a list of topics regarding property tax exemptions including Best Practices, what identification is acceptable, commonly asked questions, and who can apply.	Meet with Harris Govern staff and have the opportunity to ask questions in a one-on-one forum.
2:15 - 2:30	Break					
SESSION VIII						
2:30 - 3:30	TRACK I	TRACK II	TRACK III	Track IV	Track V	Track VI
ROOM	PACS Mobile/Misc/GIS/Systems	PACS Appraisal	PACS Collections	PACS.Net	IT Track	Learning Lab
CLASS NAME	Chief Executive Session	Marshall & Swift Residential	Legislative Changes - Collections	Matrices Schedule for .NET	Cyber Security	Learning Lab
DESCRIPTION	The Chief Executive session allows for the Texas Chief Appraisers and Tax Collectors/Assessors to meet with the Harris Govern Executives.	This session will be an overview of the Marshall & Swift integration functionality in PACS, what configuration options are available, as well as solutions to the most commonly reported issues and questions while using the Marshall & Swift integration in PACS.	This session will review Legislative changes that are being made in the PACS Collections product.	In this session the instructor will show clients how to create matrices in PACS.NET.	This session will teach the user how to keep office data safe and secure. The instructor will review the basics of internet security, identifying & reporting threats and attacks.	Meet with Harris Govern staff and have the opportunity to ask questions in a one-on-one forum.
6:30 - 10:30	Client Appreciation Event - Prairie D Ballroom					

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**WEDNESDAY, December 8, 2021**

8:30 - 9:30 BREAKFAST BUFFET - Prairie D

**SESSION IX**

9:30 - 10:45	TRACK I	TRACK II	TRACK III	Track IV	Track V	Track VI
ROOM	PACS Mobile/Misc/GIS/Systems	PACS Appraisal	PACS Collections	PACS.Net	IT Track	Learning Lab
CLASS NAME	EagleView	PACS Evolution	Ask The Experts - Collections Version	Appeals	The Remote Appraisal Office	Learning Lab
DESCRIPTION	In this session EagleView will present updates and best practices for utilizing their CONNECT applications.	PACS Evolution is in production! Are you using it yet? The product team will review the Client Deployment program while our product experts will show you how you can use the new features in Evolution to track progress of various events as well as pull data out of the system easily.	In this session you will have the opportunity to ask any question to the Collections team on how we can help make your processes easier through PACS.	This session will cover how to setup and efficiently process Appeals in PACS.	A new normal in an old business. Let us show you how to effectively create a remote office as the needs arise.	Meet with Harris Govern staff and have the opportunity to ask questions in a one-on-one forum.
<b>10:45 - 11:00 Break</b>						
<b>SESSION X</b>						
11:00 - 12:00	TRACK I	TRACK II	TRACK III	Track IV	Track V	Track VI
ROOM	PACS Mobile/Misc/GIS/Systems	PACS Appraisal	PACS Collections	PACS.Net	IT Track	Learning Lab
CLASS NAME	Support Tools	Ask the Experts - Appraisal Version	Managing Refunds, Voids and Bill Modifications	Imports and Exports	Customer Service	Learning Lab
DESCRIPTION	This session will be an overview of all the support tools that are available for clients to use and how to access them, as well as highlighting helpful tools used by our Support Staff and how participants can apply them to their daily work.	In this session you will have the opportunity to ask any question to the Appraisal team on how we can help make your processes easier through PACS.	This session will be discussing the best way to handle Refunds and maintaining your Refund Reports. You will also learn the best way to Void Refunds and Payments. The instructors will also demonstrate the best Practices on Bill Modifications.	This session will cover the requirements and how to run Imports/ Exports. The instructor will discuss the setup of Permit Import worksheets and the run process.	This session is about defining good customer service and training your team to replicate good customer service in every area.	Meet with Harris Govern staff and have the opportunity to ask questions in a one-on-one forum.
<b>12:00 Dismiss</b>						

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