

Ontario Public Health Measures – Retail (updated Dec 14, 2020)

| PREVENT | PROTECT | RESTRICT | CONTROL | LOCKDOWN |
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| <ul style="list-style-type: none"> • Fitting rooms must be limited to non-adjacent stalls • Line-ups and patrons congregating outside venues managed by venue; 2 metres distance and face covering required | <ul style="list-style-type: none"> • Fitting rooms must be limited to non-adjacent stalls • Line-ups and patrons congregating outside venues managed by venue; 2 metres distance and face covering required • Limit volume of music to be low enough that a normal conversation is possible • For malls, a safety plan is required to be prepared and made available upon request | <ul style="list-style-type: none"> • Fitting rooms must be limited to non-adjacent stalls • Line-ups and patrons congregating outside venues managed by venue; 2 metres distance and face covering required • Limit volume of music to be no low enough that a normal conversation is possible • Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health • For malls a safety plan is required to be prepared and made available upon request | <ul style="list-style-type: none"> • Fitting rooms must be limited to non-adjacent stalls • Line-ups and patrons congregating outside venues managed by venue; 2 metres distance required inside and outside; face covering also required while in line • Limit volume of music to be low enough that a normal conversation is possible • Screening of patrons is required, in accordance with instructions issued by the Office of the Chief Medical Officer of Health • For malls: <ul style="list-style-type: none"> ◦ Maximum number of patrons permitted to be seated indoors in mall food court is 10 ◦ A safety plan is required to be prepared and made available upon request | <ul style="list-style-type: none"> • Retail generally permitted to be open for curbside pick-up or delivery only (in-person retail shopping not permitted) with some exceptions: <ul style="list-style-type: none"> ◦ Supermarkets, grocery stores, convenience stores, hardware stores, other retailers selling groceries, beer and wine and liquor stores, pharmacies, safety supply stores and pet supply stores permitted to be open for in-person shopping ◦ 50% capacity limits where in-person shopping is permitted ◦ Motor/recreational vehicle sales permitted to be open for in-person shopping by appointment only and other restrictions ◦ Garden centres, plant nurseries: indoor by appointment. Permitted if public remains outdoors or by curbside pick-up or delivery ◦ Outdoor markets, including farmer's markets and holiday markets, permitted with restrictions • Retail outlets in malls permitted to be open for pick-up or delivery (in-person retail shopping not permitted) <ul style="list-style-type: none"> ◦ Access to shopping malls for limited purposes, including access to businesses and organizations permitted to be open (for example, pharmacy, dentist); food court open for take-away; malls may also establish designated pick-up points inside or adjacent to the mall ◦ Subject to general rule for businesses that are open must maintain 2 metres distance while standing in line inside and outside |