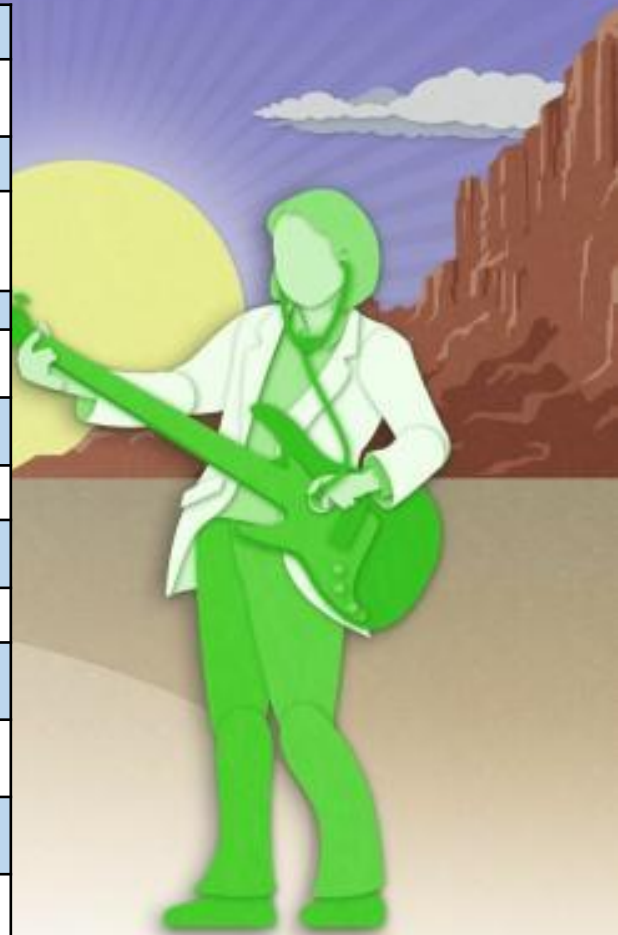


Automation in the Revenue Cycle



Presented by: Chad Barringer, OrthoCarolina
Richard Flesher, Dean McGee Eye Institute
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Kathy Puziak, KPG Revenue Cycle Management, Inc. *(Moderator)*

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Automate



Agenda

- Introductions
- Session Overview
 - Objectives
- Revenue Cycle Opportunities
 - Charge

Introductions

Kathy Puziak PMP CMPE



KPG Revenue Cycle Management, Inc.

Chad Barringer



Richard Flesher



Monica Rei



Kathy Puziak PMP CMPE

- President, KPG Revenue Cycle Management, Inc.
- Revenue Cycle Consultant
- Expertise in Centricity Group Management as a client, with IDX and with GE Healthcare (too many years too count!)



Chad Barringer

- OrthoCarolina, Charlotte, North Carolina
Director of Revenue Cycle Management
Degrees: Master of Healthcare Administration (MHA)
Certifications: Certified Professional Coder (CPC)

Richard Flesher

- Dean A. McGee Eye Institute, Oklahoma City, OK
Application Administrator – Business Systems
29 years with Dean McGee
Project Lead of Group Management Implementation Team 2005 – 2006
Member of Group Management Client Advisory Council]
Implemented Group Management CCG
Implemented Group Management Infomatics
Implemented RCxRules

Monica Rei

- U.S. Medical Management, Troy, Michigan
Vice President, Revenue Cycle Operations
Experienced in driving strategic revenue cycle and operational improvement
Implementing change management in large organization
Implemented RCxRules

Session Overview

Panel discussion by your Centricity Group Management peers. They will share their adventures and successes in bringing automation into their revenue cycle. We are looking forward to an interactive exchange with our audience on shared experiences.



Session Objectives

1. Making automation work for you in the charge entry process by leveraging digital data
2. Using tools and special programs to automate the claim process using gains from charge entry
3. Maximize backend processes thru the use of GE tools that will enhance the performance of the charge entry process and improve the revenue cycle



Coding and Charge entry process

Discussion from

- Richard Flesher
- Monica Rei
- Chad Barringer



Automating claims process

spbilset

This special program provides the ability to schedule Electronic Claims. The program can be used to create edit lists, claim registers, and/or run claims. The program works for electronic as well as ePaper formats. Formats can be scheduled to run.

spbiltrpt

A special program designed to work with spbilset. Ideal for practices with multiple databases, it creates a cross-practice summary report listing each claim run spooled by spbilset.

Automating claims process

spcpclmdly

This program will delay claims that are found on edit lists. It works with either cross practice or single practice edit lists and delays the claims for charges on the edit lists for a user specified number of days. This program is identical to the cpcclmdelay program that is part of the core product, but it can be scheduled.

spclmmenu

Designed for use with the spbilset and spcpclmdly programs, and optionally the spbiltrpt program. This program acts as a front end to the claims automation process, allowing users to enter practice codes and formats via a screen, rather than using ini files.



Payment Posting

- Electronic remit
- Electronic 835 for patient payments and paper remits
- EOB Manager



Back End Processes

- tranwriteoff
- distcredits



Back End Processes

- Account Collections
- Early Out Programs
- Task Management



Revenue Analysis

- Denials
 - DenialsIQ™
 - Remit Analytics
- Infomatics

Bringing it full circle

- Using knowledge to improve the source – before claims go out
- What are you using for automating your processes



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