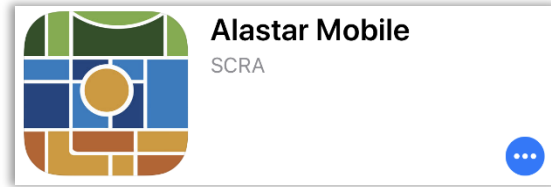


ALASTAR MOBILE APP

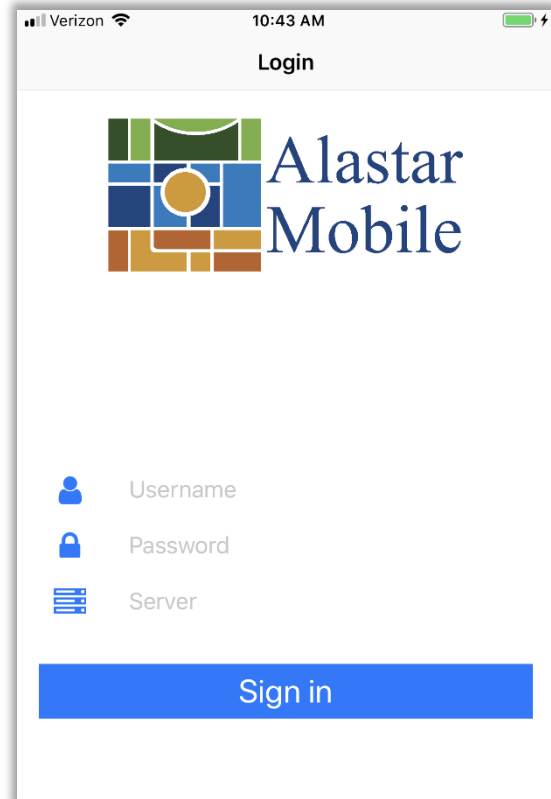
NOTE: A User must have the 'Alastar Mobile / Mobile App' permission to use this mobile app.

Search for and install the 'Alastar Mobile' app in the App Store.



After installing the application on the device, login to the app with valid Alastar credentials.

- Username:** _____
(case sensitive – this is your username, not your display name, all-lowercase)
- Password:** _____
(case sensitive)
- Server:** <https://hosted.alastar.com>



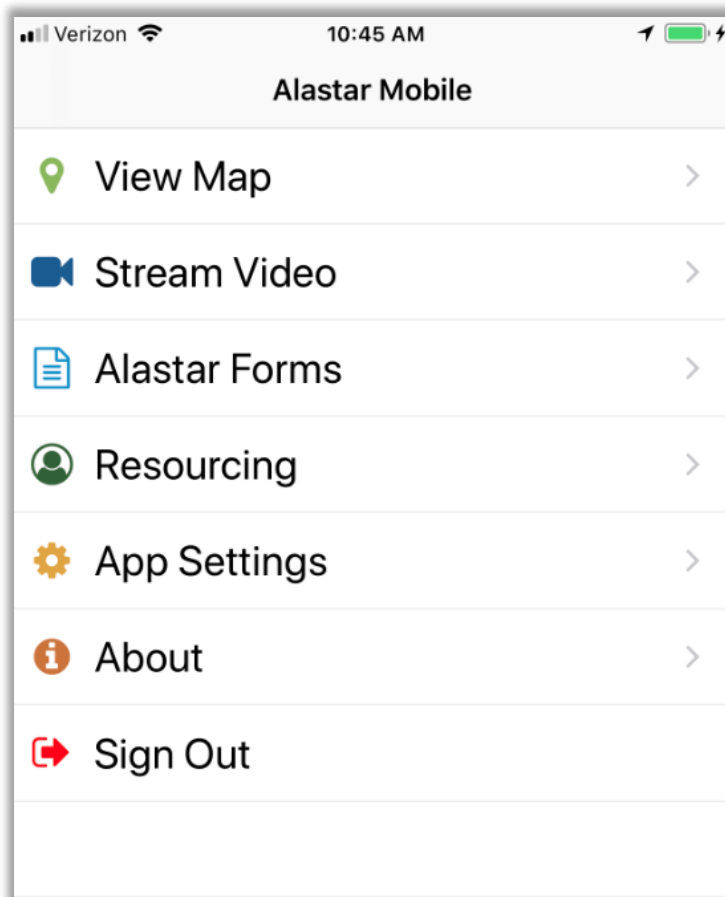
If prompted to allow "Alastar Mobile" to access your location?

Click the Always Allow button.



MAIN MENU

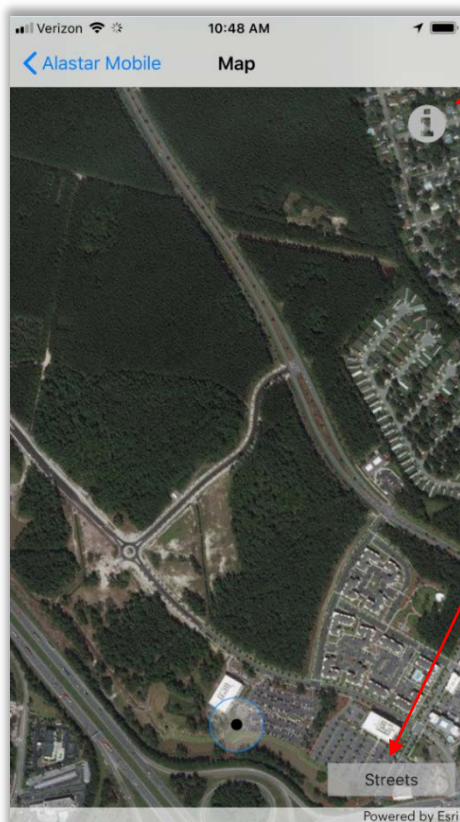
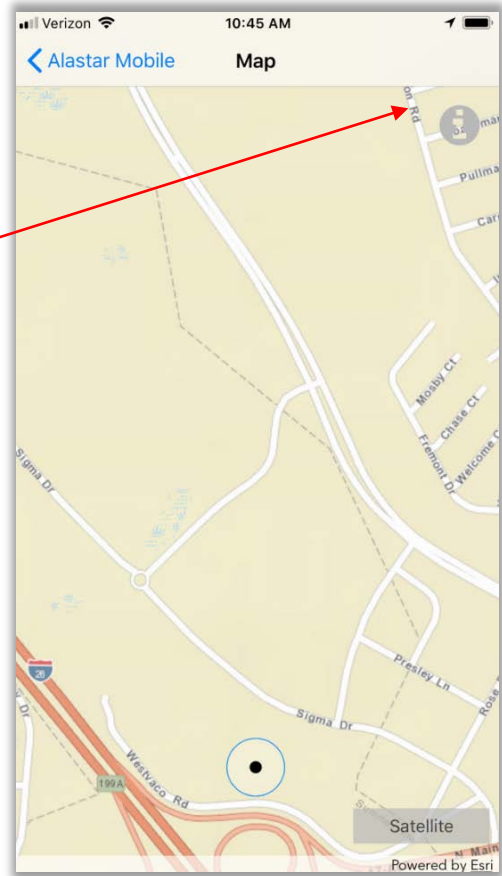
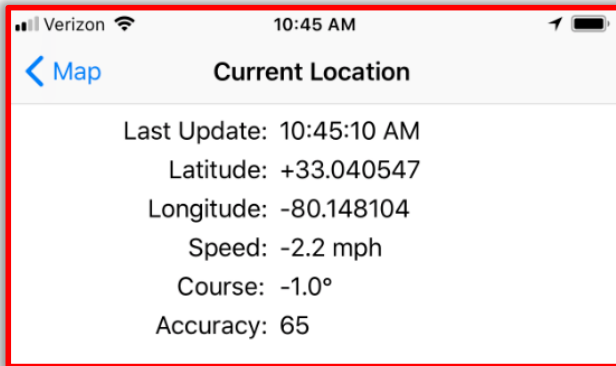
The Main Menu will appear allowing you to access each of the individual parts of the application.



VIEW MAP

Your current location on the map.

NOTE: Other Alastar Mobile App users will also appear on the map.



Current Location Information

Location Accuracy Ring

The blue ring represents how accurate the application was able to determine your location

Switch to the Satellite Map

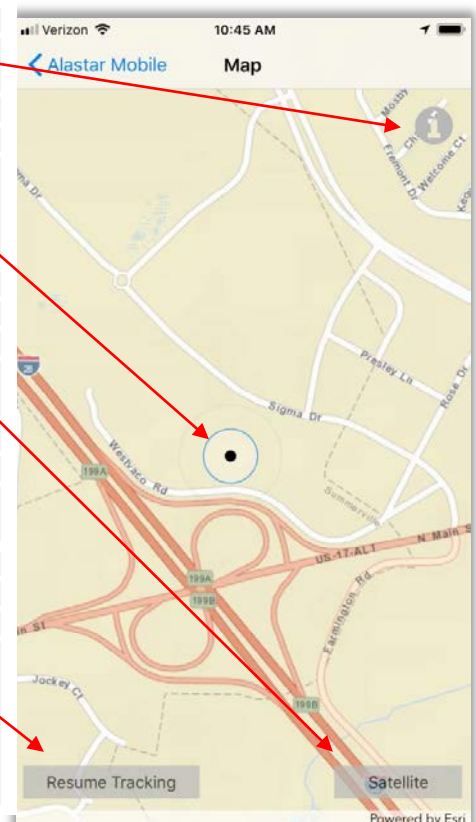
Sets the base map to Satellite

Switch to the Street Map

Sets the base map to Streets

Resume Tracking

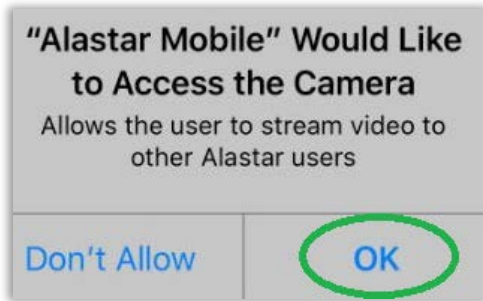
If you move the map, tracking will stop and this button will appear. Click to resume tracking your location.



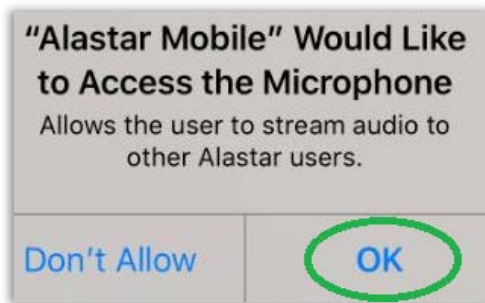
STREAM VIDEO

Stream Video to Alastar.

If prompted to allow “Alastar Mobile” to access your Camera, click the OK button.

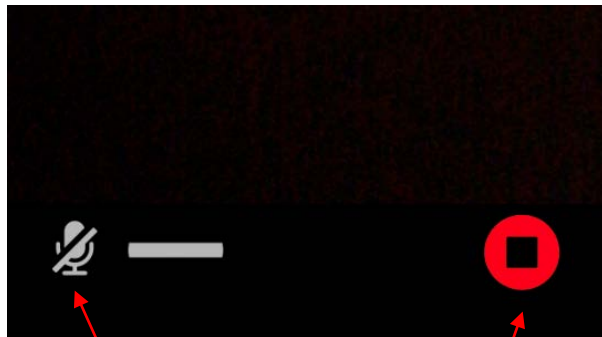


If prompted to allow “Alastar Mobile” to access your Microphone, click the OK button.



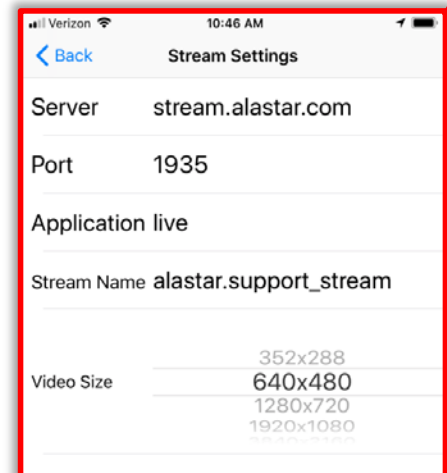
Press to begin recording

Video Stream Settings



Microphone is muted by default.

Recording is in process. Press to stop recording.



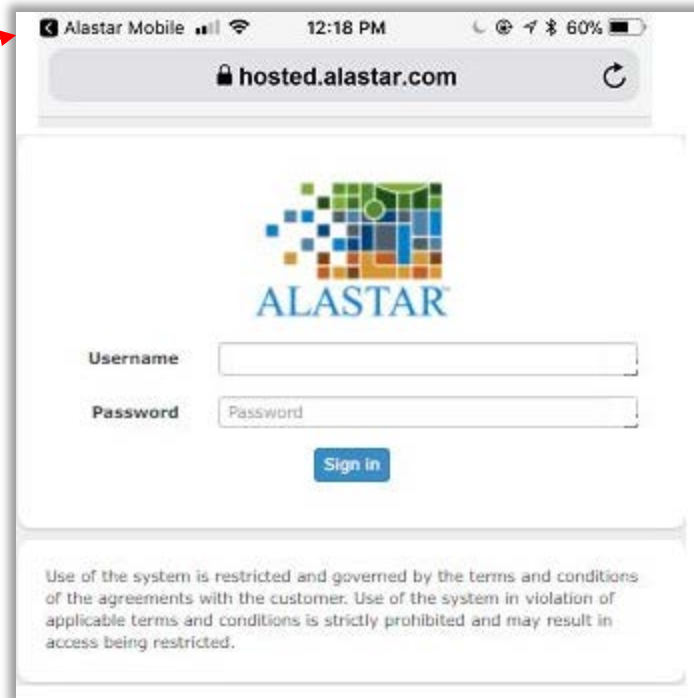
No Changes Required

ALASTAR FORMS

Opens the Safari browser to the Alastar Forms page.

Login with the same account used to launch the Alastar Mobile App.

Press here to return to the Alastar Mobile App



The screenshot shows the Alastar Mobile App interface on an iOS device. The status bar at the top displays "Alastar Mobile", signal strength, Wi-Fi, time "12:18 PM", and battery level "60%". The browser address bar shows "hosted.alastar.com". The main content area features the Alastar logo, a "Username" field, a "Password" field, and a "Sign in" button. Below the login form, there is a disclaimer: "Use of the system is restricted and governed by the terms and conditions of the agreements with the customer. Use of the system in violation of applicable terms and conditions is strictly prohibited and may result in access being restricted."

RESOURCING

User Account – the account used to launch the Alastar Mobile App

Asset ID – Text box, type in your Asset ID Number, this will be the name associated with your location on the map.

Phone Number – Text box, type in this phone's phone number.

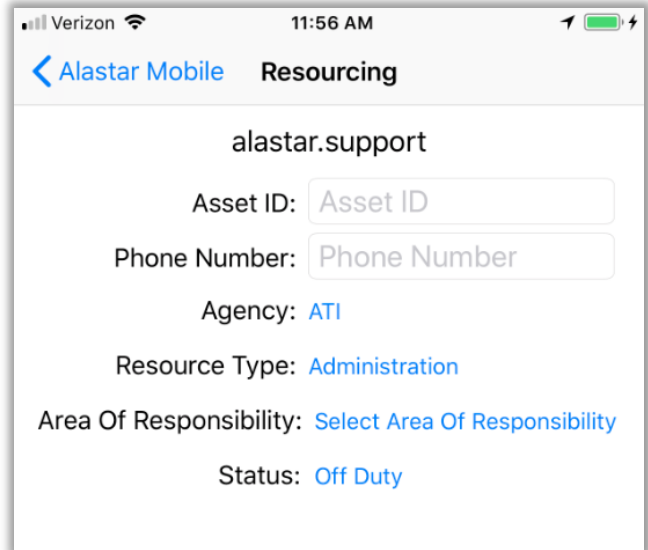
NOTE: The setting below are also populated from your Alastar User Account settings.

Agency – Dropdown click to change if needed.

Resource Type – Dropdown click to change if needed.

Area of Responsibility – Dropdown click to change if needed.

Status – Dropdown click to change if needed.



alastar.support

Asset ID:

Phone Number:

Agency: [ATI](#)

Resource Type: [Administration](#)

Area Of Responsibility: [Select Area Of Responsibility](#)

Status: [Off Duty](#)

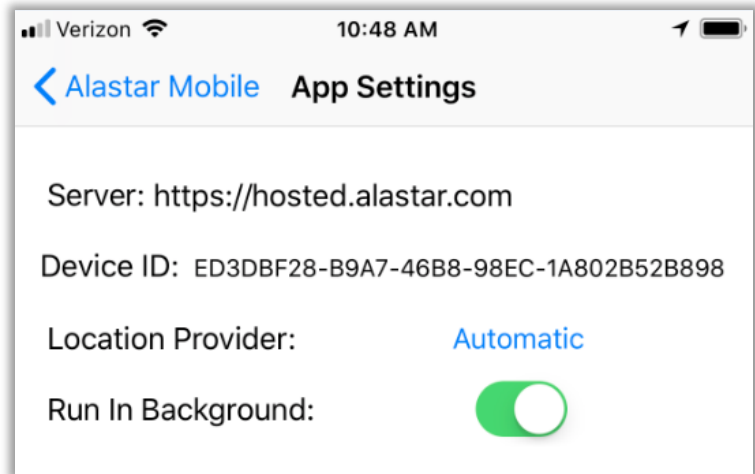
APP SETTINGS

Server – Displays the server the Alastar Mobile App is connected to.

Device ID – The phone's unique device ID. It is created from your phone's hardware information.

Location Provider – Dropdown. Leave as Automatic.

Run in Background – Toggle Slider Button. Leave enabled.



ABOUT

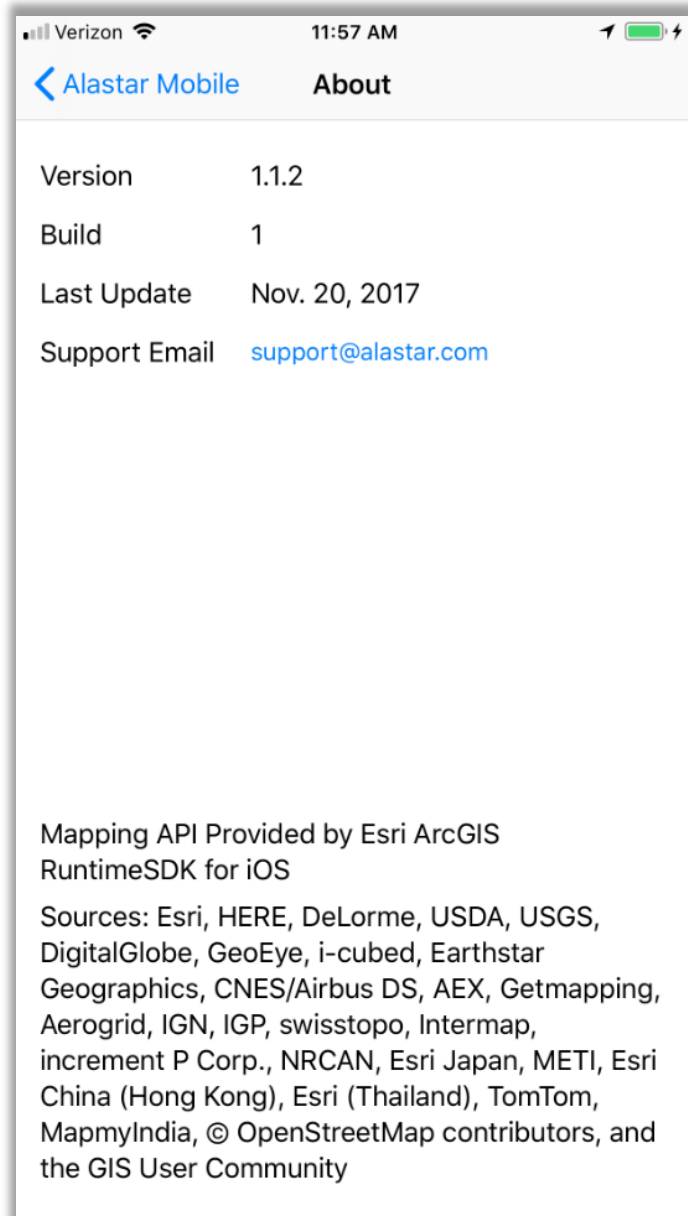
Displays information about the Alastar Mobile App.

Version – The running version of the Alastar Mobile App

Build – The build version of the Alastar Mobile App

Last Update – The date the last time this application was updated on the Apple App Store

Support Email – Click to send an email to support@alastar.com



SIGN OUT

Click to Sign Out of the Alastar Mobile App.

Click the Confirm button to end the Alastar Mobile App

