



# NS3 Release Process

2021

## New NS3 Release Process for 2021

Starting first quarter 2021, we will be updating our release process for our NS3 products.

New versions will now be released quarterly in conjunction with NewSolutions as a “package,” and NS3 products will adopt the core’s numbering convention—for example, if the core release is 21.1, the simultaneous NS3 product releases will also be version 21.1. Everything will be released at the same time, under the same version.

Upgrading to the latest version of one product (or the core) will require upgrading to the latest version of all products.

### Why We’re Doing This

Consolidating version numbers and release schedules will help our credit unions more easily schedule upgrades\* and keep track of their product versions. Further, the many interdependencies between the core and NS3 products make an upgrade “package” a more practical approach than our existing process. This streamlining means that ultimately both your staff and ours will be able to spend more time focused on customers’ greatest needs.

### How It Will Work

NS3 upgrade requests will require an upgrade to the latest deployable version of the core and other NS3 products you use. We will still provide a 7-10-day period between the NewSolutions and NS3 upgrades for clients to explore the new NS3 version in pre-production.

- Second and fourth quarter package upgrades will be mandatory
  - First and third quarter upgrades remain optional
- We will now only apply hotfixes to the latest version of a product
  - If an issue occurs, our first step will be to upgrade you to the newest product version, where it has often already been resolved.
    - If the issue persists, it will be fixed in the latest version. This will allow us to eliminate redundant troubleshooting.
- Release notes for all products will come in a single document prior to the release date
  - Any hotfixes or additional documentation will be added into the existing document, which will be updated on the Customer Portal.

We’re confident that this new process will make the upgrade process smoother and lead to an even stronger suite of products for you and makes the upgrade process even easier in the future.

*\*Remember that you can schedule upgrades quickly and easily inside the Customer Portal!*