



## Share One Retires Website Hosting/Design Services

Share One's core processing software, NewSolutions, and our NS3 digital solutions (internet and mobile banking – NSHome and NSMobile) are our primary business focus and our greatest commitment to you.

With careful analysis, we determined the web hosting/design service is not fiscally responsible for our CUSO. Therefore, we made the difficult decision to sunset this service. For our credit union clients, that means your credit union's custom website, which was created and is hosted and maintained by Share One, will be discontinued on September 1, 2020.

Your credit union will need to retain a third-party provider to host and maintain your website.

This change will not affect your credit union's NSHome internet banking product by Share One. We will work with your new provider to accommodate that interface.

Beginning July 1, 2020, new guidelines will apply to changes and alterations to your current website, due to limited staffing resources.

We will no longer be able to create new pages or add new categories or selections. Existing COVID-19 pages and sections cannot continue to be maintained. For COVID-19 updates, we can build a link to a PDF document from your homepage. We can update that document until your site is transferred.

Interest rate updates are limited to two per month.

One complimentary Pull request is extended to each credit union. Pull is the process of preparation needed to transfer existing websites to a new vendor. Any additional Pull requests are billable.

The following partners (currently being used by some Share One clients) can provide a quote to transfer/host your existing site, build and/or maintain, and host a new website but you are not limited to these providers:

[CU Solutions Group](#) – [Tim Bohlman](#), 800-262-6285

[Symbiosys Consulting LLC](#) – [Glen Gray](#), 302-521-9673

[OMNICOMMANDER](#) – [Randall Ashley](#), 800-807-3109

We appreciate your understanding with this transition and pledge to continue to refine our services for our outstanding core platform, NewSolutions, and our next generation NS3 suite of digital services: NSHome, NSMobile, NSJoin, NSLoan.