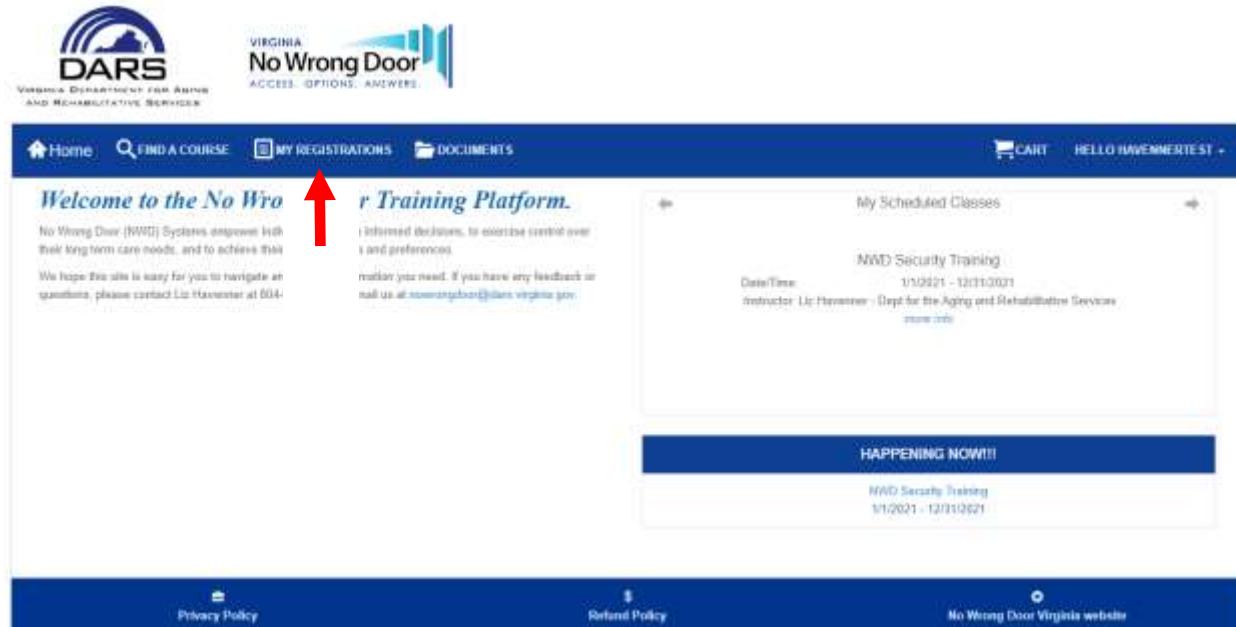


COMPLETING A COURSE and DOWNLOADING CERTIFICATES

1. Once a course is completed click “My Registrations” tab on the Home Page.



Welcome to the No Wro *r* Training Platform.

No Wrong Door (NWD) Systems empower individuals with their long-term care needs, and to achieve their goals. We hope this site is easy for you to navigate and answer your questions. If you have any feedback or comments, please contact us at nwdsystem@doar.virginia.gov.

My Scheduled Classes

NWD Security Training

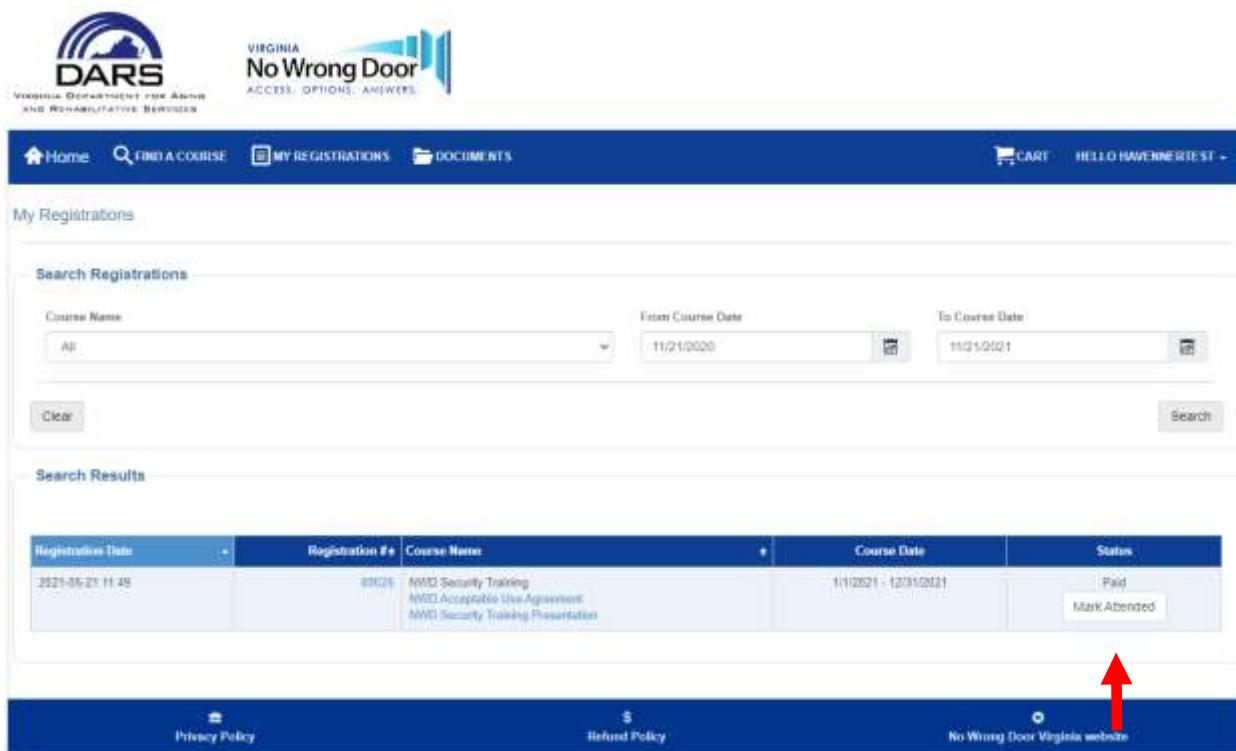
Date/Time: 11/02/21 - 12/01/2021
Instructor: Li Haverne - Dept for the Aging and Rehabilitative Services

HAPPENING NOW!!

NWD Security Training
11/02/2021 - 12/01/2021

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2. “My Registrations” page displays. Click “Mark Attended” for the course you just complete.



My Registrations

Search Registrations

Registration Date	Registration #	Course Name	Course Date	Status
2021-06-21 11:29	03625	NWD Security Training NWD Acceptable Use Agreement NWD Security Training Presentation	11/02/2021 - 12/01/2021	Paid <input type="button" value="Mark Attended"/>

Search Results

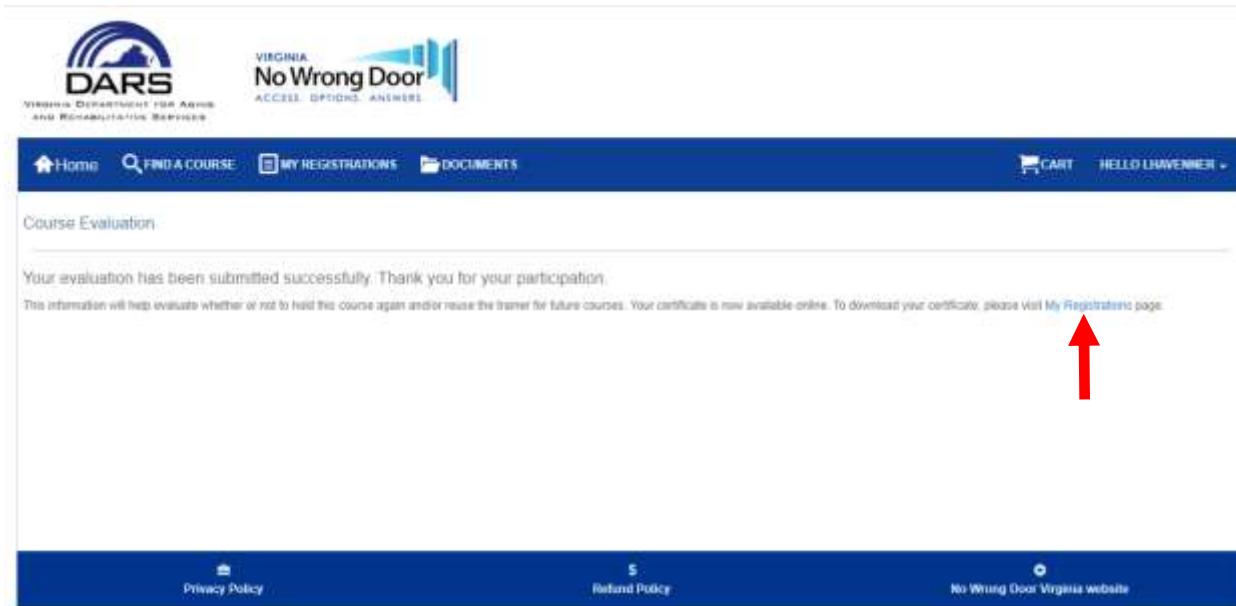
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3. Click “**Start**” to begin the survey/attestation.



The screenshot shows the DARS course evaluation page. At the top, there are logos for DARS (Virginia Department for Aging and Rehabilitative Services) and No Wrong Door. The main content area is titled "Course Evaluation" and contains a message: "The following course evaluation is now due. Please click the Start button to begin your evaluation process." Below this, there is a table with two columns: "Course Name" and "Course Date". The course name is "PC-OC Module 2: Who Can Benefit from Cognitive Counseling and How Can You Test?" and the date is "02/02/2021 - 12/31/2022". To the right of the table is a "Start" button. A red arrow points to this "Start" button. At the bottom of the page, there are links for "Privacy Policy", "Refund Policy", and "No Wrong Door Virginia website".

4. Answer the questions and check any boxes where appropriate then click “**Submit**.” The following screen displays. Click on “My Registrations” to download your certificate.



The screenshot shows the DARS course evaluation page after submission. At the top, there are logos for DARS and No Wrong Door. The main content area is titled "Course Evaluation" and contains a message: "Your evaluation has been submitted successfully. Thank you for your participation." Below this, there is a note: "This information will help evaluate whether or not to hold this course again and/or reuse the trainer for future courses. Your certificate is now available online. To download your certificate, please visit [My Registrations](#) page." A red arrow points to the "My Registrations" link. At the bottom of the page, there are links for "Privacy Policy", "Refund Policy", and "No Wrong Door Virginia website".