

The Colorado Department of Health Care Policy & Financing (HCPF) has opened the Transitions of Care (TOC) Management Codes, 99495 and 99496. Effective January 1, 2026, Outpatient providers should bill codes 99495 and 99496 in place of the Evaluation and Management (E/M) codes 99214 and 99215 for eligible TOC visits. TOC codes will be reimbursed at an equivalent rate to the E/M codes (e.g., 99495 will be reimbursed at the same rate as 99214 and 99496 will be reimbursed at the same rate as 99215).

Please refer to the [Accountable Care Collaborative \(ACC\) Transitions of Care Billing Guidance Fact Sheet](#) for more information, including which provider types are able to use the TOC codes.

RMHP care coordination teams are always available to support you with the TOC process, activities include:

- Supporting timely post-discharge outreach, including assisting Primary Care Medical Providers (PCMP) with outreach to members within two business days of hospital discharge to complete initial contact and sharing outreach information with the PCMP to support documentation in the PCMP's Electronic Health Record (EHR).
- Coordinating with hospitals and discharge planners to ensure members are appropriately connected to a PCMP at the time of discharge.
- Supporting PCMP follow-up appointment scheduling, either by scheduling directly if you have access to the PCMP's EHR or assisting the member in outreaching the PCMP to schedule the appointment for them.
- Providing or facilitating care coordination services to address post-discharge needs, including medication access, understanding discharge instructions, and care navigation.
- Addressing access barriers, such as transportation challenges, to support member attendance at post-discharge follow-up appointments.

Thank you for your commitment to serving Health First Colorado Members. TOC services play a critical role in reducing preventable readmissions and improving continuity of care for members following hospital or facility discharge.

If you need care coordination assistance including TOC support, please contact [RMHP care coordination](#).

For additional information about billing or reimbursement for TOC codes, please see the [Accountable Care Collaborative \(ACC\) Transitions of Care Billing Guidance Fact Sheet](#).



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