

Language Services and Resources



On an annual basis, RMHP analyzes membership by language to ensure that we are meeting the needs of our Members and communities as a part of our population health work and health equity mission. We look at this data to ensure we have adequate materials available in other languages besides English and create awareness among the provider network about language needs and services available.

In this presentation you will find the breakdown of languages by percent of population that speaks English less than very well, other common languages to communicate to meet Member's needs, resources for language line services, Just Plain Clear tool and other resources for languages.

Find the [powerpoint here](#) and the [recording here](#) (recording is from entire CQI Newsroom, to find language updates please fast-forward to 44:45).

If your office is unable to accommodate requests for Non-English Members, RMHP provides access to a language line for providers seeing RMHP members. This is a telephone interpretation service.

Translators representing multiple languages are available and can be arranged by calling RMHP Member Services at:

1-888-809-6539 for Individual and Family Plans

1-800-421-6204 for RMHP PRIME and RAE

1-877-668-5947 for CHP+

Spanish, Chinese, and other common and uncommon languages are available.

Read more in the 2026 Provider Handbook: [CO-RMHP-Care-Provider-Manual.pdf](#)

Just Plain Clear Tool

- English: [Home](#) | [Just Plain Clear® Glossary](#) | [UnitedHealth Group - English](#)
- Spanish: [Home](#) | [Just Plain Clear® Glossary](#) | [UnitedHealth Group - Spanish](#)
- Chinese: [Home](#) | [Just Plain Clear® Glossary](#) | [UnitedHealth Group - Chinese](#)

For more resources check out: the [powerpoint here](#)

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