

Dear Provider,

Starting **November 2025**, RMHP/NHP has begun including notices on your **remittance advice** for claims that do not meet State requirements. These notices are intended to alert you to potential billing issues before enforcement begins.

You are receiving this email because you are **enrolled as an individual within a group**. Please ensure that your billing practices reflect the following requirements:

- **Rendering NPI:** Must be the individual provider's NPI
- **Billing NPI:** Must be the group's NPI

Currently, your claims do not align with this structure.

This change follows guidance from the **Colorado Department of Health Care Policy and Financing (HCPF)**, as communicated in the [Health First Colorado Behavioral Health Update on October 28, 2025](#). HCPF directed Regional Accountable Entities (RAEs) to **resume full enforcement of claims processing requirements**.

Previously, RAEs allowed flexibility to facilitate timely payments, meaning some claims were processed even though they did not meet Medicaid capitated behavioral health program requirements.

To ensure compliance with **federal regulations** and protect Colorado's Medicaid funding, these requirements must now be enforced. Failure to comply could put federal funding at risk.

Beginning **January 2026**, RMHP will **strictly enforce these rules**. Claims that are not fully compliant will be **denied or rejected**.

Please review your billing setup immediately to avoid payment disruptions. If you have questions or need assistance, contact your provider relations advocate or RMHPrae_bh_pr@uhc.com.

Thank you for your attention to this important update and for your continued partnership in providing quality care.