

# Do Alternative Payment Models (APM) support Advanced Primary Care?

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# Let's Level Set

- ▶ HCP-LAN: Healthcare Payment Learning and Action Network
- ▶ APM: Alternative Payment Model
- ▶ Advanced Primary Care: The 10 building blocks of improving primary care. Based on the concepts of Bodenheimer's building blocks
- ▶ PMPM: Per Member Per Month





## PURPOSE

The Health Care Payment Learning & Action Network (LAN) aims for:



*BETTER CARE*



*SMARTER SPENDING*



*HEALTHIER PEOPLE*

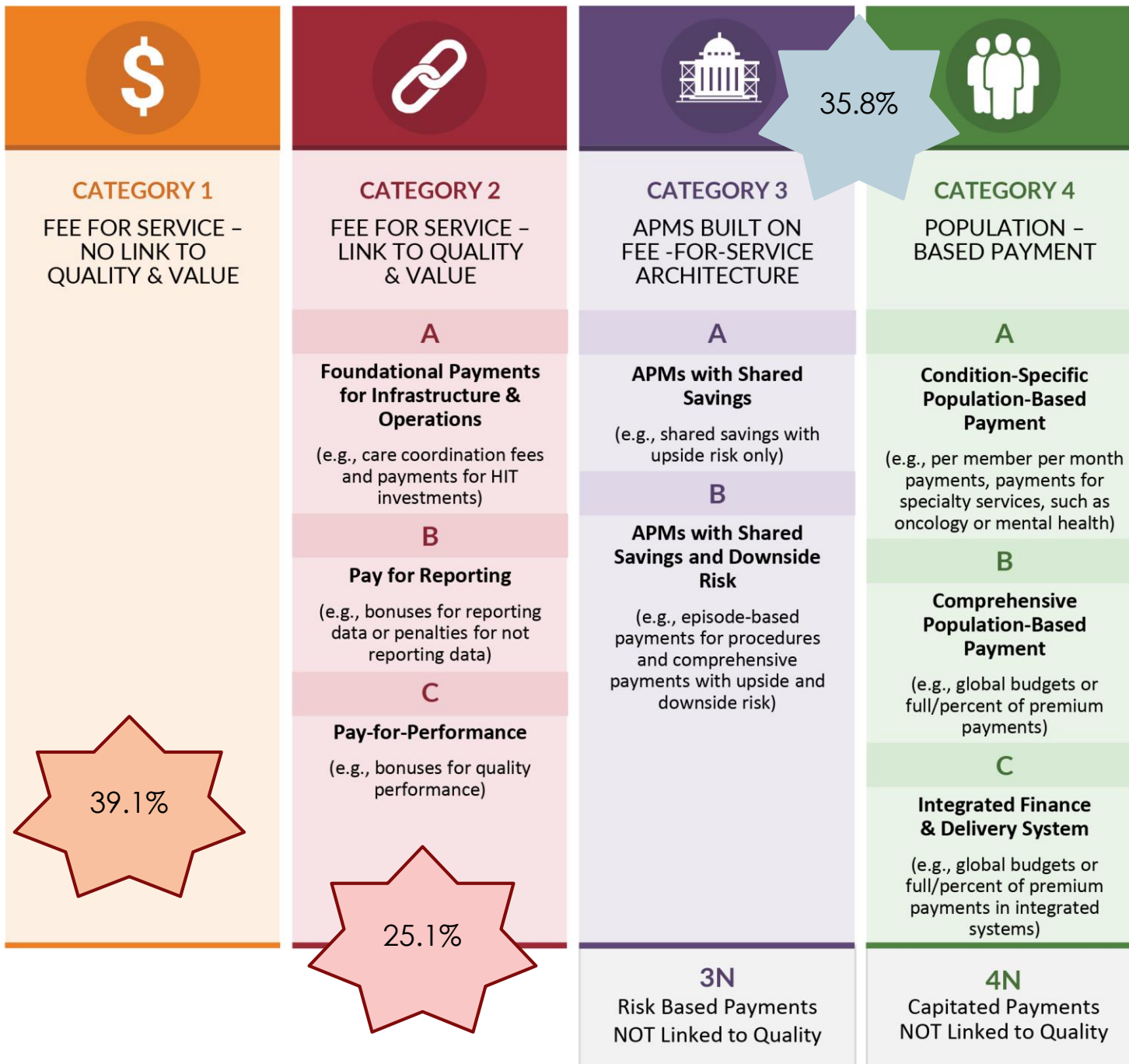
## OUR VISION

An American health care system that pays for value to the benefit of our patients and communities.

## OUR MISSION

To accelerate the shift to value-based care in order to achieve better outcomes at lower cost.

# APM Framework

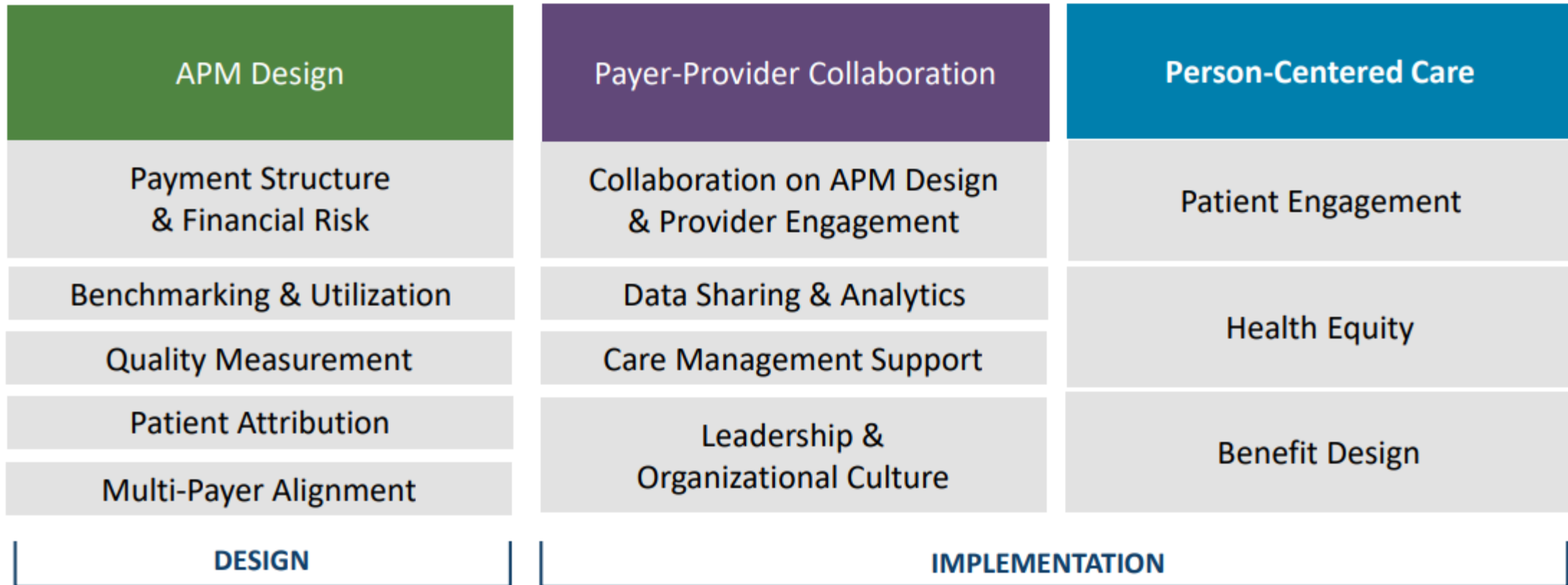


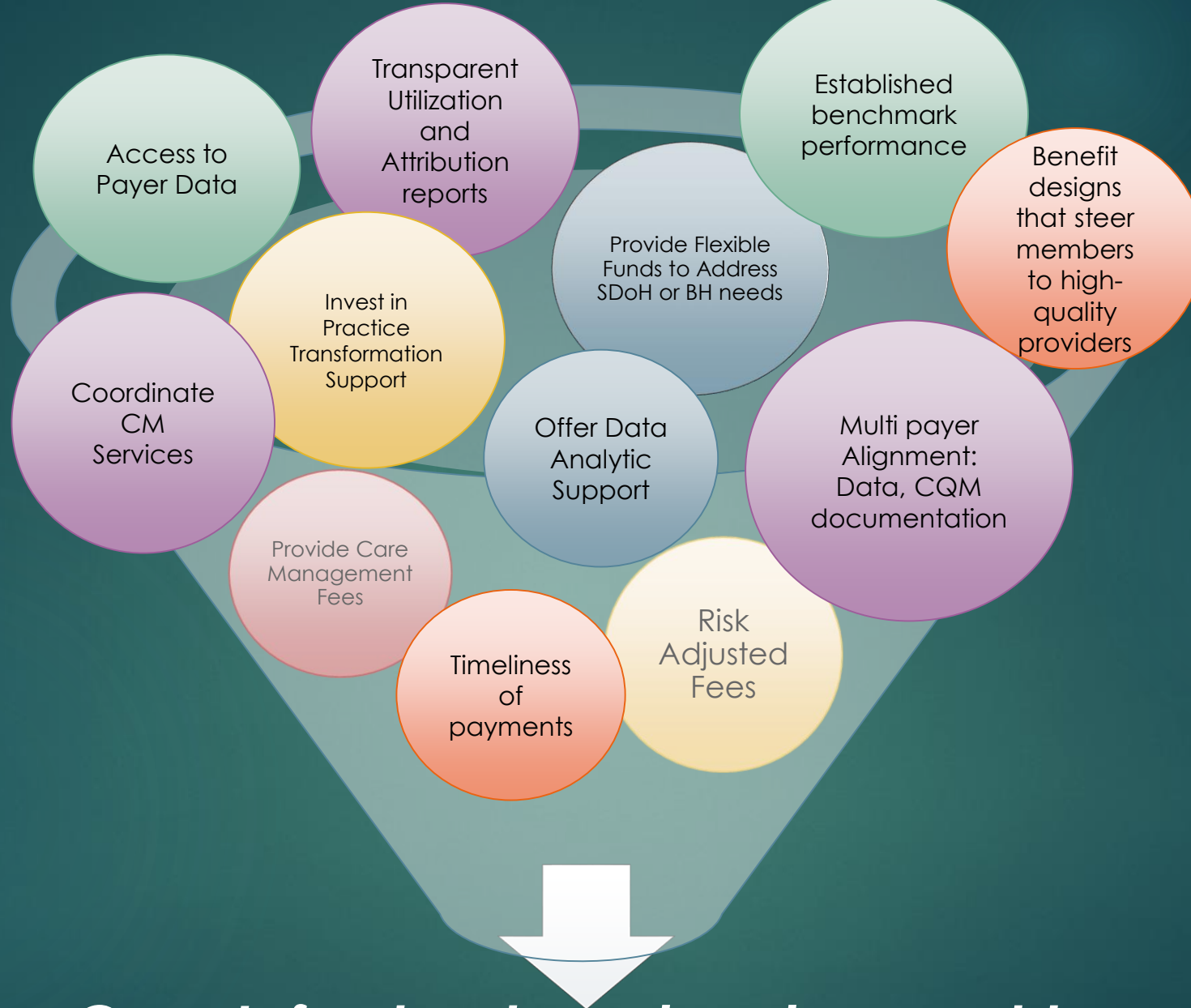
- ▶ Patients *MUST* be partners
- ▶ Incentives should reach care teams that deliver care
- ▶ Incentives should allow for investment and adoption of new approaches to care delivery without subjecting them to unmanageable financial and clinical risk
- ▶ Centers for excellence and NCQA Patient Centered Medical Home (PCMH) are DELIVERY models not payment models.
  - In other words they enable APMs and need the support of APMs but they are not specific with and APM category





# A Roadmap for Driving High Performance in Alternative Payment Models





***Primary Care Infrastructure development to support  
Advance Primary Care Strategies***



# Participating in Value Based Programs – The View From a System-Based Practice

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Assistant Professor  
Associate Director Practice Innovation Program  
Department of Family Medicine



Department of  
Family Medicine



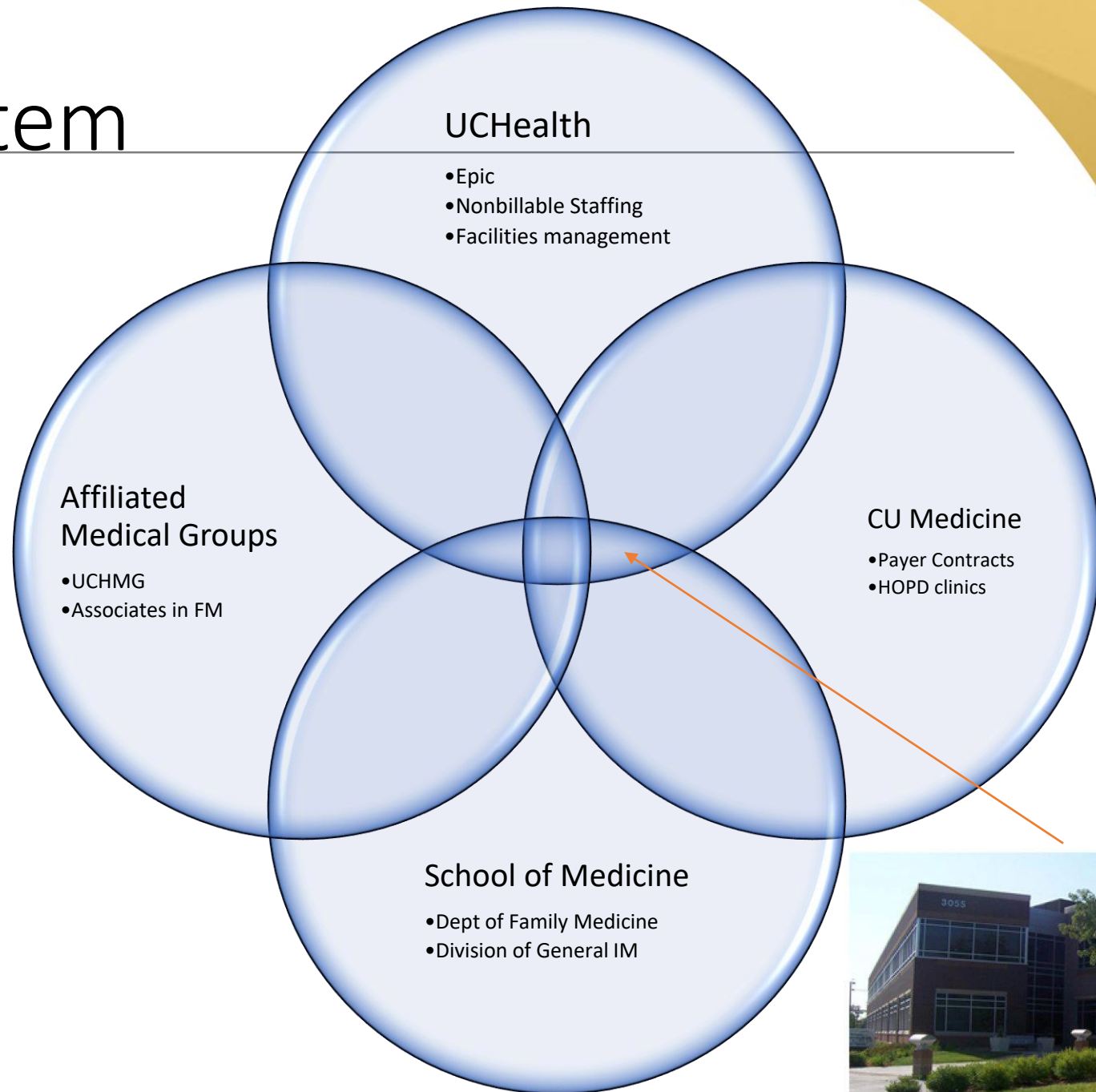
# A.F. Williams Family Medicine Clinic

- 46 providers covering ~11 FTE; 24 MD faculty, 2 APP, 20 residents
- 1.0 integrated practice coach
- 3 BH providers covering 1.0 FTE plus trainees
- 1 clinical pharmacist faculty covering 0.5 FTE plus trainees
- 2.5:1 MA: provider ratio (ideal)
- 4 RNs
- 1.5 FTE RN Care Management
- 1.0 FTE Social Work
- 18,900 patients empaneled
- 40,000+ visits annually
- Avg 9 providers/session; 9.5 pts/prov/session



# A Complex System

- 9 hospitals (UCH and UCHMG)
- 50+ outpatient clinics in Denver metro area
- 60+ outpatient clinics in UCHMG





# A Complex System

- 9 hospitals and UO
- 50+ outpatient clinics metro
- 60+ outpatient clinics



UCHealth

- Epic
- Nonbillable Staffing

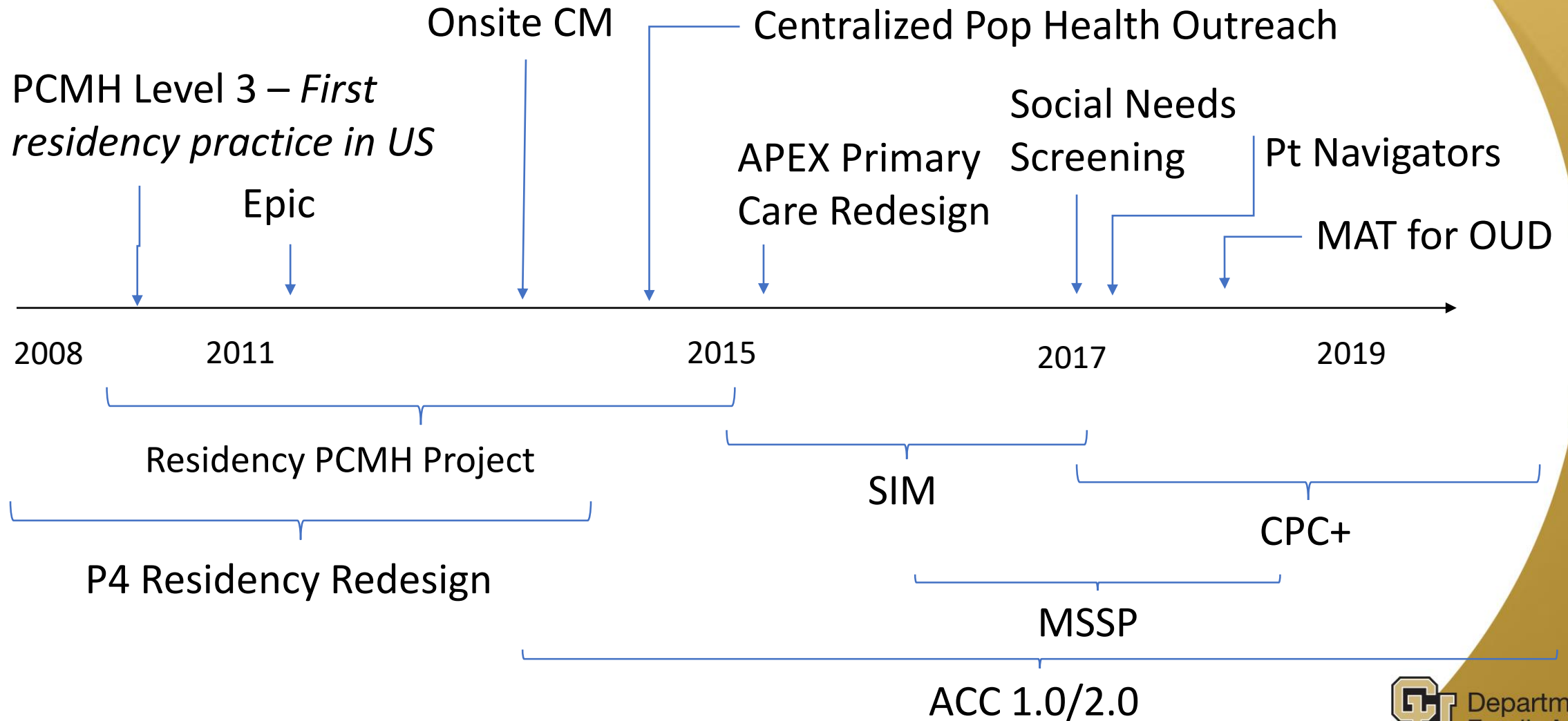
CU Medicine

- Payer Contracts
- HOPD clinics

•Division of General IM



# Transformation Has Been A Long Process



# Participating in APM's

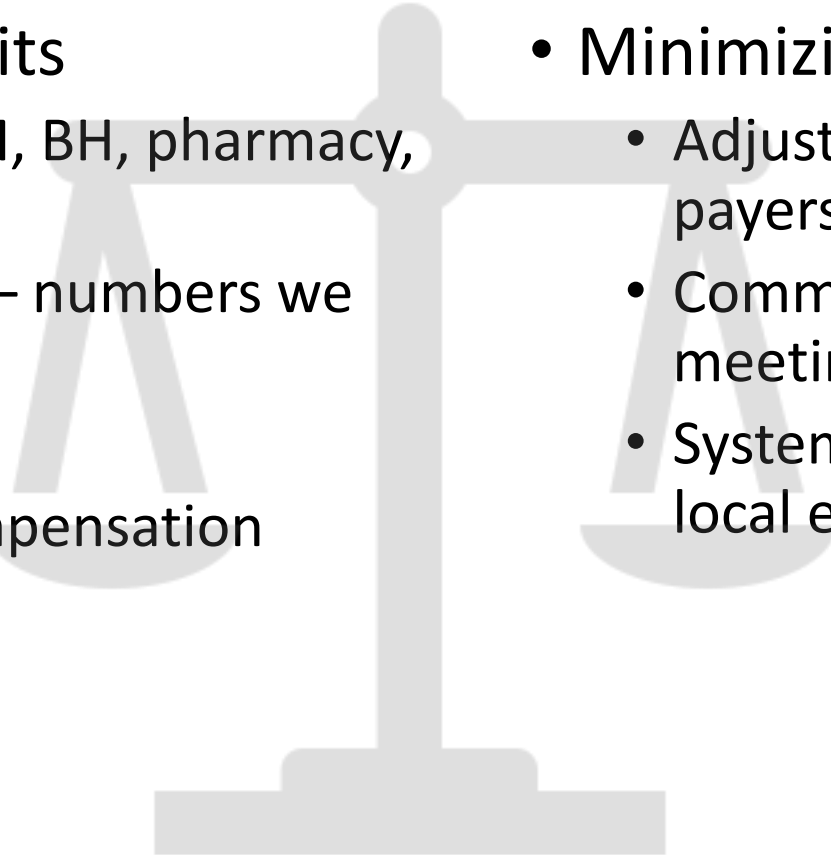
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- Maximizing Benefits

- Better teams (CM, BH, pharmacy, coach, SW)
- Better reporting – numbers we trust
- More visibility
- Primary care compensation support

- Minimizing Burden

- Adjusting to low number of local payers truly participating
- Committees – countless system meetings
- System changes have railroaded local efforts



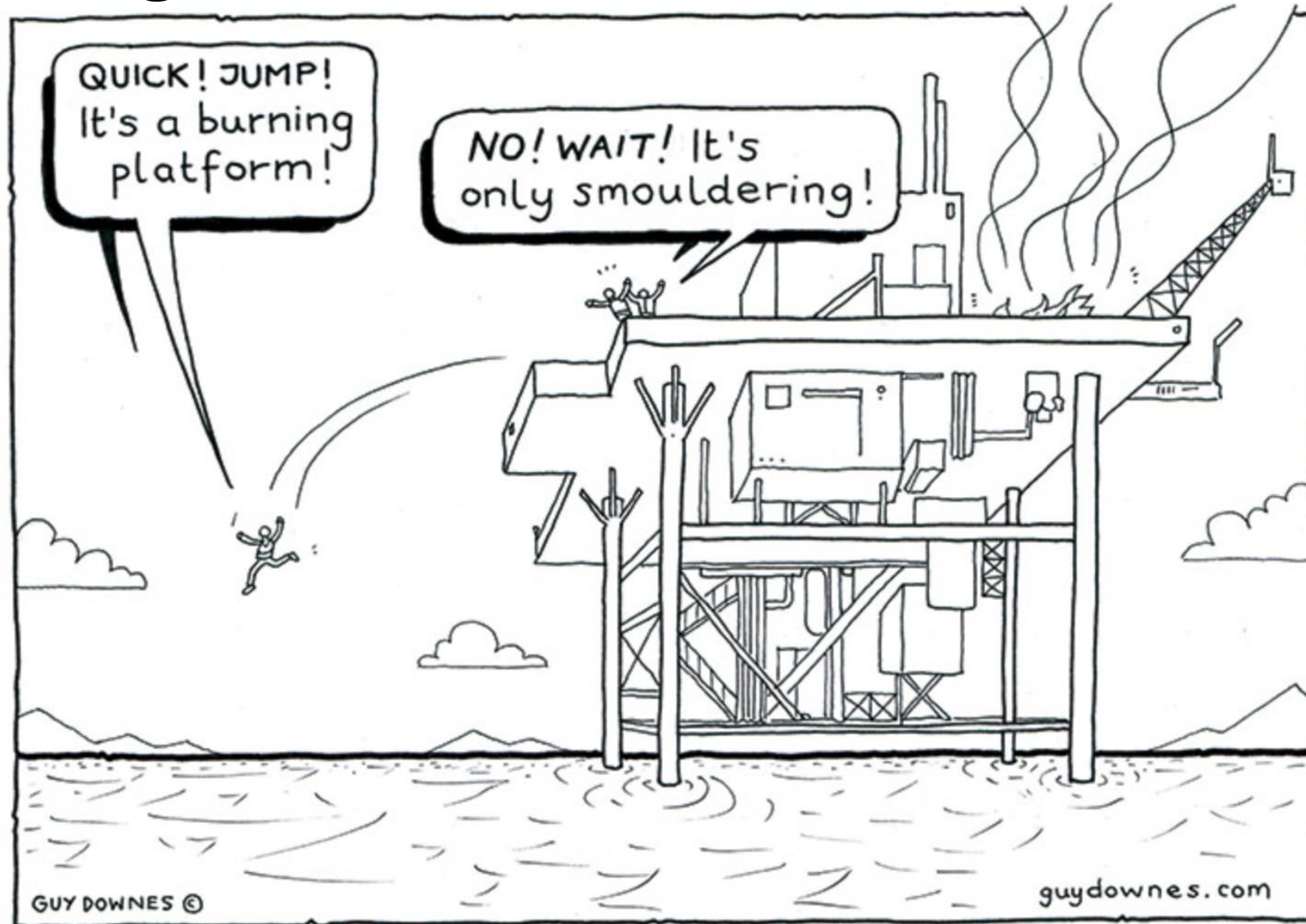


# APM's in a large system - Not a passive endeavor

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- Parallel analytics to verify quality and attribution
- Transparency with funding
- Allocation of resources and distribution of funds
  - CU Medicine holds the payer contracts

# Shifting to Value Based Health Care



# Shifting to Value Based Health Care

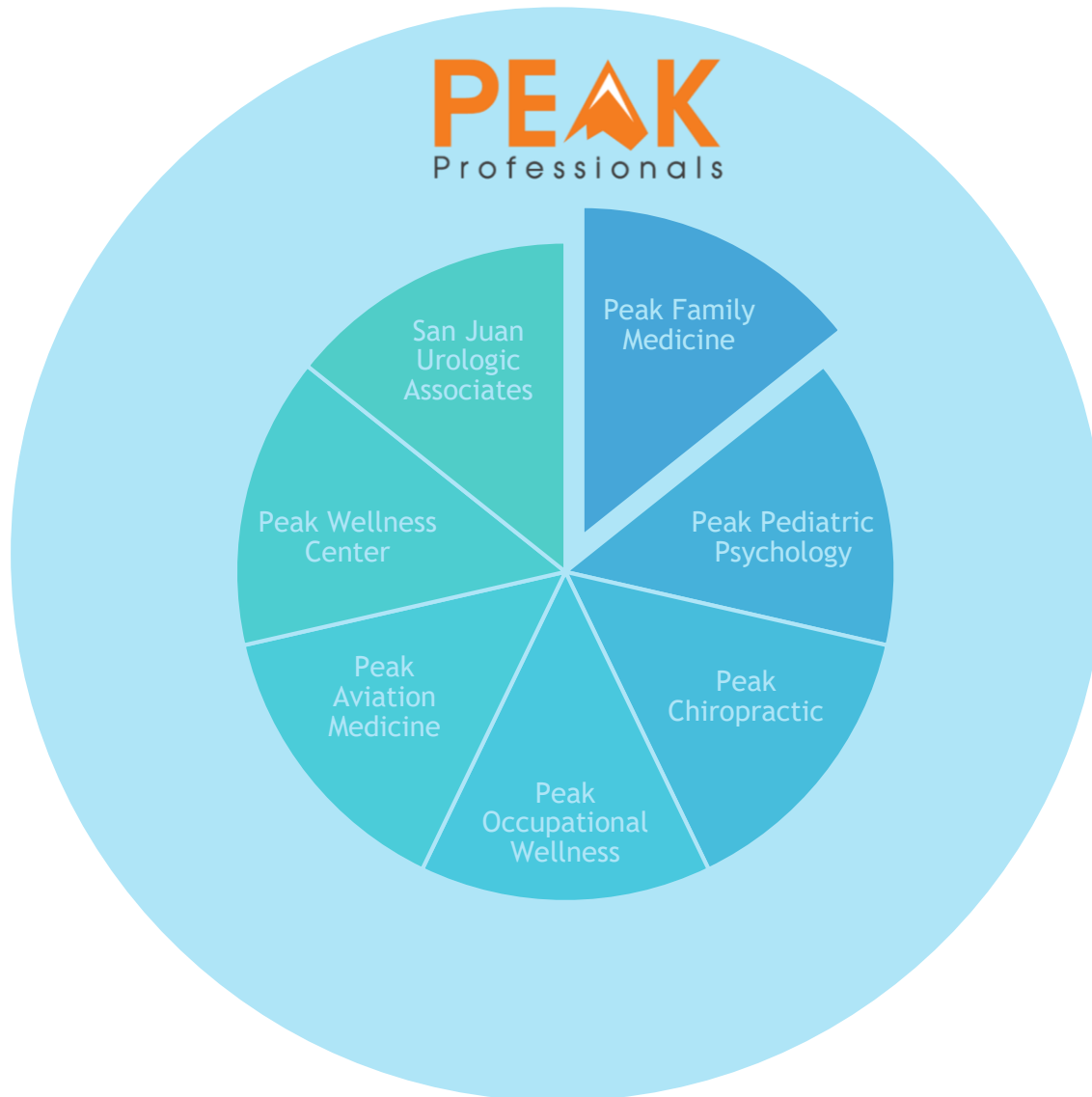
- Can't go back – APM's are now essential for our team-based care model
- Payers can provide a softer landing
  - Chose the right (and same) metrics
    - Get rid of disease specific measures for primary care
    - Example: Patient Centered Primary Care Measure (Etz, et al.)
  - Keep primary care payments flexible
    - Seeing decline in prospective PC payments
    - Trend toward only short term shared savings often do not line up with longer-term primary care expansion



# Participating in Value Based Programs - The View From an Independent Practice

Joe Adragna, MD, MHA, MGH, FAAFP  
CEO, Peak Professionals

# The Family





# Peak Family Medicine-2015

- ▶ 1 MD
  - ▶ 2 MAs
- ▶ Office Support
  - ▶ A receptionist
  - ▶ An office manager

# Peak Family Medicine-2020

- ▶ 6 medical providers; 2 MD; 1 NP; 3 PA
- ▶ 1 fully integrated adult behavioralist PhD
- ▶ Medically Supported by:
  - ▶ 1 PhD pediatric psychologist
  - ▶ 1 EdS (school psychologist) intern
  - ▶ 1 DC (chiropractor)
  - ▶ 2 integrated urologists
- ▶ Office Support
  - ▶ Project Coordinator
  - ▶ Director of IT, Facilities, & Marketing
  - ▶ Director of Operations
  - ▶ Accounts receivable dept
  - ▶ Accounts payable tech
  - ▶ Nursing supervisor
  - ▶ Front office supervisor
  - ▶ Records supervisor & medical records dept
  - ▶ Worker's Compensation Coordinator
  - ▶ Behavioral Health Coordinator
  - ▶ Board of Directors



# APM Participation-The Why

## ▶ 2016:

- ▶ APM vs MIPS
  - ▶ CPC+ vs
  - ▶ ACO
- ▶ Human resource capital?
- ▶ Buy in?
- ▶ Return versus preservation?

## ▶ 2019

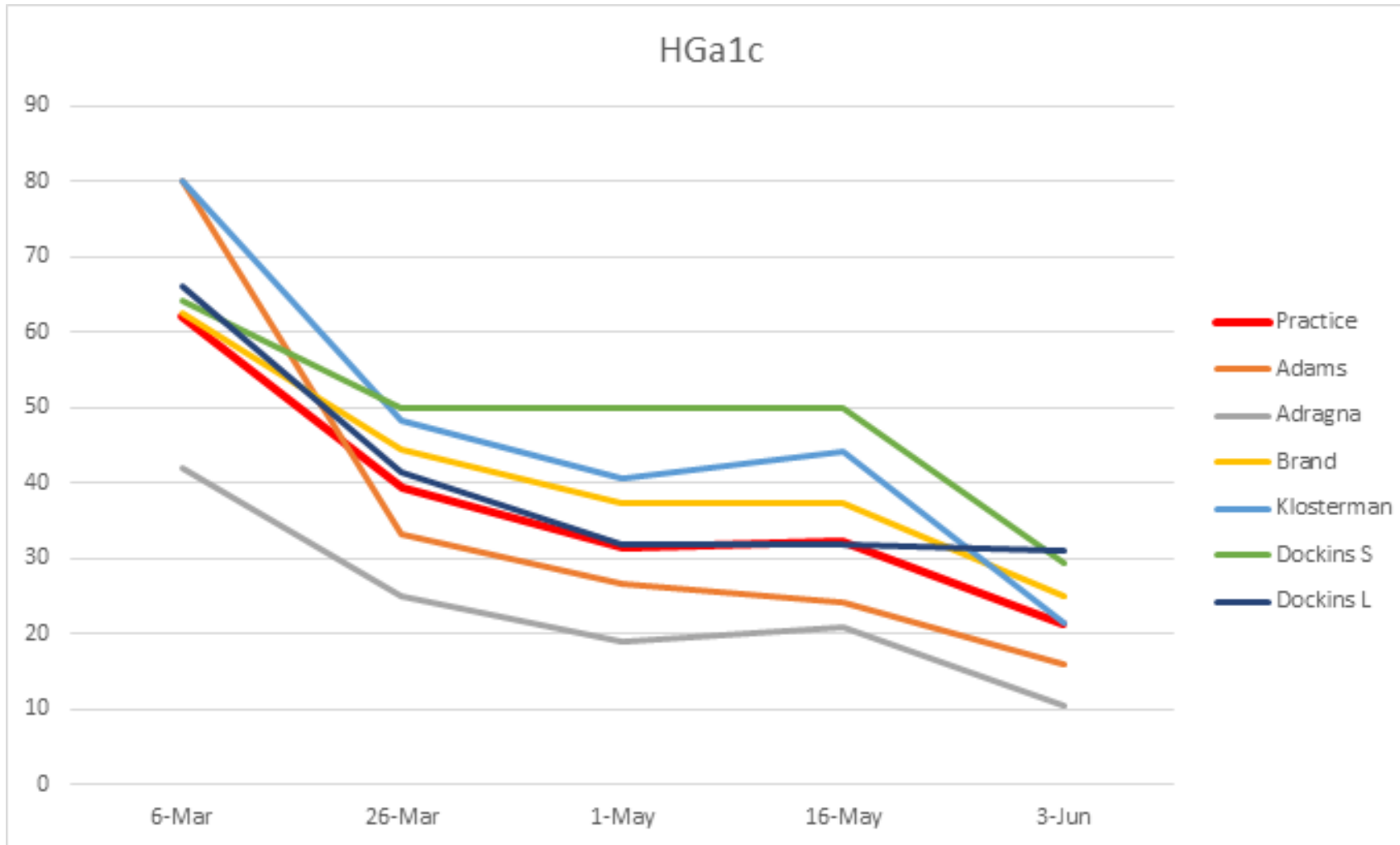
- ▶ PFM
  - ▶ CPC+
  - ▶ RAE Tier 1
- ▶ SJU
  - ▶ MIPS
    - ▶ TCPI

Overarching  
Theme

► Better Patient Care

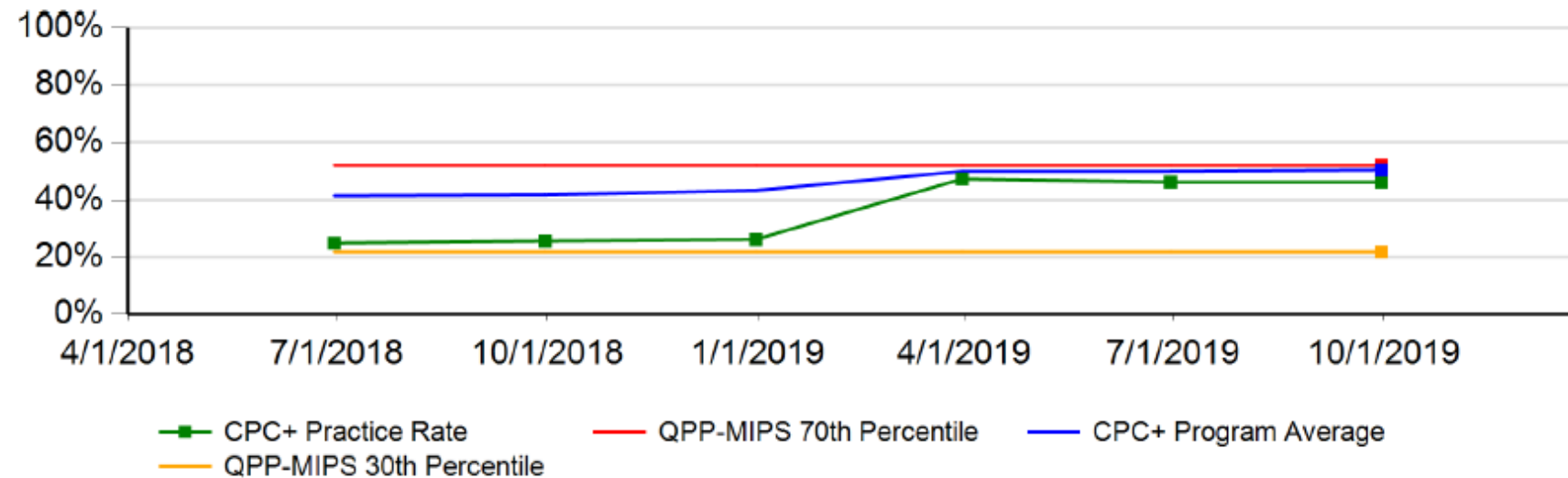


# A1c Success 2019

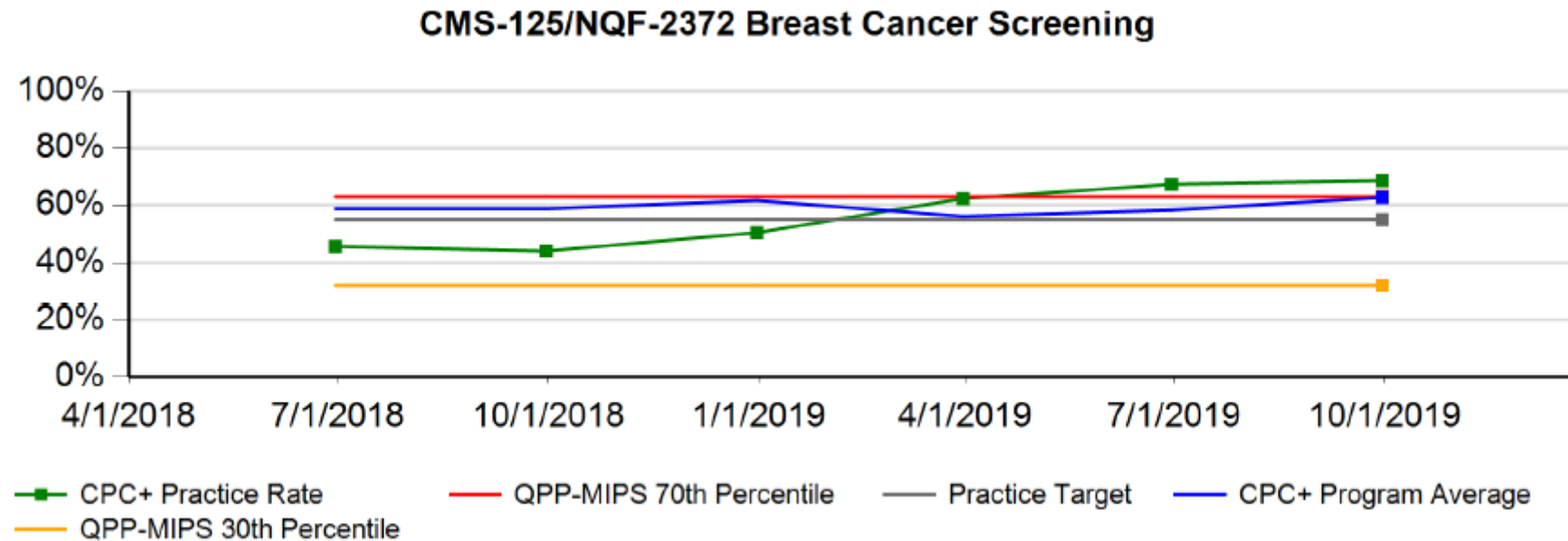


# Flu Vaccination-2019

**CMS-147/NQF-0041 Preventive Care and Screening: Influenza Immunization**



# Breast Cancer Screening-2019



# Financials

## ▶ APMs

- ▶ Trading time and energy for money - > fundamental to the service industry
- ▶ Refresh or actual enhancement?
  - ▶ CPC+: doesn't pay for CCM codes but gives prospective payments instead
    - ▶ Appropriate incentives?
  - ▶ Payers offering incentives but dropping FFS while you put more services in place?
- ▶ Alignment of payer, provider-the professional, provider-the business, and societal interests?
- ▶ Payers and government using this as a mechanism to drive higher value or really driving lower cost? Or, does high value automatically lower cost? Or, does high value drive higher cost?
  - ▶ Supply v demand, primary care utilization impact, ancillary service use, and consultants

# CPC+

- ▶ CPC+ is a national advanced primary care medical home model, tested under the authority of the Center for Medicare & Medicaid Innovation (Innovation Center), that aims to strengthen primary care through multipayer payment reform and care delivery transformation.
  - ▶ RMHP and Medicare?
- ▶ CPC+ aims to improve beneficiaries' health and quality of care and decrease total cost of care.
- ▶ Track 1:3 payments
  - ▶ Chronic care management (CMF)
  - ▶ Performance based incentive payment (PBIP)
    - ▶ Quality metrics, patient experience, utilization measures (cost)
  - ▶ Fee for service (FFS)
- ▶ Track 2: 3 payments
  - ▶ Chronic care management (CMF)
  - ▶ Performance based incentive payment (PBIP)
  - ▶ Hybrid fee-for service and Comprehensive Primary Care Payments (CPCP)



